2013 Moving-To-Work Annual Report

Portage Metropolitan Housing Authority

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<u>Section I: Introduction-Short-Term and Long-Term MTW Goals</u>

Portage Metropolitan Housing Authority established the following goals and objectives for 2013:

- 1. Maintain and Expand Excellence in Property Management
 - PMHA will operate Public Housing to the level of a High Performer.
 - PMHA will expand the number of units within its portfolio of housing.
- 2. Achieve and Maintain Excellence in Tenant-Based Housing Programs
 - PMHA will continue to achieve program results equating to High Performer status.
 - Tenant-based housing programs will achieve and maintain full lease-up.
 - Five households will become new homeowners through the Housing Choice Voucher Homeownership Program in 2013
- 3. Improve Productivity and Cost Effectiveness
 - Expand system of electronic benefits payments beyond test phase for program participants.
 - The Yardi software will be upgraded and staff provided training in the applicable features of the program for managing PMHA programs and operations.
- 4. Collaborate with Community Partners to Leverage Resources to Benefit Households Assisted by PMHA and Portage County
 - PMHA will investigate opportunities to develop and manage permanent supportive housing.
 - PMHA will investigate methods of inter-agency cooperation that will lessen barriers to assistance for applicants and participants.

PMHA's long-term vision for the direction of its MTW program, extending through the duration of the MTW Agreement includes:

Portage Metropolitan Housing Authority seeks to develop itself as a top-quality real estate organization with the mission of integrating community services that will assist non-disabled, non-elderly residents in continual economic improvement leading to either homeownership or private market housing; and for elderly and disabled residents, PMHA seeks to provide decent, safe and affordable housing as a matter of choice for each household.

To accomplish the long-term vision, PMHA seeks to continual improvement in streamlining the delivery of housing to low-income families and individuals through improvements in efficiency and effectiveness within its own resources offered by the Federal Government, by developing new, non-governmental sources of funding that will assist in achieving the vision and mission of the housing authority, and through cooperation and collaboration with community partners to leverage resources and strengths to better housing and living conditions for all persons living with Portage County, Ohio.

In this effort, Moving to Work is expected to remain a critical element of achieving these goals. PMHA is committed to developing a rent calculation system that is easier to administer and understand without compromising the agency's commitment to the integrity of federal funds. In addition, PMHA envisions a rent system that remains affordable to low-income households, but

also provides incentive and encouragement to people working to the best of their abilities to improve themselves.

Also, the Moving to Work vision includes removing barriers to rational property management decisions, allowing the agency to administer its real estate inventory with solutions appropriate to the mission. What works in Windham or Ravenna, Ohio may not be the same solution for Cleveland, Ohio or Washington, DC. Local, informed decision-making has brought PMHA to the high performer status it has earned under HUD evaluation to this day; PMHA seeks to provide one example of "how to" that might serve as an example for other housing authorities in finding solutions. PMHA does not seek to provide THE example because the agency is committed to the value that local decision-making will free the creativity of housing authority boards and staffs throughout the nation.

Section II: General Housing Authority Operating Information

Pre-formatted Table Included Below:

			Ar	inual	MTW Report				
			II.4.	Repor	t.HousingStock				
			A. MTW Repo	ort: H	ousing Stock Information				
		New Hous	ing Choice Voucher	s that	were Project-Based During t	he Fiscal Year			
Property N	lame	Anticipated Number of New Vouchers to be Project-Based	Vouchers that	A	total of 44 new Project-Based	Vouchers were added during 2013			
treetsboro Fam	ily Homes	28	28	Ne	ewly constructed tax-credit to	wnhouses with supportive services			
Colema	n	7	7		Group Homes with menta	Il health services to residents			
Family&Comm.	Services	9	9	l at selfsufficiency for families					
Property N	lame	Х	х	Description of project 4					
					Anticipated Total Number of Project-Based Vouchers Committed at the End of the Fiscal Year *	Anticipated Total Number of Project- Based Vouchers Leased Up or Issued to a Potential Tenant at the End of the Fiscal Year *			
	Num	pated Total ber of New chers to be ect-Based *	Actual Total Number of New Vouchers that were Project- Based		157	157			
44		44		Actual Total Number of Project-Based Vouchers Committed at the End of the Fiscal Year	Actual Total Number of Project-Base Vouchers Leased Up or Issued to a Potential Tenant at the End of the Fiscal Year				
					157	111			

Other Changes to the Housing Stock that Occurred During the Fiscal Year

AMP 1: <u>Highland Ave</u>. Single Family unit was off-line since July 2013 for substantial rehabilitation. <u>Walnut House</u> Unit B-10 and <u>Renaissance Place</u> Unit 0101 are designated as Non-Dwelling-Special Use.

AMP 1: Washington Group Home. All 8 units are designated as Non-Dwelling-Special Use. This building is currently rented by Family and Community Services in partnership to provide on-site services to males with previous addiction issues transitioning back into the community.

AMP 2: Willow Street. Two Unit Duplex is in process of being purchased by Kent State University.

Examples of the types of other changes can include but are not limited to units that are held off-line due to the relocation of residents, units that are off-line due to substantial rehabilitation and potential plans for acquiring units.

General Description of Actual Capital Fund Expenditures During the Plan Year

AMP 1: <u>Highland Ave</u>.-Single Family- abated for asbestos & LBP. Total interior & exterior rehab. \$147,335. <u>Community Estates</u>- floor replacements for 29 units. \$87,227. AMP 2: <u>Athena Gardens</u>-floor replacements for 25 units. \$79,319.

Housing Program *	Total Units	Overview of the Program					
Portage Landings	24	Market Renters and Section 8 Voucher holders					
16, 614, 614 1/2 Virginia Ave	3	Market Renters and Section 8 Voucher holders					
PMHA Admin Building	1	Home for office and maintenance employees					
otal Other Housing Owned and/or Managed	28						

See attachment Appendix 1: Total Other Housing Owned

If Other, please describe:

II.5.Report.Leasing **B. MTW Report: Leasing Information** Actual Number of Households Served at the End of the Fiscal Year 0.094798658 **Non-MTW Housing Choice Voucher Program** Planned Actual Mainstream **74 planned**-67 actual; VASH **25**-18 actual; Enhanced **18**-7 actual 117 ModRehab2 **81 planned**-62 actual; ModRehab3 **91**-94 actual; ShelterPlus **50**-40 222 196 actual N/A Port-In Vouchers (not absorbed) 10 **Total Projected and Actual Households Served** * Calculated by dividing the planned/actual number of unit months occupied/leased by 12. ** In instances when a Local, Non-Traditional program provides a certain subsidy level but does not specify a number of units/Households Served, the PHA should estimate the number of Households served. **Unit Months** Occupied/Leased**** **Housing Program: Planned** Actual Number of Units that were Occupied/Leased through Local Non-Traditional N/A MTW Funded Property-Based Assistance Programs *** Number of Units that were Occupied/Leased through Local Non-Traditional 0 N/A MTW Funded Tenant-Based Assistance Programs *** Port-In Vouchers (not absorbed) N/A 0 Total Projected and Annual Unit Months Occupied/Leased Explanation for differences between planned and actual households served *** In instances when a local, non-traditional program provides a certain subsidy level but does not specify a number of units/Households Served, the PHA should estimate the number of households served. **** Unit Months Occupied/Leased is the total number of months the housing PHA has occupied/leased units, according to unit category during the year. Average **Total Number** Number of of Households Households Served During Served Per the Year Month Households Served through Local Non-Traditional Services Only

Reporting Compliance with Statutory MTW Requirements: 75% of Families Assisted are Very Low-Income

HUD will verify compliance with the statutory objective of "assuring that at least 75 percent of the families assisted by the Agency are very low-income families" is being achieved by examining public housing and Housing Choice Voucher family characteristics as submitted into the PIC or its successor system utilizing current resident data at the end of the agency's fiscal year. The PHA will provide information on local, non-traditional families provided with housing assistance at the end of the PHA fiscal year, not reported in PIC or its successor system, in the following format:

Fiscal Year:	2011	2012	2013	2014	2015	2016	2017	2018
Total Number of Local, Non- Traditional MTW Households Assisted	24	29	38	х	х	х	х	х
Number of Local, Non- Traditional MTW Households with Incomes Below 50% of Area Median Income	24	29	38	х	х	х	х	x
Percentage of Local, Non- Traditional MTW Households with Incomes Below 50% of Area Median Income	100%	100%	100%	х	х	х	х	х

Reporting Compliance with Statutory MTW Requirements: Maintain Comparable Mix

In order to demonstrate that the statutory objective of "maintaining a comparable mix of families (by family size) are served, as would have been provided had the amounts not been used under the demonstration" is being achieved, the PHA will provide information in the following formats:

Baseline for the Mix of Family Sizes Served										
Family Size:	Occupied Number of Public Housing units by Household Size when PHA Entered MTW	Utilized Number of Section 8 Vouchers by Household Size when PHA Entered MTW	Non-MTW Adjustments to the Distribution of Household Sizes *		Baseline Percentages of Family Sizes to be Maintained					
1 Person	X	X	X	X	X					
2 Person	X	X	X	X	X					
3 Person	X	X	X	X	Х					
4 Person	X	X	X	X	Х					
5 Person	X	X	X	X	Х					
6+ Person	X	X	X	X	Х					
Totals	297	1311	0	1608	100%					

Explanation for Baseline Adjustments to the Distribution of Household Sizes Utilized

Beginning, March 1999 and since, the Portage Metropolitan Housing Authority did not determine number of Households occupied by Household Size. Thus, this information is lacking from 1999 through 2012. However, PMHA will determine such information beginning with 2013 occupancy.

