

U.S. Department of Housing and Urban Development

Office of Housing Counseling

Model Personal Information and Data Release Forms:

Basic Elements and Best Practices

Table of Contents

INTRO	DUCTION	. 1
1.	HCA PERSONAL INFORMATION FORM	
	HUD Requirements	. 2
2.	HCA DATA RELEASE FORM	. 3
	HUD Requirements	. 3
3.	BEST PRACTICES	. 4
NOTE	TO APPENDICES	. 5
APPEN	IDIX A: MODEL PERSONAL INFORMATION FORM AND FORM WITH SAMPLE DATA	. 6
APPEN	IDIX B: MODEL FORECLOSURE PREVENTION FORM AND FORM WITH SAMPLE DATA	
APPEN	IDIX C: MODEL DATA RELEASE FORM	
ENDNO	DTES	

Introduction

Housing counseling agencies (HCAs) participating in the U.S. Department of Housing and Urban Development (HUD)'s Housing Counseling Program use a variety of client data forms to document client information and counseling activities. Two of the most important client forms are the personal information form and the data release form. This guide provides a summary of HUD's regulations concerning these forms, discusses client intake best practices, and includes a Model Personal Information form, a Model Foreclosure Prevention Form, and a Model Data Release form for HCA customization and use. In addition to providing form templates, the Appendix includes a Model Personal Information form and a Model Foreclosure Prevention form with sample client data.

1. HCA Personal Information Form

HUD Requirements

Prior to providing counseling services, HUD-approved HCAs require potential clients to complete a personal information form (or client intake form). This form features a variety of questions and varies in length from agency to agency. HCAs often tailor the personal information form to their agency's services. For example, if an HCA primarily provides down-payment assistance funding, the personal information form may be designed to capture information from potential homebuyers.

Because of the diversity of counseling programs offered by HCAs across the country, HUD does not require its participating HCAs to use a universal intake form. However, HUD's Housing Counseling Handbook provides guidance regarding the client intake process. The Handbook states that the purpose of a client intake process is to:¹

- Assist a potential client. Where a language barrier exists ensure the client receives equal access to services
- ✓ Schedule an appointment with a housing counselor
- ✓ Refer the potential client to other resources

Model Personal Information Form

Appendix A provides a Model Personal Information form for HCA customization and use. This form may be especially helpful for new HUD-approved HCAs looking for a predesigned form that captures the full spectrum of HUD-approved counseling services. The Model Personal Information form captures client biographic, demographic, employment, and household budget data. A field-by-field explanation of the form is provided with the model form.

Additionally, Appendix B provides a Model Foreclosure Prevention Form for HCA customization and use. This form is nearly identical to the Model Personal Information form, but omits questions and data fields concerning other housing counseling services. A field-by-field explanation of the form is also included with this form. Finally, both Appendix A and B include forms with sample client data.

One of the most common file deficiencies found during HUD's audit of client files is a missing budget analysis.³ This may be due to the fact that some agencies separate their intake form from their budget form. Thus, using a personal information form with a built-in household budget form may help HCAs improve HUD audit results.

Personal Information Forms and Client Management Systems (CMSs)

Many established HCAs may already be using a personal information form that closely aligns with their client management system (CMS). As of October 2008, all HUD-approved HCAs are required to use a CMS that interfaces with HUD's Housing Counseling System (HCS). Among other things, a CMS automates much of the counseling process, including the client intake application. Thus, HCAs with intake forms that are compatible with their CMS may not need to modify their forms at all. These HCAs may use the Model Information Form for reference purposes only.

2. HCA Data Release Form

HUD Requirements

Another core housing counseling client form is the HCA Data Release form. A signed Data Release form – also known as a client authorization form or a third-party authorization form – permits an HCA to order a client credit report and/or to share client information with HUD or third parties as applicable. At the HCA's discretion, the Data Release form may also be customized to include several additional legal clauses. These clauses may include, but are not limited to:

✓ Release of liability from HCA errors and omissions

Program-specific authorizations (i.e., HCAs may require clients to authorize multiple credit inquiries over an extended period of time as required by specific counseling programs.)

IMPORTANT: HUD requires its participating HCAs to include a data release form in each client file.⁴

Model Data Release Form

Appendix C provides a Model Data Release form for HCA customization and use. This form is not intended to duplicate or replace the content of an HCA's Privacy Policy or Program Disclosure form. Rather, this form should be used in conjunction with an HCA's Privacy Policy and Program Disclosure forms.

3. Best Practices

HCAs should review and implement the following best practices with respect to the Model Personal Information and Data Release forms.

- HCAs should develop personal information forms with data fields that match their agency CMS. By matching this form with the CMS, HCAs can expedite the client intake data entry process.
- HCAs should have their client forms, including but not limited to, the personal information form and the data release form, reviewed by legal counsel as necessary.
- HCAs should always include the signed data release form and the completed personal information form in the client file.
- HCAs providing foreclosure prevention as the core counseling function should consider using an intake form specific to foreclosure prevention, as provided in Appendix B.
- Review this form periodically to insure all program partners, funders and monitors are included as needed for program compliance.
- ✓ Please note that any changes to the data release form should be also reflected in the agency's privacy policy. If any changes are made to an agency's privacy policy, please consider mailing out a notice of this change to all active clients.

Note to Appendices

This set of appendices is provided strictly as a reference guide of foundational documents necessary for any start-up nonprofit HUD-approved housing counseling agency. These documents are provided as samples with the disclaimer that the use of these documents may involve certain legal consequences which may only be properly vetted by an attorney licensed to practice law within the state(s) in which you operate. These are legal documents with tax and legal consequences which may not be used without adequate review by a licensed attorney.

Appendix A: Model Personal Information Form and Form with Sample Data

The attached Model Personal Information form and Model Personal Information Form with sample client data are Microsoft Word documents that allow HCA customization. HCAs can add their agency logo and contact information in the document header. This form is a universal intake form that can be used for the full spectrum of HUD-approved counseling types: pre-purchase, non-delinquency post-purchase, foreclosure prevention, rental, reverse mortgage, and homeless counseling. However, this form is not aligned with a CMS intake form. Thus, HCAs are encouraged to use this form for reference purposes only, or to customize it according to their CMS data intake form.

Additionally, this form features form fields designed to capture numeric and text data. To use the document as a form, HCAs should enable the form protection feature in Microsoft Word and use the Tab key to move through the document fields to enter data. For information about enabling protection with Microsoft Word forms, see Microsoft's website or the Help feature in Microsoft Word.

Below is a guide to the data fields in the Model Personal Information Form.

Part One. Your Biographic and Demographic Information

Client File ID No: Enter the client's File ID as used by the HCA.

How Did you Hear About Our Agency?

This question allows HCAs to track client referral channels

(HUD, print/radio ad, bank, etc).

Name 1 and Name 2 Data Fields (Address, Email,

Social Security No., etc): Enter the name and pertinent information of the first

individual that will be served under the corresponding Client

File ID number.

Note that this form uses "Name 1" and "Name 2" to refer to two individuals served under one Client File ID number. HCAs can use additional intake forms to capture information for additional individuals served under one Client File ID

number.

My household type is...: Client should specify housing type. HCAs can use this field

to analyze the housing types represented by their clientele.

Part Two. Your Employment Status

Name 1 and Name 2 Employment Status:

Enter information about current and previous employment. Note that some HCAs providing home purchase mortgages may seek employment history for a specified number of years.

