

**From:** Mayer, Jerrold H

**Sent:** Monday, December 09, 2013 12:14 PM

**To:** 'SF-HOUSING-COUNSELING-L@hudlist.hud.gov'

**Subject:** New Training for Housing Counselors, & There is Still Time to Comment on the Housing Counselor Certification Proposed Rule

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## **New Training for Housing Counselors:**

### **1. NCRC Training:**

#### **HUD Housing Counseling Training Academy Comes to Phoenix, AZ on January 6-10, 2014:**

With financial support from HUD, NCRC is planning to offer training to 300-400 housing counselors in Phoenix, AZ, at the Sheraton Crescent Hotel, from Monday, January 6th through Friday, January 10th, 2014. The curriculum at the week-long event will include fourteen counseling certification courses, including:

- Providing Housing Counseling and Direct Services to Homeowners Transitioning to Rental Housing
- Housing Counseling Principles for Today's Economic Reality
- Pre-Purchase Counseling
- HUD Housing Counseling Program Requirements
- HUD Housing Counseling Program Management
- Identifying Mortgage Abuses and Fair Lending Violations
- Leadership In Housing Counseling
- Managing and Curing Mortgage Delinquencies
- Housing Counseling for Homeless Families and Single Adults
- Introduction to Dodd Frank Wall Street Reform and Consumer Protection Act
- It is the Law: Fair Housing, Fair Lending and Civil Rights
- FEMA and Victims of Disasters
- Post Purchase Counseling and Sustaining Homeownership
- HUD Handbook 101

Register today at: <http://www.eventbrite.com/e/phoenix-arizona-hud-housing-counseling-training-academy-tickets-8588776261>

### **December NCRC Training Academy Webinars:**

The NCRC Training Academy is pleased to announce an exciting series of new e-learning and webinar presentations this month. As with our in-person training events, these online learning presentations will address a variety of topics,

enabling participants to build their knowledge and skills. Our experienced and knowledgeable facilitators will be presenting courses on GSE Reform, FHA Insured Financing, Financial Credit Health, and more. For details on upcoming courses and more information about the NCRC Training Academy, please visit the training webpage at:

[https://live.blueskybroadcast.com/bsb/client/CL\\_DEFAULT.asp?Client=901883](https://live.blueskybroadcast.com/bsb/client/CL_DEFAULT.asp?Client=901883)

Webinar times are listed in Eastern Standard Time. Upon registration, you will receive additional information on how to access the webinar. Please join us for these dynamic and informative online courses.

#### Current Course Descriptions:

- Financial Credit Health-E-learning Course

Register at:

[https://live.blueskybroadcast.com/bsb/client/CL\\_DEFAULT.asp?Client=901883&MA\\_ID=46286](https://live.blueskybroadcast.com/bsb/client/CL_DEFAULT.asp?Client=901883&MA_ID=46286)

This course will address the components of an effective literacy education program. The course is designed to teach Counselors to educate consumers in concepts of personal finance and money management. Counselors will learn how to teach consumers to develop the skills and strategies that promote personal and financial responsibility related to financial planning, budgeting, savings and investment, credit restoration and basic banking techniques. In addition, this course will help Counselors to assist consumers to identify and prioritize their personal money management goals, develop personal spending and savings plans, understand the cost of using credit, and how to protect their assets. By incorporating a coaching style approach for counseling, the program will discuss more practical ways that consumers can take control of their finances and begin to build wealth. The course will train Counselors on how to effectively move homeowners from modification to financial sustainability. The program will also address homeowners transitioning from homeownership to rental housing.

## **2. FreddieMac CreditSmart® Consumer Online Training:**

Free On-line homeownership training from FreddieMac for consumers. The CreditSmart® online training course covers the following topics:

- Understand the importance of building credit
- Gain insight into how lenders assess eligibility for a mortgage loan.
- Recognize the warning signs of predatory lending and scams.
- Learn the steps to successful homeownership.
- Safeguarding home and finances against life's unexpected challenges.
- Learn what to do when having difficulty making mortgage payments.