	Mix of Family Sizes Served-PH & Sect8									
	1 Person	2 Person	3 Person	4 Person	5 Person	6+ Person	Totals			
Baseline Percentages of Household Sizes to be Maintained **	INA	INA	INA	INA	INA	INA	1608			
Number of Households Served by Family Size this Fiscal Year 2013	755	471	399	243	88	62	2018			
Percentages of Households Served by Household Size this Fiscal Year 2013	37%	23%	20%	12%	4%	3%	1			
Percentage Change	INA	INA	INA	INA	INA	INA	0			

Justification and Explanation for Family Size Variations of Over 5% from the Baseline Percentages

8 WGH residents have been added to 2013 1-person served category for PH.

- * "Non-MTW adjustments to the distribution of family sizes" are defined as factors that are outside the control of the PHA. Acceptable "non-MTW adjustments" include, but are not limited to, demographic changes in the community's population. If the PHA includes non-MTW adjustments, HUD expects the explanations of the factors to be thorough and to include information substantiating the numbers used.
- ** The numbers in this row will be the same numbers in the chart above listed under the column "Baseline percentages of family sizes to be maintained."
- *** The methodology used to obtain these figures will be the same methodology used to determine the "Occupied number of Public Housing units by family size when PHA entered MTW" and "Utilized number of Section 8 Vouchers by family size when PHA entered MTW" in the table immediately above.
- **** The "Percentages of families served by family size this fiscal year" will reflect adjustments to the mix of families served that are directly due to decisions the PHA has made. HUD expects that in the course of the demonstration, PHAs will make decisions that may alter the number of families served.

Description of any Issues Related to Leasing of Public Housing, Housing Choice Vouchers or Local, Non-Traditional Units and Solutions at Fiscal Year End Housing Program Description of Leasing Issues and Solutions No leasing issues Section 8 Voucher No leasing issues No leasing issues

Number of Households Transitioned To Self-Sufficiency by Fiscal Year End										
Number of Households Transitioned *	Agency Definition of Self Sufficiency									
116	Households With Wage Income									
464	Households With Wage Income									
22	Section 8 FSS Participantion									
27	Homeownership Program Participation									
36	593									
593										
	Number of Households Transitioned * 116 464 22 27									

II.6.Report.Leasing

C. MTW Report: Wait List Information

Wait List Information at Fiscal Year End

	Housing Program(s) *	Wait List Type **	Number of Households on Wait List	Wait List Open, Partially Open or Closed ***	Was the Wait List Opened During the Fiscal Year	
	Federal MTW Public Housing Units	Community-Wide	2,078	Open	Yes	
	Federal MTW Housing Choice Voucher Program	Community-Wide	2,622	Open	Yes	
	Local Non-MTW Voucher Programs	Community-Wide	0	Open	Yes	

More can be added if needed.

^{*} Select Housing Program: Federal MTW Public Housing Units; Federal MTW Housing Choice Voucher Program; Federal non-MTW Housing Choice Voucher Units; Tenant-Based Local, Non-Traditional MTW Housing Assistance Program; Project-Based Local, Non-Traditional MTW Housing Assistance Program; and Combined Tenant-Based and Project-Based Local, Non-Traditional MTW Housing Assistance Program.

^{**} Select Wait List Types: Community-Wide, Site-Based, Merged (Combined Public Housing or Voucher Wait List), Program Specific (Limited by HUD or Local PHA Rules to Certain Categories of Households which are Described in the Rules for Program Participation), None (If the Program is a New Wait List, Not an Existing Wait List), or Other (Please Provide a Brief Description of this Wait List Type).

*** For Part	** For Partially Open Wait Lists, provide a description of the populations for which the waiting list is open.													
	PH: AmInd=0.2%; Asian=0.0%; Black=33.4%; Nat.HI=0.1%; White=60.3%; Multiple=1.8%; Unknown=4%													
	Section8: AmInd=0.3%; Asian=0.2%; Black=33.6%; NatHI=0.1%; White=61.5%; Multiple=1.4%; Unknown=3%													
	PMHA has no other wait lists.													
If Local, N	Ion-Traditio	nal Pr	ogram	, pleas	se desc	ribe:								
									N/A					
									N/A					
									N/A					
If Other V	Vait List Ty	pe, ple	ase de	escribe	e:									
					N	lame a	and De	escripti	on of "othe	r" wai	it list type			
					N	lame a	and De	escripti	on of "othe	r" wai	it list type			
					N	lame a	and De	escripti	on of "othe	r" wai	it list type			
	e any chan these chan		the or	ganiza	ational	struct	ure of	the wa	it list or poli	cy cha	nges regardir	ng the wait list, pro	ovide a na	rrative
	There were no changes to the wait list during 2013.													

Section III: Proposed MTW Activities

All proposed activities which were granted HUD approval are reported in Section IV as "Approved MTW Activities".

Section IV: Approved MTW Activities: HUD approval previously granted

A. Implemented Activities

Housing Choice Voucher Program <u>HCV-1 Restrict portability moves out of Portage County for the Housing Choice Name Browns and Program and</u>

PMHA will approve portability only to housing authorities who absorb the incoming family, or administer Fair Market Rents at or below the amounts applicable to Portage County. Plan Year: 2009 Implementation: 2010.

	CE #4 Increase in Resources Leveraged									
Unit of	Baseline	Benchmark	Outcome	Benchmark						
Measurement				Achieved?						
Amount of funds	Amount leveraged	Expected amount	Actual amount	Outcome meets or						
leveraged in dollars	prior to	leveraged after	leveraged after	exceeds the						
(increase)	implementation of	implementation of	implementation of	benchmark						
	the activity (in	the activity (in	the activity (in							
	dollars) This number	dollars)	dollars)							
	may be zero									
	\$0.0	\$150 per household	Households initially	Benchmark met						
			denied portability							
			due to higher fair							
			market rents and							
			unwillingness to							
			absorb:							
			2010-2 HH= \$334							
			2011-15 HH= \$2,505							
			2012-22 HH= \$3,674							
			2013-17 HH= \$2,831							

Authorization(s):

Voucher Program:

Attachment C, Heading D. (1g) of the Standard Agreement- This authorization waives certain sections of 24 CFR 982.355(c) (4).

This authorization was necessary and useful in preventing portability to higher cost jurisdictions and permit improved cost control.

<u>HCV-2</u> <u>Amend the Homeownership Voucher Program to include households who are presently homeowners and under foreclosure.</u>

MTW Homeownership Program: PMHA will continue to expand the MTW homeownership program, which identifies families with homeownership as one of their goals, screens the family for eligibility and applies a homeownership assistance payment to participants who purchase a home under the program. Plan Year: 1999. Implementation: 2000

	HC #6: Incred	se in Homeownership (Opportunities	
Unit of	Baseline	Benchmark	Outcome	Benchmark
Measurement				Achieved?
Number of households that purchased a home as a result of the activity (increase)	Number of households that purchased a home prior to implementation of the activity. This number may be zero.	Expected number of households that purchased a home after implementation of the activity (number)	Actual number of households that purchased a home after implementation of the activity (number)	Outcome meets or exceeds the benchmark
	0	2 per year	49 households purchased homes between 2001-2013	Benchmark met

Authorization(s)

Attachment C, Part D, Section 8 This authorization waives certain provisions of Section 8(o)(15) and 8(y) of the 1937 Act and 24 C.F.R. 982.625 through 982.643 inclusive as necessary to implement the Agency's Annual MTW Plan. In reviewing the program and current homeownership requirements established by HUD, the new homeownership program probably does not need MTW authorization to operate. The slight provisions under MTW could be met through creative use of preferences to maintain the program for Public Housing residents who wish to become homeowners.

HCV-3 Initial rent burden cap of 50% of adjusted monthly income

1. Description:

Initial Rent Burden Cap of 50% of adjusted monthly income. PMHA will allow HCV participants to utilize an initial rent burden of 50% to maximize housing choice will maintaining a level of affordability. Plan Year: 1999. Implemented: 2000

2. Tracking and documenting the implementation of the activity:

PMHA undertakes a 100% quality control of all move-in files. This ensures this activity is being implemented.