Part Three. Your Housing Status and Housing Goals

My current housing

status is: Check the box corresponding with the client's housing

status.

My housing goal is to: Check all boxes that apply to the client's housing goal. Note

that two fields appearing in red can be used for HCA-

specific housing goals, if necessary.

Part Four. Your Rental and Mortgage Information

"If you are currently

renting..." Specify client's rental history in terms of years and months.

Check the boxes corresponding to the client's rental

payment method/status (i.e. paying market rent, receiving a

subsidy, etc).

"If you own your

property..." Enter information about client's owner-occupied mortgage

information, if applicable. This portion of the form is not intended to capture investment property mortgage data.

Questions related to

your credit history: Check YES or NO to the three credit history questions.

Part Five. Your Income, Debt, and Average Monthly Expenses

This section should be filled out by the client to insure integrity of the information provided. However, if a client is having difficulty completing this section, the housing counselor should provide assistance by filling out the form with the client's verbatim information.

"Please provide information regarding your income and household debts."

and expenses..." Enter the individual gross and net income. Use fields 10

and 11 in the table to specify other income types not listed in

the table. Enter the combined gross and combined net

income figures in the yellow shaded boxes.

Note that some HCAs have stand-alone worksheets capturing income, debt, and average monthly expenses. This form suggests incorporating the income/expense

worksheet in the intake form.

Monthly Debts &

Expenses Table

Enter each individual's average monthly debts and expenses. Note that HCAs use a variety of debts and expense worksheets that capture varying levels of information. Some forms have as many as 25 expense fields while others have as few as 10. This form captures the most common fixed and discretionary household expense types. Note that HCAs can customize field 17. This table is not a spreadsheet and thus does not automatically tabulate data.

"Now, refer to your COMBINED net income on the previous page..."

Use this table to calculate monthly cash flow. Monthly cash flow is the difference of a household's net income less their monthly debts and average expenses. If the difference is negative, the household has negative cash flow. This signals to the counselor that the household may need to consider reducing discretionary spending, if possible, in order to support homeownership or rental obligations. If the difference is positive, the household has positive cash flow.

Assets table: Use this table to capture the household's total liquid and

hard asset value. Note that this table is not a spreadsheet

and thus does not automatically tabulate data.

Signature Line: All individuals served under the HCA Client ID should sign

and date the intake form.

III F	/CLIENT ID #:	

12345 Anywhere St, Main Town, IL 60053

www.smithcountyhca.com

(123) 456-7890 Fax: (123) 555-12345

Insert Your Agency's Logo Above

Personal Information Client Intake Form (Sample)

NOTE: If you have an impairment, disability, language barrier, or otherwise require an alternative means of completing this form or

accessing information about nousing counseling, please talk to your nousing counselor about arranging alternative accommodations.						
	How did you hear about our housing counseling agency? Member of our staff Print/radio ad Religious or social organization Friend/family Bank or mortgage servicer Internet search Other (specify)					
	Part One. Your Biographic and Demographic Inf	ormation				
Name 1:		Date:	/ /			
	Last Name First Name Middle Initial					
Address:		Home Phone:	() -			
	Address and Apartment No City & State Zip	Cell Phone:	() -			
Email Address:	Work Email Personal Email	Gender:	Male Female			
Preferred Conta	ct Method: Cell Phone Work Phone Home Phone Email	Best time to be reached:				
Social Security #		Date of Birth:	/ /			
Race:	American Indian/Alaskan Native Asian African-American	Ethnicity:	Hispanic Non-			
	Native Hawaiian/Pacific Islander White Biracial or Multiracial	Are you a Veteran?	Hispanic Yes No			
	Other (Specify) Decline to Answer	Are you Disabled?	Yes No			
Marital Status:	Single Married Divorced Separated Widow					
Name 2:		Date:	/ /			
	Last Name First Name Middle Initial					
Address:		Home Phone:	() -			
	Address and Apartment No City & State Zip	Cell Phone:	() -			
Email Address:	Work Email Personal Email	Gender:	☐ Male ☐ Female			
Relationship to Co-Applicant:	i I I Shouse I I Significant Other I I Relative (specify). (http://www.international.com/					
Preferred Conta	ct Method: Cell Phone Work Phone Home Phone Email	Best time to be reached:				
Social Security #		Date of Birth:	/ /			
		Date of Birtin	/ /			
Race:	American Indian/Alaskan Native Asian African-American	Ethnicity:	Hispanic Non-			
Race:	American Indian/Alaskan Native Asian African-American Native Hawaiian/Pacific Islander White Biracial or Multiracial					
Race:		Ethnicity:	Hispanic Non-			

CII 0	: /CI	IENIT	ID #:	
	. / CL	.ILIVI	10 #.	

12345 Anywhere St, Main Town, IL 60053

www.smithcountyhca.com

(123) 456-7890 Fax: (123) 555-12345

My household typ	pe is				
Single Adult		Married	Cohabitating		emale-headed with dependents
Single male-he with dependents	eaded household	Roommates/ unrelated adults	Living with non-sfamily members (pasiblings, etc)	spousal rents,	specify)
Family household	size:	Languages Spoken (specify): _	/	_	
		Part Two. Your Er	mployment Status		
Employed F Unemploye Disabled, re	oloyment Status cull-time d, receiving benefits eceiving benefits	Employed Part-Ti Unemployed, rec Retired	me eiving no benefits	Employed Seaso Self-Employed Other (specify): Dates of Employment:	
Employer: Address:				Work Phone:	<i>1</i> \
Address.	Address	City & State	Zip	work Phone.	() -
Previous Employer: Address:				Dates of Employment: Work Phone:	to
	Address	City & State	Zip		
Employed F Unemploye	ployment Status full-time d, receiving benefits eceiving benefits	Employed Part-Ti Unemployed, rec Retired	me eiving no benefits	Employed Seaso Self-employed Other (specify):	
Name 2 Employer:				Dates of Employment:	to
Address:				Work Phone:	() -
	Address	City & State	z Zip		
Previous Employer:				Dates of Employment:	to
Address:	Address	City & State	Zip	Work Phone:	() -

FILE/CLIENT ID) #:
----------------	------

12345 Anywhere St, Main Town, IL 60053

www.smithcountyhca.com

(123) 456-7890 Fax: (123) 555-12345

Part Three. Your Housing Status and Housing Goals					
My current housing status is:					
Renting/leasing Homeowner with mortgage(s) Homeowner (no mortgage de					
		_			
Homeless Boarder (ren		Living with family (renting/not renting)			
Other: Do you currently i	receive rental assistance subsidies? Yes	No If yes, please specify:			
My housing goal is tocheck all that ap	oply:				
Buy a home (pre-purchase counseling)	Prevent foreclosure	Obtaining rental housing			
	<u> </u>	_			
Transition from homelessness	Obtain a reverse mortgage	Get credit and budget counseling			
Discuss a fair housing rights violation	[Other Service Provided by HCA]	[Other Service Provided by HCA]			
Part	Four. Your Rental and Mortgage Inform	ation			
If you are currently renting, how long have		neck all that apply:			
☐ I pay market rent	I receive a rent subsidy and/or public	☐ I am a Section 8 recipient			
	housing resident	<u> </u>			
☐ I am facing eviction	I am delinquent with my rent and need assistance	I am delinquent with utilities and need assistance			
I am interested in filing a fair housing cla		dssistance			
	min. Speeny reason(s).				
If you own your property, do you have a mo	ortgage? 🗌 YES 🗌 NO. If YES, please answe	er the questions below.			
My mortgage data					
	First Mortgage	Second Mortgage			
Is this loan Current or Delinquent?	Current Delinquent	Current Delinquent			
Mortgage servicer name					
Loan Number	☐ I don't know	☐ I don't know			
Loan Balance	\$ I don't know	\$			
Interest Rate	I don't know	☐ I don't know			
Monthly Principal and Interest Payment					
(excluding taxes and insurance).					
Private Mortgage Insurance (PMI)	\$	\$			
payment					
Fixed or Adjusting Interest Rate?	Fixed Adjusting I don't know	Fixed Adjusting I don't know			
Date you made your last payment:	/ /	1 /			
Past Due Amount:	\$	\$			
Have you previously applied for a loan	Yes No	☐ Yes ☐ No			
modification or forbearance?					
If "yes," please provide details on the outcome of your previous foreclosure					
prevention effort here:					
Reason for Default:	<u> </u>	_			
	tion Decrease in income Increase in e	xpenses Medical Hardship Other			