Visit FreddieMac online for more information on CreditSmart® Consumer Training at: [http://www.freddiemac.com/creditsmart/consumer\\_training.html](http://www.freddiemac.com/creditsmart/consumer_training.html)

AND

**3. NeighborWorks Training Institute Comes to Los Angeles, CA on February 24 - 28, 2014**

One of the great US cities, Los Angeles is a place everyone feels like they've been to, even if they haven't. In the downtown area alone, Los Angeles has such ethnically and culturally diverse neighborhoods and sights, it's easy to see how, for over a century, the city has been a magnet for people from near and far. With its tremendous revitalization efforts on display, the city is a perfect backdrop for our gathering of affordable housing and community development professionals to learn and network. Join us in Los Angeles to build your skills and enhance your career. The Los Angeles NTI will focus on:

- Symposium - ML921 Achieving Impact through Regional and Collaborative Approaches
- Exciting new and updated courses
- Community development in action - courses with site visits
- Courses on Green and Sustainability
- Training in comprehensive community revitalization
- Focus on financial capability
- Innovations in Nonprofit Management and Leadership
- New Training in Single-Family and Small Business Lending
- Career enhancement opportunities, including degree credits and the NeighborWorks Professional Certificate Programs

Please visit NeighborWorks on-line to register today to for this great training opportunity: <http://nw.org/network/training/upcoming/LANTI2014.asp>

**Save the Date for These Upcoming NeighborWorks® Training Institutes:**

- May 19 - 23, 2014 - Louisville, KY
- August 18 - 22, 2014 - Orlando FL

More information can be found on NeighborWorks® training calendar at: <http://trainingcalendar.nw.org/TrainingCalendar.aspx>

AND

**4. NHN Learning Alliance Training for Housing Counselors:**

The National Council of La Raza, NHN Learning Alliance (NHNLA) offers housing counselors extensive on-line training opportunities on a variety of topics. Please see the list of current courses below:

- December 12-14, 2013 - Miami, FL. Implementing and Growing Your Homebuyer Education Program
- December 12-14, 2013 - Miami, FL. Advanced Housing Counseling
- December 17, 2013 - Webinar: Fair Lending and Mortgage Fraud Counseling
- December 18, 2013 - Webinar: Disaster Victims Counseling
- December 19, 2013 - Webinar: Rental Counseling
- January 08, 2014 - Webinar: Home Equity Conversion Mortgage (HECM) Counseling
- January 14, 2014 - Webinar: Basic Client Management Using Home Counselor Online

For more information, registration, and course details, please visit the NHNLA training Calendar at:  
<http://www.nhnla.org/index.cfm?fuseaction=Page.viewPage&pageId=538&parentID=503&nodeID=1>

AND

## **5. Making Home Affordable Training:**

Making Home Affordable (MHA) Training provides housing counselors with on-line training:

- December 11, 2013 - Home Affordable Foreclosure Alternatives Program for Trusted
- December 17, 2013 - Borrower Post-Modification Financial Counseling Requirement Briefing for Trusted Advisors
- December 18, 2013 - Unemployment for Trusted Advisors

View the current training offerings online  
at: [https://mhaevents.webex.com/ec0605ld/eventcenter/program/programDetail.do?siteurl=mhaevents&theAction=detail&path=listevents\\_program&proglD=208382](https://mhaevents.webex.com/ec0605ld/eventcenter/program/programDetail.do?siteurl=mhaevents&theAction=detail&path=listevents_program&proglD=208382)  
Please contact the MHA Training Team for any questions via email at:  
[mha\\_training@fanniemae.com](mailto:mha_training@fanniemae.com)

## **6. HUD Early Delinquency Servicing and Loss Mitigation Program Training Comes to Oklahoma City, OK:**

This training is broad ranged and includes full coverage on: HUD Handbook 4330.1 REV-5, Chapter 7, Delinquencies, Defaults, Mortgage Collection Activities and HUD's Loss Mitigation Waterfall Program. Additionally, overviews will be

presented pertaining to Extension of Time Requests and Variances and Single Family Default Monitoring System. HUD's National Servicing Center (NSC) provides this training for HUD-approved mortgagees, HUD-approved Housing Counselors, and Nonprofit Housing Counselors. For-profit Housing Counselors are not permitted to attend this training. Training dates include:

- February 11-12, 2014
- May 13-14, 2014
- August 12-13, 2014

Seating is limited; register today to reserve your place. If you have any questions, please email [eclass@hud.gov](mailto:eclass@hud.gov). More information and registration information can be found on-line at:  
[http://portal.hud.gov/hudportal/HUD?src=/program\\_offices/housing/sfh/nsc/training](http://portal.hud.gov/hudportal/HUD?src=/program_offices/housing/sfh/nsc/training)