3. Identifying the intended and possible unintended impacts:

This activity ensures that households are paying an affordable rent amount. There are no unintended impacts.

4. Measuring the impact of the rent reform activity:

Household files are reviewed to ensure that rental amounts are affordable based on income. This activity increases housing choices for low-income households.

5. Description of Annual Reevaluation of the activity:

Metrics are reviewed annually to review the impact on housing choices. To date, this activity achieves its initial intention.

There were no hardship requests since the implementation of this activity.

	HC #5:	Increase in Resident M	obility	
Unit of	Baseline	Benchmark	Outcome	Benchmark
Measurement				Achieved?
Number of households able to move to a better unit and/or neighborhood of opportunity as a result of the activity (increase)	Households able to move to a better unit and/or neighborhood of opportunity prior to implementation of the activity (number). This number may be zero.	Expected households able to move to a better unit and/or neighborhood of opportunity after implementation of the activity (number)	Actual increase in households able to move to a better unit and/or neighborhood of opportunity after implementation of the activity (number)	Outcome meets or exceed the benchmark
	0	10 households or 10% of all households (whichever is greater)	2009- 86 (28%) of 304 households 2010- 9 (12%) of 75 households 2011- 30 (16%) of 182 2012- 46 (24%) of 193 households 2013- 16 (20%) of 82 households	Benchmark met

Authorization(s)

<u>Rent Policies and Term Limits</u> Attachment C, Part D, Section 2.a This authorization waives certain provisions of Sections 8(o)(1), 8(o)(2), 8(o)(3), 8(o)(10) and 8(o)(13)(H)-(I) of the 1937 Act and 24 C.F.R. 982.508, 982.503 and 982.518, as necessary to Implement the Agency's Annual MTW Plan.

Moving to Work authorization allows for this activity to occur, by providing an additional 10% of income for residents to choose to use towards housing costs, above the established 40% allowed nationally.

<u>HCV-4 Project-Based Voucher Program to assist non-profits and developers to increase housing choices for low-income households</u>

PMHA uses a number of waivers from the original and current HCV guidelines to assist developers to build or rehabilitate properties for the use of homeless, disabled or other families in need of supportive services. Plan Year: 1999 Implemented: 2002 and with revision in 2009

	HC #1: Addition	onal Units of Housing M	lade Available	
Unit of	Baseline	Benchmark	Outcome	Benchmark
Measurement				Achieved?
Number of new housing units made available for households (homeless, disabled or others in need of social services) at or below 80% AMI as a result of the activity (increase).	Housing units of this type prior to implementation of the activity (number). This number may be zero.	Expected housing units of this type after implementation of the activity (number)	Actual housing units of this type after implementation of the activity (number)	Outcome meets or exceeds the benchmark
	0	50	2002-10 2003-31 2004-93 2005-121 2006-112 2007-114 2008-106 2009-102 2010-96 2011- 94 2012- 154 2013-157	

Authorization(s)

Attachment C, Part D, Section 7 This authorization waives certain provisions of Section 8(o)(15) and 8(y) of the 1937 Act and 24 C.F.R. 982.625 through 982.643 inclusive as necessary to implement the Agency's Annual MTW Plan.

The original Project-Based Voucher for Moving to Work pre-dated the current PBV program, and thus was a waiver of initial Housing Choice Voucher (then Section 8 Voucher and Certificate) rules. It was also an attempt to take what was proposed for Project-Based Vouchers at the time, and to pre-empt objectionable portions of the proposed legislation and regulations and design a locally-desirable program. Today, the authorizations and waivers have allowed a locally-designed program to remain responsive to potential new projects by local housing developers and foster more purchase and rehab of existing real estate by those entities.

PUBLIC HOUSING

PH-1 Escalating Minimum Rent

Refer to D. Closed Out Activities

PH-2 Maximum Rent

1. Description:

Maximum Rent allows for rents set at less than 30% of adjusted income. Maximum rents are \$465 per month for 1 and 2 bedroom units, and \$490 per month for 3 and 4 bedroom units, regardless of income. Income re-verifications are biennially for these households. Households will have no time limit for ceiling rents.

Plan Year: 2008 Implemented: 2008

2. Tracking and documenting the implementation of the rent reform activity:

Rent calculations sheets for all households are reviewed quarterly. Maximum Rent households are identified and tracked for evaluation.

3. Identifying the intended and possible unintended impacts (including changes to the amount of rent residents pay) of the rent reform activity:

Originally, households were permitted to reside in public housing for as many as 5 years at maximum rent amounts before having their maximum rent increase to 90% of the HUD Fair Market Rents. As the 5-year time limitation approached in 2013 for the first residents participating in this activity, the PMHA decided to suspend time limitations. This was because families paying maximum rent demonstrated greater willingness to remain in Public Housing and to provide stability to PMHA rental communities than under pervious ceiling rents and the pure "income-based" rents.

4. Measuring the impacts of the rent reform activity:

The Quarterly Report identifies the number of households at Maximum Rent and their Total Tenant Payments for comparative analysis. This information is documented to assess loss of rent revenue. Additionally, PMHA measures the length of residency between Maximum Rent households and those households not at Maximum Rent. Since the turn-over rate is lower for Maximum Rent households, the PMHA reaps lower maintenance and vacancy costs as well as greater stability among its rental communities.

5. Annual Reevaluation of the Activity:

PMHA evaluates rental amounts of Maximum Rent households to review affordability of this activity. However, the PMHA does not anticipate changing the policy or philosophy behind the activity.

There were no hardship requests since the implementation of this activity.

MAXIMUM RENT

SS#5: Households Assisted by Services that Increase Self-Sufficiency

Unit of	Baseline	Benchmark	Outcome	Benchmark
Measurement				Achieved?
Number of	Number of	Expected Number of	Actual Number of	Outcome Meets or
Households at	Households at	HH to achieve	HH at Maximum	Exceeds Benchmark
Maximum Rent	Maximum Rent prior	maximum rent	Rent	
	to implementation	35	2010- 43	Benchmark
	Maximum rent amounts were	35	2010- 43 2011- 44	exceeded for 2013
	established as a		2011 -44 2012- 43	exceeded for 2015
	MTW activity. Thus,		2012- 43 2013- 42	
	no prior		2013-42	
	participation			
	participation			
		es in Employment Statu	-	
Unit of	Baseline	Benchmark	Outcome	Benchmark
Measurement				Achieved?
Maintained	Maximum Rent	Expected number of	Actual number of	Outcome meets or
Maximum Rent	Households Prior to	Households to	Households that	exceeds benchmark
Status	Activity	maintain income	maintained income	
	Implementation	level for maximum	level for maximum	
	_	rent	rent	
	Zero	35	2010- 37	Benchmark
			2011- 31	exceeded for 2013
			2012- 39	
			2013- 38	
	Percentage of Total	Expected	Actual Percentage of	Outcome meets or
	Households at	Percentage of Total	Households at	exceeds benchmark
	Maximum Rent prior	Households at	Maximum Rent	
	to implementation	Maximum Rent		
	0%	12%	13.3%	Benchmark
				exceeded for 2013
		crease in Agency Rent	Revenue	
Unit of	Baseline	Benchmark	Outcome	Benchmark
Measurement				Achieved?
Rental revenue	Rental revenue prior	Expected rental	Actual rental	Outcome meets or
	to implementation	revenue (month)	revenue (month)	exceeds benchmark
	Not applicable or \$0	\$15,000	\$17,140	Benchmark
		CE #2 Staff Times Savins		exceeded for 2013
Unit of	Baseline	CE #2 Staff Time Savings Benchmark	Outcome	Benchmark
Measurement	Daseille	DelicillidiK	Outcome	Achieved?
Total time to	Total amount of	Expected amount of	Actual amount of	Outcome meets or
complete the task in	staff time dedicated	total staff time	total staff time	exceeds benchmark
staff hours	to the task prior to	dedicated to the	dedicated to the	CACCCUS DETICITITATE
(decrease)	implementation of	task after	task after	
(accrease)	the activity (in	implementation of	implementation of	
	hours)	the activity (in	the activity (in	
		hours)	hours)	
	3 hours per	3 hours per	2010-43= 129 hours	Benchmark met
L				

household at	household or 105	2011-44= 132 hours 2012-43= 129 hours
maximum rent or 105 hours for 35 HH	hours per 35 households	2012-43= 129 hours 2013-42= 126 hours
	participating in	
	activity	

Cite the specific provision(s) of the Act or regulation that is waived under MTW that authorized the Agency to make the change, and briefly describe if and how the waived section of the Act or regulation was necessary to achieve the MTW activity.