FILE	/CLIENT	ID #·	
	CLILINI	1D #.	

12345 Anywhere St, Main Town, IL 60053 $\,$

www.smithcountyhca.com

(123) 456-7890 Fax: (123) 555-12345

Insert Your Agency's Logo Above

Please provide additional remarks about your hardship here:
Has your hardship ended?
∐ Yes
Do you have the ability and willingness to resume mortgage payments? Yes No
If "No," you seeking an alternative outcome, such as a deed-in lieu of foreclosure or short sale? Explain.
Questions related to your credit history:
1. Are there any outstanding judgments against you? Yes No
2. Have you declared bankruptcy within the past seven years? 🗌 Yes 👚 No 🔲 I am currently in a bankruptcy plan.
3. Within the past seven years, have you had a property foreclosed or surrendered through a deed-in-lieu? Yes No
Part Five, Your Income, Debt, and Average Monthly Expenses

Please provide information regarding your income and household debts and expenses below. Remember, every number should represent a monthly calculation (not quarterly or annual).

	Nam	Name 1		Name 2	
	Monthly Income		Monthly Income		
Income Type	Gross (Before Taxes/Deductions)	Net (After Taxes/Deductions)	Gross (Before Taxes/Deductions)	Net (After Taxes/Deductions)	
1. Salary/wage earnings	\$	\$	\$	\$	
2. Rental Income	\$	\$	\$	\$	
3. Child support/Alimony	\$	\$	\$	\$	
4. Social Security	\$	\$	\$	\$	
5. Pension Income	\$	\$	\$	\$	
6. Dependent SSI income	\$	\$	\$	\$	
7. Disability income	\$	\$	\$	\$	
8. Unemployment Income	\$	\$	\$	\$	
9. Public assistance income	\$	\$	\$	\$	
10. Other:	\$	\$	\$	\$	
11. Other:	\$	\$	\$	\$	
Total:	\$	\$	\$	\$	
Total COMBINED Gross:	\$			•	
Total COMBINED Net:	\$				

III F	/CLIENT ID #:	

12345 Anywhere St, Main Town, IL 60053

www.smithcountyhca.com

(123) 456-7890 Fax: (123) 555-12345

Average Monthly Debts	Name 1	Name 2
1. Rent	\$	\$
2. Mortgage (Principal and Interest)	\$	\$
3. Property Taxes, HOA, Insurance	\$	\$
4. Car Payment(s)	\$	\$
5. Car Insurance	\$	\$
6. Credit Cards (Total)	\$	\$
7. Childcare/daycare	\$	\$
8. Alimony/Child Support	\$	\$
9. School Tuition	\$	\$
10. Medical Debt:	\$	\$
11. Gas/Transportation	\$	\$
12. Household Utilities (Water, Electric, Gas, Trash, Landline, Cable)	\$	\$
13. Cell Phone(s)	\$	\$
14. Food (groceries + eating out)	\$	\$
15. Student Loan Debt	\$	\$
16. Tithing	\$	\$
17. Other:	\$	\$
Total:	\$	\$
Total COMBINED costs:	\$	

Now, refer to your COMBINED net income on the previous page. Subtract your COMBINED costs as added on the right. This represents your monthly cash flow. Complete the calculation below.
Taking my combined monthly net income of \$
and subtracting my combined monthly costs of \$
equals \$
I/we have POSITIVE or NEGATIVE cash flow.

Total Value, Liquid Assets:		Total Value, Hard Assets:		
1. Stocks/Bonds/CDs:	\$	1. Owner Occupied Property Value:	\$	
2. Savings Account:	\$	2. Investment Property value:	\$	
3. Checking Accounts:	\$	3. Other:	\$	
4. Other:	\$	4. Other:	\$	
Total Value:	\$	Total value:	\$	

Name 1 Signature:	Date:
Name 2 Signature:	Date:

III F	/CLIENT ID #:	

12345 Anywhere St, Main Town, IL 60053

www.smithcountyhca.com

(123) 456-7890 Fax: (123) 555-12345

Insert Your Agency's Logo Above

Personal Information Client Intake Form (Sample Data)

NOTE: If you have an impairment, disability, language barrier, or otherwise require an alternative means of completing this form or accessing information about housing counseling, please talk to your housing counselor about arranging alternative accommodations.

How did you hear Member of ou HUD	r about our housing counseling agency? ur staff Print/radio ad Religious or social organization Bank or mortgage servicer Internet search	☐ Friend, ☐ Other	/family (specify)
	Part One. Your Biographic and Demographic Informati	ion	
Name 1:	Lopez Cynthia T.	Date:	4/1/2012
Address:	, , , , , , , , , , , , , , , , , , , ,	Home Phone:	(123)456-1111
Email Address:	Address and Apartment No City & State Zip insert email address here work Email Personal Email	Cell Phone: Gender:	(123)456-2222 ☐ Male ☐ Female
Preferred Conta Social Security #	ct Method: Cell Phone Work Phone Home Phone Email 123-45-6789	Date of Birth:	9am to 1pm 12/3/1973
Race:	American Indian/Alaskan Native Asian African-American	Ethnicity:	Hispanic Non- Hispanic
		ou a Veteran? you Disabled?	☐ Yes ☒ No ☐ Yes ☒ No
Marital Status:	☐ Single ☑ Married ☐ Divorced ☐ Separated ☐ Widow		
Name 2:	Lopez Mark S. Last Name First Name Middle Initial	Date:	4/1/2012
Address:	Same as above	Home Phone:	(123)456-1111
Fuencii Addunana	Address and Apartment No City & State Zip	Cell Phone:	(123)456-3333 Male Female
Email Address: Relationship to Co-Applicant:	insert email address here work Email Personal Email Spouse Significant Other Relative (specify): Other:	Gender:	Male
Preferred Conta	ct Method: 🔲 Cell Phone 🗌 Work Phone 🔲 Home Phone 🔀 Email 🛛 Best tin	ne to be reached:	Anytime
Social Security #	123-45-6788	Date of Birth:	1/7/1970
Race:	American Indian/Alaskan Native Asian African-American	Ethnicity:	Hispanic Non- Hispanic
		ou a Veteran?	☐ Yes ⊠ No
	Other (Specify) Decline to Answer Are	you Disabled?	Yes No
Marital Status	Single Married Divorced Separated Widow		