Rent Policies and Term Limits-Section 3(a)(2), 3(a)(3)(A) and Section 6(1) of the 1937 Act and 24 CFR 5.603, 5.611, 5.628, 5.630, 5.632, 5.632 and 960.255 and 966 Subpart A as necessary to implement the Agency's Annual MTW Plan.

Initial, Annual and Interim Income Review Process

Sections 3 (a) (1) and 3 (a) (2) of the 1937Act and 24 CFR 966.4 and 960.257

PH-3 Elderly and Disabled Rent Re-certifications Biennially

1. Description:

Elderly and disabled households who have 90% or more of their income from Social Security, SSI or other disability payments, and pensions will have a rent redetermination every two years. However, they may choose to have their income reexamined at any time. Plan Year: 1999 Implemented: 1999

2. Tracking and documenting the implementation of the rent reform activity:

Tracking is done annually by the Public Housing staff by assessing the number of households opting for biennially re-certifications. Rent calculations are also reviewed for these households on a quarterly basis.

3. Identifying the intended and possible unintended impacts

Since these households receive such a slight annual increase (if any) for these types of income sources, the amount of time and costs to conduct annual re-certifications exceeds the amount of increased rent revenue gained. The intended impacts are met. There are no unintended impacts identified since the implementation of this activity.

4. Measuring the impacts of the activity

This is done at annually for the completion of the Annual MTW Report. Data is compiled and reviewed from Public Housing records identifying households requesting to opt out of recertification and identifying those households that must undergo an annual recertification.

5. Description of Annual Reevaluation of the Activity

The number of participating eligible households is reviewed by the Public Housing staff to determine if this activity continues to be of value to residents and the PMHA. Any recommended deviation from this process would be forwarded to the Director for final action.

	CE#2: Staff Time Savings				
Unit of	Baseline	Benchmark	Outcomes	Benchmark	
Measurement				Achieved?	
Total time to	Total amount of	Expected amount of	Actual amount of	Outcome meets or	
complete the task in	staff time dedicated	total staff time	total staff time	exceeds the	
staff hours	to the task prior to	dedicated to the	dedicated to the	benchmark	
(decrease)	implementation of	task after	task after		
	the activity (in	implementation of	implementation of		
	hours)	the activity (in	the activity (in		
	3 hours x 90	hours) 3 hours x 20	hours) 2010-20 residents	Benchmark	
	residents or 270	residents or 60	Savings	exceeded for 2013	
	hours	hours	Time=60 hrs.	exceeded for 2013	
	liours	liours	2011-25 residents		
			Savings		
			Time=75 hrs.		
			2012-34 residents		
			Savings		
			Time=102 hrs.		
			2013-45 residents		
			Savings		
			Time=135 hrs.		
		E #1: Agency Cost Savin			
Unit of	Baseline	Benchmark	Outcome	Benchmark	
Measurement				Achieved?	
Total cost of task in	Cost of task prior to	Expected cost of	Actual cost of task	Outcome meets or	
dollars (decrease)	implementation of	task after	after	exceeds the	
	the activity (in	implementation of	implementation of	benchmark	
	dollars)	the activity (in	the activity (in		
	3 hours x 90	dollars) 3 hours x 20	dollars) 2010=\$ 780	Benchmark	
	residents x \$13 or	residents x \$13 or	2010= \$780 2011= \$1,011	exceeded	
	current hourly salary	current hourly salary	2011=\$1,011	Exceeded	
	of staff person=	of staff person=	2012=\$1,320		
	\$3,510	\$780			

There were no hardship requests since the implementation of this activity.

Cite the specific provision(s) of the Act or regulation that is waived under MTW that authorized the Agency to make the change, and briefly describe if and how the waived section of the Act or regulation was necessary to achieve the MTW activity.

Initial, Annual and Interim Income Review Process Sections 3 (a)(1) and 3 (a)(2) of the 1937 Act and 24 CFR 966.4 and 960.257

PH-4 Change in Employment Income

1. Description:

Change in employment income resulting in an increase in annual income of any amount or a decrease in employment income of \$1,000 or less is not processed until the next annual re-certification. However, residents are expected to report changes.

Plan Year: 2008 Implemented: January 2012

2. Tracking and documenting the implementation:

Increases in annual income of any amounts are tracked through a review of rent calculation reports for each household on a quarterly basis. Decrease in employment income of \$1,000 or less is tracked by Public Housing staff.

3. Identifying the intended and possible unintended impacts

The amount of excluded income is reviewed by the Director quarterly to ensure that the loss of rent income outweighs the cost of performing interim rent re-certifications. The intension of the activity has been met. There are no unintended impacts to date.

4. Measuring the impacts of the rent reform activity

Actual savings in staff time are reviewed annually to ensure that this activity continues to be cost effective.

5. Description of Annual Reevaluation of the Activity

The Public Housing Manager and Director review the benchmarks of the activity and determine if there is a need for revision or discontinuation of the activity.

	CE #1: Agency Cost Savings				
Unit of	Baseline	Benchmark	Outcome	Benchmark	
Measurement				Achieved?	
Total cost of task in	Cost of task prior to	Expected cost of	Actual cost of task	Outcome meets or	
dollars (decrease)	implementation of	task after	after	exceeds the	
	the activity (in	implementation of	implementation of	benchmark	
	dollars)	the activity (in	the activity (in		
		dollars)	dollars)		
	Number of residents	20 residents x 30	2012 =\$975	Benchmark met	
	with income	hours x \$13.45 or	2013 =\$1,291		
	increases or	current hourly rate=			
	decreases of \$1,000	\$807			
	or less in annual				
	income				
	20 residents x 3				
	hours x \$13.45 or				
	current hourly rate=				
	\$807				
CE #2: Staff Time Savings					
Unit of	Baseline	Benchmark	Outcome	Benchmark	
Measurement				Achieved?	
Total time to	Total amount of	Expected amount of	Actual amount of	Outcome meets or	

complete the task in	staff time dedicated	total staff time	total staff time	exceeds the
staff hours	to the task prior to	dedicated to the	dedicated to the	benchmark
	implementation of	task after	task after	
	the activity	implementation of	implementation of	
		the activity (in	the activity (in	
		hours)	hours)	
	20 residents x 3	20 residents x 3	2012= 75 hours	Benchmark met
	hours= 60 hours	hours= 60 hours	2013= 96 hours	

There were no hardship requests since the implementation of this activity.

Cite the specific provision(s) of the Act or regulation that is waived under MTW that authorized the Agency to make the change, and briefly describe if and how the waived section of the Act or regulation was necessary to achieve the MTW activity.

Initial, Annual and Interim Income Review Process Sections 3 (a)(1) and 3 (a)(2) of the 1937Act and 24 CFR 966.4 and 960.257

The waived section of the 1937 Act and regulations was necessary in that relatively minor and frequent changes in income did create administrative burden when reported. No hardship requests were made in relation to this policy.

PH-5 Rent Adjustment for Income Decreases

1. Description:

Decreases in income resulting in less than \$1,000, and lasting less than 30 days will not be processed until the next annual re-certification.

Plan Year: 2009 Implemented: 2009

2. Tracking and documenting the implementation of the activity:

The tracking of this activity is performed by the Public Housing department staff on a customized form.

3. Identifying the intended and possible unintended impacts of the activity:

This rent reform activity is seldom used. However, whenever a household experiences an income decrease less than \$1,000 the amount to process the decrease is costly to the PMHA and has minimal impact on the household. Thus, the PMHA views this activity as being positive and continues its implementation.

4. Measuring the impacts of the rent reform activity:

The impacts of the activity are measured for cost effectiveness on an annual basis. Information gathered on the tracking sheet is the basis for review. To date, households have not voiced negative feedback.

5. Description of Annual Reevaluation:

The annual reevaluation consists of a review of the data and feedback, if any, voiced by affected households.

	CE #1: Agency Cost Savings				
Unit of Measurement	Baseline	Benchmark	Outcome	Benchmark Achieved?	
Total cost of task in dollars (decrease)	Cost of task prior to implementation of the activity (in dollars)	Expected cost of task after implementation of the activity (in dollars)	Actual cost of task after implementation of the activity (in dollars)	Outcome meets or exceeds the benchmark	
	3 hours x \$13 or current hourly rate per each recertification= \$39	1 residents x 3 hours x \$13 or current hourly rate =\$39	2013= \$0	Zero residents had income decreases lasting longer than 30 days in 2013	
		CE #2: Staff Time Saving	is .		
Unit of Measurement	Baseline	Benchmark	Outcome	Benchmark Achieved?	
Total time to complete the task in staff hours	Total amount of staff time dedicated to the task prior to implementation of the activity	Expected amount of total staff time dedicated to the task after implementation of the activity (in hours)	Actual amount of total staff time dedicated to the task after implementation of the activity (in hours)	Outcome meets or exceeds the benchmark	
	3 hours per recertification	3 hours	2013- 0	Zero residents had income decreases lasting longer than 30 days in 2013	

There were no hardship requests since the implementation of this activity.