FILE	/CLIENT ID #:	

12345 Anywhere St, Main Town, IL 60053

www.smithcountyhca.com

(123) 456-7890 Fax: (123) 555-12345

Single Adult	My household typ	pe is				
Single male-headed household Roommates/ unrelated adults Living with non-spousal fathly members (parents, siblings, etc) Self-employed Cother (specify) Self-employed Self-em	Single Adult		⊠ Married	Cohabitating		
Name 1's Employment Status Employed Part-Time Employed Seasonally Self-Employed Other (specify): Dates of Employer: Address City & State Zip Other (specify): Self-Employed Other (specify): Other (eaded household		family members (par	pousal	·
Name 1's Employed Full-time Employed Part-Time Self-Employed Seasonally Self-Employed Full-time Self-Employed Full-time Self-Employed Seasonally	Family household	size: <u>2</u>	Languages Spoken (specify): _	/	_	
Employed Full-time			Part Two. Your Er	mployment Status		
Address: Address City & State Zip Dates of Employment: Address Address City & State Zip Name 2's Employed Full-time	☐ Employed F☐ Unemploye☐ Disabled, re	full-time d, receiving benefits eceiving benefits	Unemployed, rec		Self-Employed Other (specify): Dates	
Previous Employer: Address City & State Dates of Employment: Work Phone: Address City & State Zip						
Previous Employer: Address City & State Zip Name 2's Employment Status Employed Full-time Employed Part-Time Self-employed Disabled, receiving benefits Retired Other (specify): Mame 2 ABC Accounting and Auditing Employed: Address City & State Zip Previous Employer: Address N/A - attending graduate school full time Address: N/A - attending graduate school full time Address: N/A - attending graduate school full time Address: City & State Zip Dates of Employment: City & State Zip	Address:	Addross	City 9 State	Zin	Work Phone:	() -
Employed Full-time	Employer:				of Employment:	to -
Address: Address: N/A - attending graduate school full time Address: Addres	Employed F Unemploye	ull-time d, receiving benefits	Unemployed, rec		Self-employed	·
Previous Employer: Address: Address: City & State Zip Dates of Employment: Work Phone: () -		ABC Accounting a	and Auditing			2/2005 to Present
Previous Employer: Address: N/A - attending graduate school full time Of Employment: Work Phone: () -	Address:	55 Byrne Center I	•		Work Phone:	(123)456-4444
Address: N/A - attending graduate school full time of Employment: to Work Phone: () -		Address	City & State	Zip		
	Employer:	N/A - attending g	raduate school full time		of Employment:	to
	Address:	Address	City & State	Zip	Work Phone:	() -

FILE/CLIENT ID) #:
----------------	------

12345 Anywhere St, Main Town, IL 60053

www.smithcountyhca.com

(123) 456-7890 Fax: (123) 555-12345

Part Three. Your Housing Status and Housing Goals				
My current housing status is:				
Renting/leasing Homeowner v	with mortgage(s)	☐ Homeowner (no mortgage debt)		
☐ Homeless ☐ Boarder (rent		Living with family (renting/not renting)		
_	<u> </u>			
Other: Do you currently r	receive rental assistance subsidies?	X No. If yes, please specify:		
My housing goal is tocheck all that ap	oply:			
Buy a home (pre-purchase counseling)	Prevent foreclosure	Obtaining rental housing		
_ : : : : : : : : : : : : : : : : : : :		<u> </u>		
Transition from homelessness	Obtain a reverse mortgage	Get credit and budget counseling		
Discuss a fair housing rights violation	[Other Service Provided by HCA]	Other Service Provided by HCA		
Part I	Four. Your Rental and Mortgage Inform	ation		
If you are currently renting, how long have y	you been renting? 6 Years 0 Months. Check a	ıll that apply: T		
☑ I pay market rent	I receive a rent subsidy and/or public housing resident	☐ I am a Section 8 recipient		
_	I am delinquent with my rent and	I am delinquent with utilities and need		
I am facing eviction	need assistance	assistance		
I am interested in filing a fair housing cla				
	. , .,			
If you own your property, do you have a mo	ortgage? YES NO. If YES, please answe	r the questions below.		
My mortgage data	T	T		
	First Mortgage	Second Mortgage		
Is this loan Current or Delinquent?	Current Delinquent	Current Delinquent		
Mortgage servicer name				
Loan Number	I don't know	I don't know		
Loan Balance	\$ I don't know	\$ I don't know		
Interest Rate	☐ I don't know	☐ I don't know		
Monthly Principal and Interest Payment				
(excluding taxes and insurance).				
Private Mortgage Insurance (PMI)	\$	\$		
payment				
Fixed or Adjusting Interest Rate?	Fixed Adjusting I don't know	Fixed Adjusting I don't know		
Date you made your last payment:	/ /	/ /		
Past Due Amount:	\$	\$		
Have you previously applied for a loan	☐ Yes ☐ No	Yes No		
modification or forbearance?				
If "yes," please provide details on the				
outcome of your previous foreclosure				
prevention effort here:				
Reason for Default:				
Divorce Disability Marital Separa	tion 🔛 Decrease in income 🔛 Increase in ex	cpenses Medical Hardship Other		

FILE	/CLIENT	ID #·	
	CLILINI	1D #.	

12345 Anywhere St, Main Town, IL 60053

<u>www.smithcountyhca.com</u> (123) 456-7890 Fax: (123) 555-12345

Insert Your Agency's Logo Above

represent a monthly calculation (not quarterly or annual).

Please provide additional remarks about your hardship here:
Has your hardship ended? Yes No Do you have the ability and willingness to resume mortgage payments? Yes No If "No," are you seeking an alternative outcome, such as a deed-in lieu of foreclosure or short sale? Explain.
Questions related to your credit history:
1. Are there any outstanding judgments against you? Yes No
2. Have you declared bankruptcy within the past seven years? Yes No I am currently in a bankruptcy plan. 3. Within the past seven years, have you had a property foreclosed or surrendered through a deed-in-lieu? Yes No
3. Within the past seven years, have you had a property foreclosed or surrendered through a deed-in-lieu? Yes No
4. [OTHER QUESTION ADDED BY HCA]

Please provide information regarding your income and household debts and expenses below. Remember, every number should

Part Five. Your Income, Debt, and Average Monthly Expenses

	Name 1 Monthly Income		Name 2		
			Monthly Income		
Income Type	Gross (Before Taxes/Deductions)	Net (After Taxes/Deductions)	Gross (Before Taxes/Deductions)	Net (After Taxes/Deductions)	
1. Salary/wage earnings	\$	\$	\$5000	\$3500	
2. Rental Income	\$	\$	\$	\$	
3. Child support/Alimony	\$	\$	\$	\$	
4. Social Security	\$	\$	\$	\$	
5. Pension Income	\$	\$	\$	\$	
6. Dependent SSI income	\$	\$	\$	\$	
7. Disability income	\$	\$	\$	\$	
8. Unemployment Income	\$	\$	\$	\$	
9. Public assistance income	\$	\$	\$	\$	
10. Other:	\$	\$	\$	\$	
11. Other:	\$	\$	\$	\$	
Total:	\$0	\$	\$	\$3500	
Total COMBINED Gross:	\$5000			•	
Total COMBINED Net:	\$3500				