Cite the specific provision(s) of the Act or regulation that is waived under MTW that authorized the Agency to make the change, and briefly describe if and how the waived section of the Act or regulation was necessary to achieve the MTW activity.

Sections 3 (a)(1) and 3 (a)(2) of the 1937Act and 24 CFR 966.4 and 960.257

PH-6 Overall Percentage of Income Amounts for Rent Calculations

1. Description:

This activity was implemented April 1, 2012. In order to reward "work" or employment, residents with wage income receive a deduction from annual gross income of an amount equal to 4% of annual "earned income". There is no limit on the number of times a household member can receive this benefit or any restrictions on the number of household members that are eligible for this feature. The 4% deduction of annual earned income offsets the previous employment and education deductions of \$500 each and the childcare allowance.

Plan Year: 2012 Implemented: April 1, 2012

2. Tracking and documenting implementation:

Rent calculations for Public Housing households are reviewed on a quarterly basis to document and ensure implementation.

3. Identify intended and possible unintended impacts

This activity provides a reward for earned income while minimizing rent increases. There are no restrictions on the amount a Household can earn and still receive a 4% deduction. There have been no unintended impacts to date.

4. Measuring the impacts of the activity:

Average household incomes are increasing among working families.

5. Description of Annual Reevaluation:

PMHA will evaluate this feature to ensure affordability. Quarterly reports based on rent calculations are reviewed to evaluate household incomes of those who have earned income. To date, households with wage incomes are experiencing gains in annual income levels, which is an indication that impacts are being met.

	SS #1: Increase in Household Income				
Unit of Measurement	Baseline	Benchmark	Outcome	Benchmark Achieved?	
Average earned income of households affected by this policy in dollars (increase)	Average earned income of households affected by this policy prior to implementation of the activity (in dollars)	Expected average earned income of households affected by this policy prior to implementation of the activity (in dollars)	Actual average earned income of households affected by this policy prior to implementation (in dollars)	Outcome meets or exceeds the benchmark	
	\$14,000	\$15,000	2012 -\$17,588 2013 -\$18,373	Benchmark exceeded	
	SS #3: Increase in	Positive Outcomes in El	mployment Status		
Unit of Measurement	Baseline	Benchmark	Outcome	Benchmark Achieved?	
Employed	Heads of Households employed prior to implementation of the activity	Expected heads of households employed after implementation of the activity	Actual heads of households employed after implementation of the activity	Outcome meets or exceeds the benchmark	
	113 (Based on average employed)	113	2012- 113 2013- 119	Benchmark met	
	Percentage of total work-able households employed prior to implementation of activity	Expected percentage of total work-able households employed after implementation of the activity	Actual percentage of total work-able households employed after implementation of the activity	Outcomes meets or exceeds benchmark	
	56%	56%	2012- 60 % 2013- 59 %	Benchmark met	

There were no hardship requests since the implementation of this activity.

Cite the specific provision(s) of the Act or regulation that is waived under MTW that authorized the Agency to make the change, and briefly describe if and how the waived section of the Act or regulation was necessary to achieve the MTW activity.

Rent Policies and Term Limits-

Section 3(a)(2), 3(a)(3)(A) and Section 6(1) of the 1937 Act and 24 CFR 5.603, 5.611, 5.628, 5.630, 5.632, 5.632 and 960.255 and 966 Subpart A as necessary to implement the Agency's Annual MTW Plan.

Initial, Annual and Interim Income Review Process

Sections 3 (a)(1) and 3 (a)(2) of the 1937Act and 24 CFR 966.4 and 960.257

<u>PH-7 Eliminate Allowance for Non-Reimbursed Childcare Expenses</u> Comment and Replace with 4% Overall percentage of earned income

1. Description:

This activity was eliminated and replaced with a 4% overall percentage of earned income amounts for rent calculations. The purpose of this feature is to simplify rent calculations for transparency shared by both residents and PHA staff, as well as reducing administrative burden relating to documentation.

Plan Year: 2012 Implemented: April 1, 2012

2. Tracking and documenting the implementation of the activity:

Quarterly computer reports of rent calculations for households are reviewed.

3. Identifying intended and unintended impacts:

This activity eliminates the need for third-party verifications which has resulted in a savings of time for staff. There have been no unintended impacts.

4. Measuring the impacts of the rent reform activity:

The 4% deduction in place of the childcare expense deduction has demonstrated a cost savings to the PMHA with no voiced detriment to households. The 4% of earned-income deduction rewards work since there is no limit on earnings to receive this deduction.

CE #1: Agency Cost Savings					
Unit of	Baseline	Benchmark	Outcome	Benchmark	
Measurement				Achieved?	
Total cost of task in	Cost of task prior to	Expected cost of	Actual cost of task	Outcome meets or	
dollars (decrease)	implementation of	task after	after	exceeds the	
	the activity (in	implementation of	implementation of	benchmark	
	dollars)	the activity (in	the activity (in		
		dollars)	dollars)		
	\$2,210	\$2,210	2012-113	Benchmark met	
	(113 households x	(113 households x	households= \$2,210		
	1.5 hours x \$13 or	1.5 hours x \$13 or	2013-119		
	current hourly rate)	current hourly rate)	households=\$2,400		

5. Description of Annual Reevaluation:

Data and impact are reviewed by the Public Housing Department and Director to determine effectiveness and the need for revision.

There were no hardship requests since the implementation of this activity.

Cite the specific provision(s) of the Act or regulation that is waived under MTW that authorized the Agency to make the change, and briefly describe if and how the waived section of the Act or regulation was necessary to achieve the MTW activity.

Rent Policies and Term Limits-

Section 3(a)(2), 3(a)(3)(A) and Section 6(1) of the 1937 Act and 24 CFR 5.603, 5.611, 5.628, 5.630, 5.632, 5.632 and 960.255 and 966 Subpart A as necessary to implement the Agency's Annual MTW Plan.

Initial, Annual and Interim Income Review Process

Sections 3 (a)(1) and 3 (a)(2) of the 1937Act and 24 CFR 966.4 and 960.257

PH-8 Deduction for Elderly or Disabled Adults

Refer to B. Not Yet Implemented Activities Plan Year: 2012

PH-9 Providing Transitional Housing

Refer to D. Closed Out Activities Plan Year: 1999

PH-10 PMHA to Operate a Group Home as Public Housing

PMHA has run into difficulties replacing the original service provider of Washington Group Home who operated the group home for over 25 years. Funding cuts to providers and changes in philosophies for housing has made the group home facility difficult to utilize, and the tastes of subsidized households for other types of housing and availability of other forms of subsidized housing may have made the building outdated. In the local housing market, there are other group home and nursing home facilities that have remained vacant and unsold for years; this does not bode well for Washington Group Home or Portage Horizons.

As a result, PMHA has entered into a partnership with Family and Community Services to lease the building and provide around-the-clock services to men with substance abuse issues on a voluntary basis. These comprehensive services will facilitate a successful transition back to community living. This project was finalized during the first half of 2013.

The status of this building will be the same as the Willow Street 2-unit property in Kent. Residents will not be entered in PIC, but the building will provide housing and supportive services to a specific population. Family and Community Services will screen and select eligible candidates for this program known as ROOT. Thus, Standard HUD Metrics do not apply.

Plan Year: 2009 Implemented: 2009

PH-11 Deduction for Absent Child

Refer to D. Closed out Activities.

BOTH HOUSING VOUCHER and PUBLIC HOUSING PROGRAMS

B-1 Exclusion of overtime, bonuses and income from bank assets

1. Description:

PMHA excluded income from overtime, bonuses and interest income from bank assets such as checking and savings accounts and certificates of deposit. Plan year: 1999 Implemented: 2000

2. Tracking and documenting the implementation of the rent reform activity:

Computerized reports that identify households with excluded income are reviewed quarterly for public housing households and annually for Section 8 participants.

3. Identifying the intended and possible unintended impacts:

The intended impacts demonstrate that household savings increase by the fact that income from these sources is excluded. Also, staff time is saved by not having to seek third-party verifications and performing applicable rent calculations. There are no unintended impacts to date.

4. Measuring the impacts of the activity:

Households with excluded income are tracked and the costs savings to the PMHA are calculated. The amounts of excluded income from these sources generally have minimal impact on rent revenue.

5. Description of Annual Reevaluation of the activity:

The data is reviewed by the Director to ensure the activity is meeting benchmarks and continues to be affordable to the PMHA.