12345 Anywhere St, Main Town, IL 60053 $\,$

www.smithcountyhca.com

(123) 456-7890 Fax: (123) 555-12345

Insert Your Agency's Logo Above

Average Monthly Debts	Name 1	Name 2
1. Rent	\$0	\$1275
2. Mortgage (Principal and Interest)	\$0	\$0
3. Property Taxes, HOA, Insurance	\$0	\$0
4. Car Payment(s)	\$200	\$235
5. Car Insurance	\$60	\$60
6. Credit Cards (Total)	\$0	\$75
7. Childcare/daycare	\$0	\$0
8. Alimony/Child Support	\$0	\$0
9. School Tuition	\$0	\$0
10. Medical Debt:	\$0	\$0
11. Gas/Transportation	\$40	\$100
12. Household Utilities (Water, Electric, Gas, Trash, Landline, Cable)	\$0	\$300
13. Cell Phone(s)	\$0	\$115
14. Food (groceries + eating out)	\$0	\$500
15. Student Loan Debt	\$0	\$175
16. Tithing	\$0	\$50
17. Other:	\$0	\$0
Total:	\$300	\$2885
Total COMBINED costs:	\$3185	

Now, refer to your COMBINED net income on the previous page. Subtract your COMBINED costs as added on the right. This represents your monthly cash flow. Complete the calculation below.

Taking my combined monthly net income of \$3500

and subtracting my combined monthly costs of \$3185

equals \$315.

cash flow.

Total	Value, Liquid Assets:	Total Value, Hard Assets:	
1. Stocks/Bonds/CDs:	\$0	1. Owner Occupied Property Value:	\$0
2. Savings Account:	\$15,000	2. Investment Property value:	\$0
3. Checking Accounts:	\$1000	3. Other:	\$0
4. Other:	\$0	4. Other:	\$0
Total Value:	\$16,000	Total value:	\$0

Name 1 Signature:	Date:
Name 2 Signature:	Date:

Appendix B: Model Foreclosure Prevention Form and Form with Sample Data

The attached Model Foreclosure Prevention form and Model Foreclosure Prevention Form with sample client data are Microsoft Word documents that allow HCA customization. HCAs can add their agency logo and contact information in the document header. While this form is specific to foreclosure prevention, it has many of the same data fields found in the Model Personal Information Form. The two fields that differ are identified below.

Additionally, this form is not aligned with a CMS intake form. Thus, HCAs are encouraged to use this form for reference purposes only, or to customize it according to their CMS data intake form.

Finally, this form features form fields designed to capture numeric and text data. To use the document as a form, HCAs should enable the form protection feature in Microsoft Word and use the Tab key to move through the document fields to enter data. For information about enabling protection with Microsoft Word forms, see Microsoft's website or the Help feature in Microsoft Word.

Part Three. Your Mortgage Information

My current mortgage status is:

Check the appropriate box to specify the client's mortgage status. Note that many lenders consider a mortgage payment that is at least one day late as a delinquent mortgage account. However, this form defines delinquency as a payment that is 31-60 days late, which may not be consistent with all mortgage lenders. This form defines mortgage default as a payment that is 61 or more days late. Some lenders initiate foreclosure proceedings once the borrower(s) are 90 days late or more on their mortgage payments.

I am interested in the following mortgage goals:

Check all boxes that apply to the client's mortgage goals. Note that HCA counselors may need to explain some of these goals to their clients, as clients may not be familiar with loss mitigation options such as a mortgage assumption or deed-in-lieu of foreclosure. Also note that HCAs can specify a mortgage goal as indicated by the field in red.

III F	/CLIENT ID #:	

12345 Anywhere St, Main Town, IL 60053

www.smithcountyhca.com

(123) 456-7890 Fax: (123) 555-12345

Insert Your Agency's Logo Above

Foreclosure Prevention Client Intake Form (Sample)

NOTE: If you have an impairment, disability, language barrier, or otherwise require an alternative means of completing this form or

How did you hear Member of ou HUD	about our housing counseling agency? Ir staff Print/radio ad Religious or social organizat Bank or mortgage servicer Internet search		/family (specify)
	Part One. Your Biographic and Demographic Info	rmation	
Name 1:	5: 11	Date:	/ /
A dalara sas	Last Name First Name Middle Initial	Hama Bhana	() -
Address:	Address and Apartment No City & State Zip	Home Phone:	() -
Email Address:	Work Email Personal Email	Cell Phone: Gender:	(
Preferred Conta		Best time to be reached:	
	ce we made	Date of Birth:	
Social Security #		Date of Birth:	
Race:	American Indian/Alaskan Native Asian African-American	Ethnicity:	Hispanic Non- Hispanic
	Native Hawaiian/Pacific Islander White Biracial or Multiracial	Are you a Veteran?	Yes No
	Other (Specify) Decline to Answer	Are you Disabled?	Yes No
Marital Status:	☐ Single ☐ Married ☐ Divorced ☐ Separated ☐ Widow		
Name 2:		Date:	/ /
Name 2:	Last Name First Name Middle Initial	Date:	/ /
Name 2:	Last Name First Name Middle Initial	Date:	() -
	Last Name First Name Middle Initial Address and Apartment No City & State Zip		/ / () - () -
Address:		Home Phone:	/ / () - () -
Address:	Address and Apartment No City & State Zip Work Email Personal Email	Home Phone: Cell Phone:	/ / () - [Male Female
Address: Email Address: Relationship to	Address and Apartment No City & State Zip Work Email Personal Email Spouse Significant Other Relative (specify): Oth	Home Phone: Cell Phone: Gender:	/ / () - () - Male Female
Address: Email Address: Relationship to Co-Applicant:	Address and Apartment No City & State Zip Work Email Personal Email Spouse Significant Other Relative (specify): Other	Home Phone: Cell Phone: Gender:	/ / () - () - Male Female
Address: Email Address: Relationship to Co-Applicant: Preferred Conta	Address and Apartment No City & State Zip Work Email Personal Email Spouse Significant Other Relative (specify): Other	Home Phone: Cell Phone: Gender: ner: Best time to be reached:	/ / () - () - [Male Female / / Hispanic Non- Hispanic
Address: Email Address: Relationship to Co-Applicant: Preferred Conta Social Security #	Address and Apartment No City & State Zip Work Email Personal Email Spouse Significant Other Relative (specify): Other Ct Method: Cell Phone Work Phone Home Phone Email American Indian/Alaskan Native Asian African-American	Home Phone: Cell Phone: Gender: ner: Date of Birth:	/ / Hispanic Non-
Address: Email Address: Relationship to Co-Applicant: Preferred Conta Social Security #	Address and Apartment No City & State Zip Work Email Personal Email Spouse Significant Other Relative (specify): Other Ct Method: Cell Phone Work Phone Home Phone Email American Indian/Alaskan Native Asian African-American	Home Phone: Cell Phone: Gender: Best time to be reached: Date of Birth: Ethnicity:	/ / Hispanic Non- Hispanic

FILE	/CLIENT ID #:	