Section 8 Voucher Program

	SS #2 Increase in Household Savings				
Unit of	Baseline	Benchmark	Outcomes	Benchmark	
Measurement				Achieved	
Average amount of savings of households affected by this policy in dollars (increases) From Income from Bank Assets	Average savings amount of households affected by this policy prior to implementation of the activity From Income from Bank Assets	Expected average savings amount of households affected by this policy after implementation of the activity (in dollars) From Income from Bank Assets	Actual average savings amount of households affected by this policy after implementation of the activity (in dollars) From Income from Bank Assets	Outcome meets or exceeds the benchmark	
	\$200	\$200	2013- 700 HH= \$401	Benchmark met	
CE #1: Agency Cost Savings					
Unit of	Baseline	Benchmark	Outcome	Benchmark	

Measurement				Achieved?
Total Cost of task in	Cost of task prior to	Expected cost of	Actual cost of task	Outcome meets or
dollars (decrease)	implementation of	task after	after	exceeds the
From Income from	the activity (in	implementation of	implementation of	benchmark
Bank Assets	dollars)	the activity (in	the activity (in	From Wage
	From Income from	dollars)	dollars)	Exclusions
	Bank Assets	From Income from	From Income from	
		Bank Assets	Bank Assets	
	500 residents x 3	500 residents x 3	2009-694 HH=	Benchmark
	hours x \$11.24 or	hours x \$11.24 or	\$23,402	exceeded
	current hourly	current hourly	2010-974 HH=	
	rate=\$16,860	rate=\$16,860	\$32,843	
			2011-1,096 HH=	
			\$41,064	
			2012-1,070 HH=	
			\$36,080	
			2013-700 HH=	
			\$23,604	

PUBLIC HOUSING PROGRAM

B-1 Exclusion of overtime, bonuses, wages and income from bank assets

	SS #2 Increase in Household Savings				
Unit of	Baseline	Benchmark	Outcomes	Benchmark	
Measurement				Achieved	
Average amount of	Average savings	Expected average	Actual average	Outcome meets or	
savings of	amount of	savings amount of	savings amount of	exceeds the	
households affected	households affected	households affected	households affected	benchmark	
by this policy in	by this policy prior	by this policy after	by this policy after		
dollars (increases)	to implementation	implementation of	implementation of		
From Wage	of the activity	the activity (in	the activity (in		
Exclusions	From Wage	dollars)	dollars)		
	Exclusions	From Wage	From Wage		
		Exclusions	Exclusions		
	\$5,000	\$5,000	2012 -\$8,728	Benchmark	
			2013 -\$7,645	exceeded	
Average amount of	Average savings	Expected average	Actual average	Outcome meets or	
savings of	amount of	savings amount of	savings amount of	exceeds the	
households affected	households affected	households affected	households affected	benchmark	
by this policy in	by this policy prior	by this policy after	by this policy after		
dollars (increases)	to implementation	implementation of	implementation of		
From Income from	of the activity	the activity (in	the activity (in		
Bank Assets	From Income from	dollars)	dollars)		
	Bank Assets	From Income from	From Income from		
		Bank Assets	Bank Assets		
	\$500	\$500	2010 Average	Benchmark met	
			\$2,650-90 HH		
			2011 Average-	*Note: Actual	
			\$2,456-101 HH	Median Savings	

			2012 Average- \$4,463-109 HH 2013-Average- \$4,643-131 HH	amount of households affected by this policy after implementation has been \$100 historically.
	C	E #1: Agency Cost Savin	gs	
Unit of Measurement	Baseline	Benchmark	Outcome	Benchmark Achieved?
Total Cost of task in dollars (decrease) From Wage Exclusions	Cost of task prior to implementation of the activity (in dollars) From Wage	Expected cost of task after implementation of the activity (in dollars)	Actual cost of task after implementation of the activity (in dollars)	Outcome meets or exceeds the benchmark From Wage Exclusions
	Exclusions	From Wage	From Wage	
		Exclusions	Exclusions	
	20 residents x 3 hours x \$13 or current hourly rate=\$780	20 residents x 3 hours x \$13 or current hourly rate=\$780	2012= 25 residents = \$975 2013= 30 residents = \$1,211	Benchmark exceeded
Total Cost of task in dollars (decrease) From Income from Bank Assets	Cost of task prior to implementation of the activity (in dollars) From Income from Bank Assets	Expected cost of task after implementation of the activity (in dollars) From Income from Bank Assets	Actual cost of task after implementation of the activity (in dollars) From Income from Bank Assets	Outcome meets or exceeds the benchmark From Wage Exclusions
	50 residents x 3 hours x \$13 or current hourly rate= \$1,950	50 residents x 3 hours x \$13 or current hourly rate= \$1,950	2010-95 residents =\$3,705 2011-101 residents =\$3,939 2012-109 residents =\$4,251 2013-131 residents =\$5,286	Benchmark exceeded

There were no hardship requests since the implementation of this activity.

Cite the specific provision(s) of the Act or regulation that is waived under MTW that authorized the Agency to make the change, and briefly describe if and how the waived section of the Act or regulation was necessary to achieve the MTW activity.

Rent Policies and Term Limits-No change

Section 3(a)(2), 3(a)(3)(A) and Section 6(1) of the 1937 Act and 24 CFR 5.603, 5.611, 5.628, 5.630, 5.632, 5.632 and 960.255 and 966 Subpart A as necessary to implement the 2009 PMHA Annual MTW Plan

Use of Public Housing as an Incentive for Economic Progress Section 6 (c) of the 1937 Act and 24 CFR 960.201

This authorization dates to the original MTW agreement. It is conceivable PMHA could waive such aspects of income without authorization as a permissible, optional income deduction, but has been maintained within the MTW Agreement.

B-2 Cap on dependent child deduction

1. Description:

The Housing Choice Voucher and Public Housing Programs will continue to give a \$480 allowance for each family member (other than the head or spouse), who is disabled or a minor, and for family members who are 18 and older who are full-time students or who are disabled. This allowance is not to exceed \$960, except that current residents (as of April 23, 1999) are entitled to an allowance of \$480 for each family member who is a minor and for family members who were 18 and older and full-time students or who are disabled as of June 1, 2000. Plan Year: 1999 Implemented: 2000

2. Tracking and documenting the implementation:

Rent calculations for Public Housing households and computer generated reports for Section 8 participants are used to track and document implementation.

3. Identify the intended and possible unintended impacts:

The intended impact is an increase in revenues which has been achieved. There have been no unintended impacts to date.

4. Measuring the impacts of the activity:

On an annual basis, data detailing the number of dependents per household is reviewed to determine how many dependents exceed the maximum of two for rent calculations. The excess amounts are calculated to determine savings to the PMHA.

5. Description of Annual Reevaluation of the activity:

On an annual basis a review is undertaken to determine the amount of funds leveraged and potential detrimental effects on households. To date, there is no reason to modify this activity.

Housing Choice Voucher Program

CR #4: Increase in Resources Leveraged					
Unit of	Baseline	Benchmark	Outcome	Benchmark	
Measurement				Achieved?	
Amount of funds leveraged in dollars (Increase)	Amount leveraged prior to implementation of the activity (in dollars)	Expected amount leveraged after implementation of the activity (in dollars)	Actual amount leveraged after implementation of the activity (in dollars)	Outcome meets or exceeds the benchmark	
	\$0.00	\$3,000	2010-237 households w/3 or more dependents= \$373,440	Benchmark exceeded	

Luap :
HAP savings=
\$3,606
2011=226
households w/3 or
more dependents=
\$382,560
HAP savings=
\$3,974
2012-217
households w/3 or
more dependents=
\$373,440
HAP savings=
\$3,963
2013-463
households w/3 or
more dependents=
\$327,840
HAP savings=
\$7,860

Public Housing Program

	CR #4: Increase in Resources Leveraged					
Unit of	Baseline	Benchmark	Outcome	Benchmark		
Measurement				Achieved?		
Amount of funds	Amount leveraged	Expected amount	Actual amount	Outcome meets or		
leveraged in dollars	prior to	leveraged after	leveraged after	exceeds the		
(Increase)	implementation of	implementation of	implementation of	benchmark		
	the activity (in	the activity (in	the activity (in			
	dollars)	dollars)	dollars)			
	\$0.00	\$10,000	2010- 35	Benchmark		
			Households=	exceeded		
			\$16,800			
			2011- 38			
			Households=			
			\$22,080			
			2012- 45			
			Households=			
			\$28,320			
			2013-38			
			Households=			
			\$18,240			

There were no hardship requests since the implementation of this activity.

Authorization(s)

Attachment C, Part D, Section 2.a This authorization waives certain provisions of Sections 8(0)(1), 8(0)(2), 8(0)(3), 8(0)(10) and 8(0)(13)(H)-(I) of the 1937 Act and 24

C.F.R. 982.508, 982.503 and 982.518, as necessary to Implement the Agency's Annual MTW Plan.

This authorization is necessary under MTW as there is no provision for capping dependent deductions within current law or regulation.

B-3 Utility Allowance Payments are used to repay participant debts owed to the Housing Authority

PMHA will withhold utility allowance checks for households who owe PMHA money, to be used to repay those debts. Plan Year: 2009 Implementation: 2010.

There were no hardship requests since the implementation of this activity.

Housing Choice Voucher and Public Housing Programs

	CE # 4: Increase in Resources Leveraged				
Unit of	Baseline	Benchmark	Outcome	Benchmark	
Measurement				Achieved?	
Amount of funds leveraged in dollars (increase)	Amount leveraged prior to implementation of the activity (in dollars). This number may be zero.	Expected amount leveraged after implementation of the activity (in dollars)	Actual amount leveraged after implementation of the activity (in dollars)	Outcome meets or exceeds the benchmark	
	\$0.0	\$5,300	2010-27 households repaid \$5,278 2011-110 households repaid \$17,324 2012-94 households repaid \$14,303 2013-74 households repaid \$11,859	Benchmark met	

Authorization(s):

Attachment C, Heading D. (2a) of the Standard Agreement. This authorization waives certain sections of 24 CFR 982.518.

B-4 Pro-ration of the utility allowance schedule up to the percentage of proration of funding as established by HUD due to appropriations: Plan Year: 2009 Refer to Section B. Not Yet Implemented Activities

B-5 Single Fund Budget Flexibility: Plan Year: 2009 Implemented: 2013

PMHA used single fund budget flexibility only to address shortfalls caused by the Congressional budget cuts for HAP and Administrative fees for the Housing Choice Voucher program as well as the sequestration later in the year.

	CE #4: Increase in Resources Leveraged					
Unit of	Baseline	Benchmark	Outcome	Benchmark		
Measurement				Achieved?		
Amount of funds leveraged in dollars (increase)	Amount leveraged prior to implementation of the activity (in dollars). This number may be zero.	Expected amount leveraged after implementation of the activity (in dollars)	Actual amount leveraged after implementation of the activity (in dollars)	Outcome meets or exceeds the benchmark		
	\$0.0					

Authorization(s):

Attachment C, Single Fund Budget with Full Flexibility

The authorization waives certain provisions of Sections 8 and 9 of the 1937 Act and 24 C.F.R. 982, and 990 as necessary to implement the Agency's Annual MTW Plan.

B-6 Income verifications conducted for approved government programs may be substituted for PMHA income verifications if performed within the previous 90 days: Plan Year: 2009

Refer to Section B. Not Yet Implemented Activities

B-7 Employment and education deductions

1. Description:

PMHA will continue to give \$500 deductions from annual income where the head of household or spouse is employed 32 hours or more for the HCV Program in the same position or is registered as a full-time student at an educational institution, as defined by the standards of the institution, and maintaining a minimum of a 2.0 grade point average.

Note: This activity was closed out for Public Housing residents as of April 2012. See D. Closed Out Activities.

Plan Year: 1999 Implementation: 2000.

2. Tracking and documenting the implementation of the activity:

Computerized reports detailing rent calculations are used in addition to quality control reviews of participant files.

3. Identifying the intended and possible unintended impacts:

The intended impact results in a savings to households, which has been achieved. There have been no unintended impacts to date.

4. Measuring the impacts of the rent reform activity:

It has been determined that a \$500 deduction results in a monthly rent savings of \$12.50 per month per household. This savings is extended to each household receiving such deductions in order to determine the benefit to each household.

5. Description of Annual Reevaluation of the Activity:

Annually, this information is reviewed by staff and the Director to determine if modifications are needed. The PMHA anticipates keeping this activity "as is" for the foreseeable future.

Housing Choice Voucher Program

	SS #2 Increase in Household Savings				
Unit of Measurement	Baseline	Benchmark	Outcome	Benchmark Achieved?	
Average amount of savings of households affected by this policy in dollars (increase)	Average savings amount of households affected by this policy prior to implementation of the activity (in dollars)	Expected average savings amount of households affected by this policy after implementation of the activity (in dollars)	Actual average savings amount of households affected by this policy after implementation of the activity (in dollars)	Outcome meets or exceeds benchmark	
	\$0.0	\$12.50 per month for each participating household	Employment Deduction of \$500= \$12.50 monthly savings per Household 2009-209 HH 2010-127 HH 2011-116 HH 2012-144 HH 2013-137 HH Education Deduction of \$500= \$12.50 monthly savings per Household 2009-73 HH 2010-80 HH 2011-63 HH 2011-63 HH 2012-59 HH 2013-43 HH Employment and Education	Benchmark met	

Deduction of \$500 each=\$\$25 per monthly savings per
Household
2013=4 HH

There have been no rent hardship requests since the implementation of this activity.

If benchmarks were not achieved or if the activity was determined ineffective provide a narrative explanation of the challenges and, if possible, identify potential new strategies that might be more effective:

Authorization(s):

Attachment C, Part D, Section 2.a This authorization waives certain provisions of Sections 8(o)(1), 8(o)(2), 8(o)(3), 8(o)(10) and 8(o)(13)(H)-(I) of the 1937 Act and 24 C.F.R. 982.508, 982.503 and 982.518, as necessary to Implement the Agency's Annual MTW Plan. PMHA expects that the deductions offered could be provided within the discretionary rent policies available to any housing authority, and will seek to eliminate these features in exchange for lower percentage of income rates for employment.

B. Not Yet Implemented Activities

PH-8 Deduction for Elderly or Disabled Adults: Plan Year: 2009

As indicated in the 2013 plan, this activity has not been implemented. It is unclear if this activity will be implemented in 2014 as an appropriate solution to the issue of verifying medical deductions that maintains affordability for the most vulnerable tenants while eliminating verifications in a responsible manner has not yet been determined.

B-4 Pro-ration of the utility allowance schedule up to the percentage of proration of funding as established by HUD due to appropriations: Plan Year: 2009

There was no need to pro-rate utility allowances for Housing Choice Voucher participants or Public Housing residents in 2013. PMHA has implemented a new utility rent reform that caps the utility allowance payment to the amount of PIPP Plus, an income-based utility program that sets utility bills to a percentage of household income. As a result, the pro-ration utility allowance is not likely to be used. However, there is no change requested for this authorization. Utilization of this authority is dependent on the results of HUD appropriations by Congress.

However, this activity was implemented February 1, 2014 for the Public Housing Program. Metric data will be provided in the 2014 MTW Annual Report accordingly.

<u>B-6 Income verifications conducted for approved government programs may be substituted for PMHA income verifications if performed within the previous 90 days.</u> Plan Year: 2009

This activity was not implemented as the agencies involved determined that the forecasted efficiencies were not going to be realized. The PMHA will consider implementation during 2014 if renewed discussions yield a positive result.

C. Activities on Hold

No activities are on hold.

D. Closed Out Activities

PH-1 Escalating Minimum Rent Plan Year: 2008 Implementation: 2008

This activity ended in 2011 as specified in the 2012 Annual MTW Plan.

Comment

Minimum Rent of \$25 will increase by \$25 every two years during tenure in Public Housing and will be capped not to exceed \$250 per month, which would be attained after 18 years of Public Housing residency. Households with a head or co-head of household, or spouse who is elderly (62 years of age or older, and/or disabled) will have no minimum rent. Departure or death of the sole elderly or disabled household member will result in the minimum rent requirement being re-instated for remaining household members.

i. Final Outcome and Lessons Learned

This escalating minimum rent feature was originally implemented as an alternative to arbitrary time limits. Benchmarks were achieved, but the feature proved to be very cumbersome in its implementation and operation. As a result, rent reforms permissible under conventional PHA rules were implemented by year-end of 2011, raising the minimum rent to \$50 per month for non-elderly, non-disabled households. The original activity of escalating minimum rent was unwieldy for administration and not helpful for achieving PMHA goals.

ii. There are no statutory exceptions outside of the current MTW flexibilities that might have provided additional benefit for this activity

iii. Summary Table:

CE #5 Increase in PMHA Rental Revenue for Public Housing Households				
Unit of	Baseline	Benchmark	Outcome	Benchmark
Measurement				Achieved?
Rental revenue in	Rental revenue prior	Expected rental	Actual rental	Outcome meets or
dollars (increase)	to implementation	revenue after	revenue after	exceeds the
	of the activity	implementation of	implementation of	benchmark
	(in dollars)	the activity	the activity	
		(in dollars)	(in dollars)	
	\$557,771	Increase of \$30,000	2010 -\$587,771	Benchmark met
			2011 -\$622,790	

iv. Additional explanations about outcomes reported in the summary table

While the activity met the projected benchmarks, the implementation yielded a high risk for inaccurate rent calculations due to the fluctuation of minimum rents which would vary among households.

<u>PH-9 Providing Transitional Housing</u> Plan Year: 1999 Implementation: 1999 This activity ended in 2012 as specified in the 2012 Annual MTW Plan.