12345 Anywhere St, Main Town, IL 60053

(123) 456-7890 Fax: (123) 555-12345

www.smithcountyhca.com

My household typ	e is			_	
Single Adult		Married	Cohabitating	Single for with dependent	emale-headed household dents
Single male-hea		Roommates/ unrelated adults	Living with non- family members (pa siblings, etc)	spousal irents,	specify)
Family household s	size:	Languages Spoken (specify): _	1 1	_	
		Part Two. Your Er	mployment Status		
Employed F Unemploye	bloyment Status Full-time ed, receiving benefits eceiving benefits	Employed Part-Ti Unemployed, red Retired	ime eiving no benefits	Employed Seaso Self-Employed Other (specify): Dates of Employment:	·
Address:				Work Phone:	() -
	Address	City & State	e Zip	-	
Previous Employer: Address:				Dates of Employment: Work Phone:	to
	Address	City & State	e Zip	-	
Employed F Unemploye	bloyment Status Full-time Ed, receiving benefits eceiving benefits	☐ Employed Part-Ti ☐ Unemployed, red☐ Retired	ime eiving no benefits	Employed Seaso Self-employed Other (specify):	·
Name 2 Employer:				Dates of Employment:	to
Address:				Work Phone:	() -
	Address	City & State	e Zip		
Previous Employer:				Dates of Employment:	to
Address:	Address	City & State	e Zip	Work Phone:	() -
		City & State	. <u>-</u> 1P		

FILE/CLIENT ID) #:
----------------	------

12345 Anywhere St, Main Town, IL 60053

www.smithcountyhca.com

(123) 456-7890 Fax: (123) 555-12345

	Part Thre	e. Your Mortgage Infor	mation			
My current mortgage status is <i>check all that apply:</i>						
Current but facing imminent default		Default (payment is 61+ days late) and no foreclosure sales date set Default (payment is 61+ days late) and		(REO)		
Delinquent (payment is 31-60 days late)		osure sales date set for:	s late, and	Other (specify):		
I am interested in the following mortgage						
Obtain a loan modification		Apply for a federally-supportion program		Complete a mortgage assumption		
Obtain a short-term forbearance plan (up 6 months)	to \square	Complete a short sale		□ o	ther (specify):	
Obtain a long-term forbearance plan (morthan 6 months)		Complete a deed-in-lieu o cclosure	of	[O	other outcome added by HCA]	
My mortgage data						
	First Mor	tgage		Second N	Nortgage	
Is this loan Current or Delinquent?	Curre	ent 🗌 Delinquent		Current Delinquent		
Mortgage servicer name						
Loan Number		I don't know			I don't know	
Loan Balance	\$	I don't know		\$	I don't know	
Interest Rate		I don't know			I don't know	
Monthly Principal and Interest Payment (excluding taxes and insurance).						
Private Mortgage Insurance (PMI) payment	\$			\$		
Fixed or Adjusting Interest Rate?	Fixed	Adjusting I don't kr	now	Fixed	Adjusting I don't know	
Date you made your last payment:	/	/		/	/	
Past Due Amount:	\$			\$		
Have you previously applied for a loan modification or forbearance?	Yes	□No		Yes	No	
If "yes," please provide details on the						
outcome of your previous foreclosure						
prevention effort here:						
Reason for Default:						
Divorce Disability Marital Separatio			e in expe	nses 🗌 N	1edical Hardship 🔲 Other	
Please provide additional remarks about your	hardship h	nere:				
Has your hardship ended?						
Yes No			٦			
Do you have the ability and willingness to resu	_				1.	
If "No," are you seeking an alternative outcom	ie, such as	a deed-in lieu of foreclosu	ire or sno	rt sale? Ex	cpiain.	

CII 0	: /CI	IENIT	ID #:	
	. / CL	.ILIVI	10 #.	

12345 Anywhere St, Main Town, IL 60053

www.smithcountyhca.com

(123) 456-7890 Fax: (123) 555-12345

Insert Your Agency's Logo Above

Part Four. Your Income, Debt, and Average Monthly Expenses
3. Within the past seven years, have you had a property foreclosed or surrendered through a deed-in-lieu? \ Yes \ No
2. Have you declared bankruptcy within the past seven years? Yes I am currently in a bankruptcy plan.
1. Are there any outstanding judgments against you? Yes No
Questions related to your credit history:

Please provide information regarding your income and household debts and expenses below. Remember, every number should represent a monthly calculation (not quarterly or annual).

	Name 1 Monthly Income		Name 2 Monthly Income	
Income Type	Gross (Before Taxes/Deductions)	Net (After Taxes/Deductions)	Gross (Before Taxes/Deductions)	Net (After Taxes/Deductions)
1. Salary/wage earnings	\$	\$	\$	\$
2. Rental Income	\$	\$	\$	\$
3. Child support/Alimony	\$	\$	\$	\$
4. Social Security	\$	\$	\$	\$
5. Pension Income	\$	\$	\$	\$
6. Dependent SSI income	\$	\$	\$	\$
7. Disability income	\$	\$	\$	\$
8. Unemployment Income	\$	\$	\$	\$
9. Public assistance income	\$	\$	\$	\$
10. Other:	\$	\$	\$	\$
11. Other:	\$	\$	\$	\$
Total:	\$	\$	\$	\$
Total COMBINED Gross:	\$		•	•
Total COMBINED Net:	\$			

CII 0	: /CI	IENIT	ID #:	
	. / CL	.ILIVI	10 #.	

12345 Anywhere St, Main Town, IL 60053

www.smithcountyhca.com

(123) 456-7890 Fax: (123) 555-12345

Average Monthly Debts	Name 1	Name 2
1. Rent	\$	\$
2. Mortgage (Principal and Interest)	\$	\$
3. Property Taxes, HOA, Insurance	\$	\$
4. Car Payment(s)	\$	\$
5. Car Insurance	\$	\$
6. Credit Cards (Total)	\$	\$
7. Childcare/daycare	\$	\$
8. Alimony/Child Support	\$	\$
9. School Tuition	\$	\$
10. Medical Debt:	\$	\$
11. Gas/Transportation	\$	\$
12. Household Utilities (Water, Electric, Gas, Trash, Landline, Cable)	\$	\$
13. Cell Phone(s)	\$	\$
14. Food (groceries + eating out)	\$	\$
15. Student Loan Debt	\$	\$
16. Tithing	\$	\$
17. Other:	\$	\$
Total:	\$	\$
Total COMBINED costs:	\$	

Now, refer to your COMBINED net income on the previous page. Subtract your COMBINED costs as added on the right. This represents your monthly cash flow. Complete the calculation below.					
Taking my combined monthly net income of \$					
and subtracting my combined monthly costs of \$					
equals \$					
I/we have POSITIVE or NEGATIVE cash flow.					

Total Value, Liquid Assets:		Total Value, Hard Assets:	
1. Stocks/Bonds/CDs:	\$	1. Owner Occupied Property Value:	\$
2. Savings Account:	\$	2. Investment Property value:	\$
3. Checking Accounts:	\$	3. Other:	\$
4. Other:	\$	4. Other:	\$
Total Value:	\$	Total value:	\$

Name 1 Signature:	Date:
Name 2 Signature:	Date:

III F	/CLIENT ID #:	

12345 Anywhere St, Main Town, IL 60053

www.smithcountyhca.com

(123) 456-7890 Fax: (123) 555-12345

Insert Your Agency's Logo Above

Foreclosure Prevention Client Intake Form (Sample Data)

NOTE: If you have an impairment, disability, language barrier, or otherwise require an alternative means of completing this form or accessing information about housing counseling, please talk to your housing counselor about arranging alternative accommodations.