Comment

Up to 42 units of transitional housing will be set aside for previously homeless families at Renaissance Place and Community Estates. Through partnership with Family and Community Services and its Portage Area Transitional Housing (PATH) program, residents receive on-site intensified case management services as they move toward self-sufficiency.

i Final Outcome and Lessons Learned

During 2012, the long-standing partnership with Family and Community Services and its Portage Area Transitional Housing (PATH) program evolved to address a more permanent supportive housing program as defined by HUD. It was determined that a public housing format was ineffective for the operation of a supportive housing program. Because of the change from a two-year Transitional Housing program to a one-year supportive housing program with the emphasis on transitioning in place, the PMHA found the number and cost of unit turnovers increasing, since not all participants were able and willing to transition in place. Renaissance Place consists of three and four bedroom units. Many of the PATH families required two-bedroom units. With HUD new program guidelines, the landscape of the PATH program changed. PMHA opened its entire housing stock to PATH participants with the emphasis on moving participants into the units with the needed number of bedrooms. However, this approach diluted the relationship between participants and PATH staff. Thus, because of programmatic changes, it became necessary to phase-out the Transitional Housing program by the end of 2012. No future PATH families will be added or moved-in public housing units.

ii There are no statutory exceptions outside of the current MTW flexibilities that might have provided additional benefit for this activity

iii Summary Table:

HC #6: Increase in Resident Mobility				
Unit of	Baseline	Benchmark	Outcome	Benchmark
Measurement				Achieved?
Number of	Number of	Expected	Actual increase in	Outcome meets or
households able to	households able to	households able to	households able to	exceeds the
move to a better	move to a better	move to a better	move to a better	benchmark
unit and/or	unit and/or	unit and/or	unit and/or	
neighborhood of	neighborhood of	neighborhood of	neighborhood of	
opportunity as a	opportunity as a	opportunity after	opportunity after	
result of the activity	result of the activity	implementation of	implementation of	
(increase)	(increase)	the activity	the activity	

		(number)	(number)	
	There was no	Minimum of 42	2010-64	Benchmark met
	transitional housing	households per year	2011-64	
	program prior to the	participating in the	2012-44	
	implementation of	program	2012 11	
	this activity	program		
	•	। t4: Displacement Preve।	ntion	
Unit of	Baseline	Benchmark	Outcome	Benchmark
Measurement				Achieved?
Number of	Households losing	Expected	Actual households	Outcome meets or
previously homeless	assistance/moving	households losing	losing	exceeds the
households at or	prior to	assistance/moving	assistance/moving	benchmark
below 80% AMI that	implementation of	after	after	
would lose	the activity	implementation of	implementation of	
assistance or need	,	the activity	the activity	
to move (decrease)		(number)	(number)	
,	There was no	24 households per	2010-22	Outcomes were met
	transitional housing	year since	2011-22	however, in 2012
	program prior to the	households could	2012-44	the transitional
	implementation of	stay a minimum of 2		housing program
	this activity	years and a		was phased out due
	,	maximum of 4 years		to new HUD
		in transitional		guidelines
		housing or lose		
		assistance due to		
		non-compliance		
	HC #6:	Increase in Resident M	lobility	1
Unit of	Baseline	Benchmark	Outcome	Benchmark
Measurement				Achieved?
Number of	Number of	Expected	Actual increase in	Outcome meets or
households able to	households able to	households able to	households able to	exceeds the
move to a better	move to a better	move to a better	move to a better	benchmark
unit and/or	unit and/or	unit and/or	unit and/or	
neighborhood of	neighborhood of	neighborhood of	neighborhood of	
opportunity as a	opportunity as a	opportunity after	opportunity after	
result of the activity	result of the activity	implementation of	implementation of	
(increase)	(increase)	the activity	the activity	
		(number)	(number)	
	There was no	10 per year	2010-11	Benchmark met
	transitional housing		2011-22	
	program prior to the		2012-13	
	implementation of			
	this activity			

iv Additional explanations about outcomes reported in the summary table

While the activity met the projected benchmarks and the program proved to transition previously homeless families into permanent housing, the revised HUD regulations made it economically unfeasible to continue this program as public housing. As a result it was incorporated into the Section 8 Voucher program.

PH-11 Deduction for Absent Child

This activity will not be implemented. Plan Year: 2009 Closed Out: 2012

i. Discuss the final outcome and lessons learned

A decision was reached after reviewing the documentation and work efforts needed to verify circumstances involved, the documentation and work efforts needed to verify circumstances involved, the resulting impact on households and further policy discussion relating to desired results on low-income and participating households.

- ii. There were no statutory exceptions outside of the current MTW flexibility that might have provided additional benefit for this activity
- iii. **Provide Summary Table**-not applicable
- iv. Provide a narrative for additional explanations about outcomes reported in the summary table-not applicable

B-7 Employment and education deductions:

Plan Year: 1999 Implementation: 2000

PMHA discontinued this activity April 2012 for public housing residents. Replacing this activity was the implementation of a 4% deduction on all earned income and an income exclusion for new earnings until annual re-certification.

i. Discuss the final outcome and lessons learned

This activity was implemented to reward work; however, effective April 2012 this activity was replaced with providing a 4% deduction on earned income and an exclusion of all new income until annual re-certification. This was done with the expectation that households will reap a greater reward for achieving earned income. Also, was anticipated that staff time would be saved by the elimination of having to secure third-party documentation for the education deduction which was tedious and time consuming for staff.

Refer to PH-4; PH-6; and PH-7.

- ii. There are no statutory exceptions outside of the current MTW flexibilities that might have provided additional benefit for this activity.
- iii. Summary Table Follows:

Public Housing Program

SS #2 Increase in Household Savings				
Unit of	Baseline	Benchmark	Outcome	Benchmark
Measurement				Achieved?
Average amount of	Average savings	Expected average	Actual average	Outcome meets or
savings of	amount of	savings amount of	savings amount of	exceeds benchmark
households affected	households affected	households affected	households affected	

by this policy in dollars (increase)	by this policy prior to implementation of the activity (in dollars)	by this policy after implementation of the activity (in dollars)	by this policy after implementation of the activity (in dollars)	
	\$0.0	\$12.50 per month for each participating household	Employment Deduction of \$500= \$12.50 monthly savings per Household 2010-60 HH 2011-59 HH Education Deduction of \$500= \$12.50 monthly savings per Household 2010-17 HH 2011-18 HH	Benchmark met

iv <u>Provide a narrative for additional explanations about outcomes reported in the</u> summary table

With the replacement of 4% exclusion of wages, the average savings of families is \$18.00 per month.

Authorization(s):

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Section V: MTW Sources and Uses of Funds

Annual MTW Report

V.3.Report.Sources and Uses of MTW Funds

A. MTW Report: Sources and Uses of MTW Funds

Actual Sources and Uses of MTW Funding for the Fiscal Year

PHAs shall submit their unaudited and audited information in the prescribed FDS format through the Financial Assessment System - PHA (FASPHA), or its successor system

Describe the Activities that Used Only MTW Single Fund Flexibility

PMHA has no activities that used only MTW Single Fund Flexibility.

V.4.Report.Local Asset Management Plan

B. MTW Report: Local Asset Management Plan

Has the PHA allocated costs within statute during the plan year?
Has the PHA implemented a local asset management plan (LAMP)?



No

If the PHA is implementing a LAMP, it shall be described in an appendix every year beginning with the year it is proposed and approved. It shall explain the deviations from existing HUD requirements and should be updated if any changes are made to the LAMP.

Has the PHA provided a LAMP in the appendix?

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		ı
		ı

or

Not applicable

V.5.Report.Unspent MTW Funds

C. MTW Report: Commitment of Unspent Funds

In the table below, provide planned commitments or obligations of unspent MTW funds at the end of the PHA's fiscal year.

Account	Planned Expenditure	Obligated Funds	Committed Funds
Total	Obligated or Committed Funds:	0	0

In the body of the Report, PHAs shall provide, in as much detail as possible, an explanation of plans for future uses of unspent funds, including what funds have been obligated or committed to specific projects. None Applicable

Section VI. Administrative

A. General description of any HUD reviews, audits or physical inspection issues that require the agency to take action to address the issue.

Portage Metropolitan Housing Authority currently has had no recent HUD reviews. It is in process of its annual audit for FY 2013, and recent physical inspection scores were exemplary.

B. Results of latest PHA-directed evaluations of the demonstration, as applicable.

Not applicable; there are no current PHA-directed evaluations outside of the measurements and observations described earlier in this report.

C. Certification that the PHA has met the three statutory requirements of: 1) assuring that at least 75 percent of the families assisted by the Agency are very low-income families; 2) continuing to assist substantially the same total number of eligible low-income families as would have been served had the amounts not been combined; and 3) maintaining a comparable mix of families (by family size) are served, as would have been provided had the amounts not been used under the demonstration.

Portage Metropolitan Housing Authority certifies that the PHA has met the statutory requirements under the Moving the Work Demonstration.