How did you hear Member of ou HUD	r about our housing counseling ag ur staff Print/radio ad Bank or mortga	Religiou	us or social organiza et search		/family (specify)
	Part One.	Your Biographic and D	emographic Inf	ormation	
Name 1:	Lewis	Kate		Date:	7/13/2012
	Last Name	First Name	Middle Initial		
Address:	12345	Knox	60053	Home Phone:	(123)456-7890
	Address and Apartment No	City & State	Zip	Cell Phone:	(123)456-7891
Email Address:	insert email address here	Work Email Persona	l Email	Gender:	☐ Male ☐ Female
Preferred Conta	ct Method: Cell Phone	☐ Work Phone ☐ Home I	Phone 🔀 Email	Best time to be reached:	
Social Security #	123-456-7890			Date of Birth:	05/10/1978
Race:	American Indian/Alaskan Nativo	e Asian African-Ameri	can	Ethnicity:	Hispanic Non-
	Native Hawaiian/Pacific Islande	r White Biracial or Mu	ltiracial	Are you a Veteran?	Hispanic Yes No
	Other (Specify)	Decline to Answer		Are you Disabled?	Yes No
				•	
Manital Ctatus		:	\ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \		
Marital Status:	☐ Single ☐ Married ☒ D	ivorced Separated	Widow		
		ivorced Separated	Widow		
Marital Status: Name 2:	Not applicable			Date:	
Name 2:		ivorced Separated First Name	Widow Middle Initial		
	Not applicable Last Name	First Name	Middle Initial	Home Phone:	() -
Name 2: Address:	Not applicable	First Name City & State	Middle Initial	Home Phone: Cell Phone:	() - () -
Name 2: Address: Email Address:	Not applicable Last Name Address and Apartment No	First Name City & State Work Email	Middle Initial Zip Personal Email	Home Phone:	() - () - Male Female
Name 2: Address:	Not applicable Last Name Address and Apartment No	First Name City & State	Middle Initial Zip Personal Email	Home Phone: Cell Phone:	() - () - Male Female
Name 2: Address: Email Address: Relationship to	Not applicable Last Name Address and Apartment No Spouse Significant	First Name City & State Work Email	Middle Initial Zip Personal Email cify): Of	Home Phone: Cell Phone: Gender:	() - () -
Name 2: Address: Email Address: Relationship to Co-Applicant:	Not applicable Last Name Address and Apartment No Spouse Significant	First Name City & State Work Email Other Relative (spec	Middle Initial Zip Personal Email cify): Of	Home Phone: Cell Phone: Gender:	() - () -
Name 2: Address: Email Address: Relationship to Co-Applicant: Preferred Conta	Not applicable Last Name Address and Apartment No Spouse Significant	First Name City & State Work Email Other Relative (spec	Middle Initial Zip Personal Email cify): Of	Home Phone: Cell Phone: Gender: ther: Best time to be reached:	/ / Hispanic Non-
Name 2: Address: Email Address: Relationship to Co-Applicant: Preferred Conta Social Security #	Not applicable Last Name Address and Apartment No Spouse Significant ct Method: Cell Phone	First Name City & State Work Email Other Relative (spec	Middle Initial Zip Personal Email cify): Of Phone	Home Phone: Cell Phone: Gender: ther: Best time to be reached: Date of Birth:	/ /
Name 2: Address: Email Address: Relationship to Co-Applicant: Preferred Conta Social Security #	Not applicable Last Name Address and Apartment No Spouse Significant ct Method: Cell Phone American Indian/Alaskan Native	First Name City & State Work Email Other Relative (spec	Middle Initial Zip Personal Email cify): Of Phone	Home Phone: Cell Phone: Gender: ther: Date of Birth: Ethnicity:	/ / Hispanic Non- Hispanic

FILE	/CLIENT	ID #·	
	CLILINI	1D #.	

12345 Anywhere St, Main Town, IL 60053

www.smithcountyhca.com

(123) 456-7890 Fax: (123) 555-12345

My household type	e is				
Single Adult		Married	Cohabitating	Single for with depend	emale-headed household dents
Single male-hea	aded household	Roommates/ unrelated adults	Living with non family members (p siblings, etc)	-spousal	specify)
Family household s	size: <u>2</u>	Languages Spoken (specify	r)://		
		Part Two. You	r Employment Status		
Employed F	ployment Status ull-time d, receiving benefits eceiving benefits	Employed Par Unemployed, Retired	t-Time receiving no benefits	Employed Seaso Self-Employed Other (specify):	·
Name1 Employer:	Knox Auto Body I	Parts Warehouse		Dates of Employment:	05/2001 to Present
Address:	123 Knox Street	Main Town, IL	60053	Work Phone:	(123)456-7899
	Address	City & S	tate Zip	_	
Previous Employer:	Local Departmen	t Store		Dates of Employment:	07/1999 to 4/2001
Address:	800 West Avenue	e Main Town, IL	60053	Work Phone:	() -
	Address	City & S	tate Zip		
Employed F Unemploye	bloyment Status full-time d, receiving benefits eceiving benefits	☐ Employed Par ☐ Unemployed, ☐ Retired	t-Time receiving no benefits	Employed Seaso Self-employed Other (specify):	
Name 2 Employer:				Dates of Employment:	to
Address:				Work Phone:	() -
·	Address	City & S	tate Zip		
Previous Employer:				Dates	
				of Employment:	to

	IE.	CLIEN'	T ID #+	
П	ᄔ	CLILIN	I IU #.	

12345 Anywhere St, Main Town, IL 60053

www.smithcountyhca.com

(123) 456-7890 Fax: (123) 555-12345

	rait Tillee. Tour Wortgage Illioilliation				
My current mortgage status ischeck all that apply:					
Current but facing imminent default	Default (payment is 61+ days late) an no foreclosure sales date set	d Occupying bank-owned property (REO)			
Delinquent (payment is 31-60 days late)	\square Default (payment is 61+ days late) an foreclosure sales date set for: $12/1/2012$	I I Other (specity):			
I am interested in the following mortgage	goals: (check all that apply):				
Obtain a loan modification	Apply for a federally-supported foreclosure prevention program	Complete a mortgage assumption			
Obtain a short-term forbearance plan (up 6 months)		Other (specify):			
Obtain a long-term forbearance plan (mor than 6 months)	re Complete a deed-in-lieu of foreclosure	Other outcome added by HCA			
My mortgage data					
,	First Mortgage	Second Mortgage			
Is this loan Current or Delinquent?	Current Delinquent	Current Delinquent			
Mortgage servicer name	American Mortgage Servicers				
Loan Number	818998 I don't know	I don't know			
Loan Balance	\$150,000 I don't know	\$ I don't know			
Interest Rate	5.875% I don't know	I don't know			
Monthly Principal and Interest Payment					
(excluding taxes and insurance).	\$976.04				
Private Mortgage Insurance (PMI) payment	\$No PMI	\$			
Fixed or Adjusting Interest Rate?	Fixed Adjusting I don't know	Fixed Adjusting I don't know			
Date you made your last payment:	03/01/2012	/ /			
Past Due Amount:	\$4 payments (\$3900) and attorney's fees	\$			
Have you previously applied for a loan					
modification or forbearance?	☐ Yes	☐ Yes ☐ No			
If "yes," please provide details on the					
outcome of your previous foreclosure					
prevention effort here:					
Reason for Default:					
Divorce Disability Marital Separatio	n 🔲 Decrease in income 🔲 Increase in expe	nses Medical Hardship Other			
Please provide additional remarks about your	hardship here: Ms. Lewis recently complet	ed a divorce and lost half of her household			
income. She is now a single mother of one ch	d and would like to keep her home through a	loan modification. Ms. Lewis states she has			
a divorce decree evidencing her sole ownershi	p of the home. She is four payments behind	and is in foreclosure. Her scheduled			
foreclosure sale date is December 1, 2012.					
Has your hardship ended?					
∑ Yes ☐ No					
Do you have the ability and willingness to resu					
If "No," are you seeking an alternative outcome, such as a deed-in lieu of foreclosure or short sale? Explain.					

		IENIT	ID #:	
ГІЬ	.E/U		IU#.	

12345 Anywhere St, Main Town, IL 60053

www.smithcountyhca.com

(123) 456-7890 Fax: (123) 555-12345

Insert Your Agency's Logo Above

Questions related to your credit history:
1. Are there any outstanding judgments against you? Yes No
2. Have you declared bankruptcy within the past seven years? Yes No I am currently in a bankruptcy plan.
3. Within the past seven years, have you had a property foreclosed or surrendered through a deed-in-lieu? Yes
4. [OTHER QUESTION ADDED BY HCA]

Part Four. Your Income, Debt, and Average Monthly Expenses

Please provide information regarding your income and household debts and expenses below. Remember, every number should represent a monthly calculation (not quarterly or annual).

	Name 1		Name 2		
	Monthly	Income	Monthly Income		
Income Type	Gross (Before Taxes/Deductions)	Net (After Taxes/Deductions)	Gross (Before Taxes/Deductions)	Net (After Taxes/Deductions)	
1. Salary/wage earnings	\$3750	\$2625	\$	\$	
2. Rental Income	\$	\$	\$	\$	
3. Child support/Alimony	\$500	\$500	\$	\$	
4. Social Security	\$	\$	\$	\$	
5. Pension Income	\$	\$	\$	\$	
6. Dependent SSI income	\$	\$	\$	\$	
7. Disability income	\$	\$	\$	\$	
8. Unemployment Income	\$	\$	\$	\$	
9. Public assistance income	\$	\$	\$	\$	
10. Other:	\$	\$	\$	\$	
11. Other:	\$	\$	\$	\$	
Total:	\$	\$	\$	\$	
Total COMBINED Gross:	\$4250			•	
Total COMBINED Net:	\$3125				

	IE.	CLIEN'	T ID #+	
П	ᄔ	CLILIN	I IU #.	

12345 Anywhere St, Main Town, IL 60053

<u>www.smithcountyhca.com</u> (123) 456-7890 Fax: (123) 555-12345

Insert Your Agency's Logo Above

Average Monthly Debts	Name 1	Name 2
1. Rent	\$	\$
2. Mortgage (Principal and Interest)	\$976.04	\$
3. Property Taxes, HOA, Insurance	\$325.00	\$
4. Car Payment(s)	\$150.00	\$
5. Car Insurance	\$89.00	\$
6. Credit Cards (Total)	\$55.00	\$
7. Childcare/daycare	\$700.00	\$
8. Alimony/Child Support	\$	\$
9. School Tuition	\$	\$
10. Medical Debt:	\$	\$
11. Gas/Transportation	\$150	\$
12. Household Utilities (Water, Electric, Gas, Trash, Landline, Cable)	\$300	\$
13. Cell Phone(s)	\$100	\$
14. Food (groceries + eating out)	\$600	\$
15. Student Loan Debt	\$	\$
16. Tithing	\$	\$
17. Other:	\$	\$
Total:	\$3445.04	\$
Total COMBINED costs:	\$3445.04	

Now, refer to your COMBINED net
income on the previous page. Subtract
your COMBINED costs as added on the
right. This represents your monthly cash
flow. Complete the calculation below.
Taking my combined monthly net
income of
\$ <u>3125</u>

and subtracting my combined monthly costs of \$3445.04

equals \$-320.04.

I/we have \square **POSITIVE** or \boxtimes **NEGATIVE** cash flow.

Total Value, Liquid Assets:		Total Value, Hard Assets:	
1. Stocks/Bonds/CDs:	\$0	1. Owner Occupied Property Value:	\$135,000
2. Savings Account:	\$1000	2. Investment Property value:	\$0
3. Checking Accounts:	\$500	3. Other:	\$
4. Other:	\$0	4. Other:	\$
Total Value:	\$1500	Total value:	\$135,000

Name 1 Signature:	Date:
Name 2 Signature:	Date:

U.S. Department of Housing and Urban Development, Office of Housing Counseling				
Appendix C: Model Data Release Form				
Appendix 6. Model Data Release Form				

12345 Anywhere St, Main Town, IL 60053 www.smithcountyhca.com

(123) 456-7890 Fax: (123) 555-12345

Data Release Form & Third Party Authorization (Sample)

NOTE: If you have an impairment, disability, language barrier, or otherwise require an alternative means of completing this form or accessing information about housing counseling, please talk to your housing counselor about arranging alternative accommodations.

You hereby authorize and instruct Smith County Housing Counseling Agency (Smith HCA) and/or its assigned agents to:

- Obtain and review your credit report, and
- Request verifications of your income and rental history, and any other information deemed necessary for improving your housing situation (for example, verifying your annual property tax obligations and homeowner's insurance fees)

Your credit report will be obtained from a credit reporting agency chosen by Smith HCA. You understand and agree that Smith HCA intends to use the credit report for the purpose of evaluating your financial readiness to purchase or rent a home and/or to engage in post-purchase counseling activities. You hereby authorize Smith HCA to share your credit report and any information that you provided (including any computations and assessments produced) with the entities listed below in order to help Smith HCA determine your viable financial options.

Lenders	Banks	Mortgage Servicers
Debt Collectors	Landlords	Public Housing Authorities
Property Management Companies	Social Service Agencies	Counseling Agencies

Entities such as mortgage lenders and/or counseling agencies may contact your Smith HCA counselor to evaluate the options for which you may be eligible. In connection with such evaluation, you authorize the credit reporting and/or financial agencies to release information and cooperate with your Smith HCA counselor. No information will be discussed about you with entities not directly involved in your efforts to improve your housing situation.

You hereby authorize the release of your information to program monitoring organizations of Smith HCA, including but not limited to, Federal, State, and nonprofit partners for program review, monitoring, auditing, research, and/or oversight purposes. In addition you authorize Smith HCA to have your credit report pulled two additional times to conduct program evaluations. You also agree to keep Smith HCA informed of any changes in address, telephone number, job status, marital status, or other conditions which may affect your eligibility for a program you have applied for or a counseling service that you are seeking.

Finally, you understand that you may revoke consent to these disclosures by notifying Smith HCA in writing.

Name 1 (Printed)	// SSN#	Signature	Date
Name 2 (Printed)	// SSN#	Signature	Date



Endnotes

¹ HUD Handbook 7610.1 rev 5, Chapter 3, Section A. A copy of the HUD Housing Counseling Program handbook can be retrieved at http://portal.hud.gov/hudportal/HUD?src=/program_offices/administration/hudclips/handbooks/hsgh/7610.1

² HUD-approved counseling agencies provide pre-purchase, non-delinquency post-purchase, foreclosure prevention, rental assistance, reverse mortgage and homeless counseling.

³ HUD-approved Housing Counseling Operation and Funding Overview, broadcast 2/16/2011. Presentation available at http://portal.hud.gov/hudportal/HUD?src=/program_offices/housing/sfh/talk/parc/phiarch

⁴ See HUD Handbook 7610.1 rev 5, Chapter 5, Section B.2.d., "Counseling File Content Requirements."