AND

### **There is Still Time to Comment on the Housing Counselor Certification Proposed Rule:**

On September 13, 2013, HUD published a rule in the Federal Register inviting public comment on proposed changes to the Housing Counseling Program regulations for the purpose of implementing the Dodd-Frank Wall Street Reform and Consumer Protection Act amendments to the housing counseling statute. HUD extended the public comment period to December 12, 2013. The proposed rule, extension announcement and instructions on how to submit your comments can be found on-line at:  
<https://www.federalregister.gov/articles/2013/11/06/2013-26586/housing-counseling-program-new-certification-requirements-extension-of-public-comment-period>

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### **Bulk subscriptions:**

Some housing counselors have asked, "How do I sign up my entire agency staff for housing counseling listserv updates?" It is easy... Just list your staff email addresses like this:

[aaa@xyz.com](mailto:aaa@xyz.com)  
[bbb@xyz.com](mailto:bbb@xyz.com)  
[ccc@xyz.com](mailto:ccc@xyz.com)

You can send in one email address or your entire agency. Email your list to:  
[jerrold.h.mayer@hud.gov](mailto:jerrold.h.mayer@hud.gov)

If you have a housing counseling industry friend who you want to subscribe to this listserv, there are 3 other ways to sign up: 1. send them this link: [http://portal.hud.gov/hudportal/HUD?src=/program\\_offices/housing/sfh/hcc/ohc\\_listserv](http://portal.hud.gov/hudportal/HUD?src=/program_offices/housing/sfh/hcc/ohc_listserv) they can sign up for the listserv there; or 2: forward them this email; or 3: Visit: <http://www.usa.gov> and subscribe at: <http://apps.gsa.gov/FirstGovCommonSubscriptionService.php> To unsubscribe - go to: <http://portal.hud.gov/portal/page/portal/HUD/subscribe/maillinglist> and click on "Housing Counseling" and follow the unsubscribe instructions on that page.

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### **Some Helpful Links for Housing Counselors:**

Technical support for Housing Counselors is available via email at: [housing.counseling@hud.gov](mailto:housing.counseling@hud.gov)

HUD Housing Counseling webpage: [www.hud.gov/housingcounseling](http://www.hud.gov/housingcounseling)

"The Bridge" is the HUD Office of Housing Counseling Newsletter; read archived issues on-line at: [http://portal.hud.gov/hudportal/HUD?src=/program\\_offices/housing/sfh/hcc/ohc\\_bridge](http://portal.hud.gov/hudportal/HUD?src=/program_offices/housing/sfh/hcc/ohc_bridge)

Housing Counseling Listserv archive: [http://portal.hud.gov/hudportal/HUD?src=/program\\_offices/housing/sfh/hcc/ohc\\_msg](http://portal.hud.gov/hudportal/HUD?src=/program_offices/housing/sfh/hcc/ohc_msg)

Events & Training Calendar: [http://portal.hud.gov/hudportal/HUD?mode=disppage&id=OHC\\_TRAINING](http://portal.hud.gov/hudportal/HUD?mode=disppage&id=OHC_TRAINING)

Contracting Opportunities: [http://portal.hud.gov/portal/page/portal/HUD/program\\_offices/cpo](http://portal.hud.gov/portal/page/portal/HUD/program_offices/cpo)

Career Opportunities: <http://www.usajobs.gov>

Grant Opportunities: [http://portal.hud.gov/portal/page/portal/HUD/program\\_offices/administration/grants/fund\\_savail](http://portal.hud.gov/portal/page/portal/HUD/program_offices/administration/grants/fund_savail)

Presidentially Declared Disaster Areas: [http://portal.hud.gov/hudportal/HUD?src=/program\\_offices/housing/sfh/nsc/disaster](http://portal.hud.gov/hudportal/HUD?src=/program_offices/housing/sfh/nsc/disaster)

Foreclosure Assistance: [http://portal.hud.gov/hudportal/HUD?src=/i\\_want\\_to/talk\\_to\\_a\\_housing\\_counselor](http://portal.hud.gov/hudportal/HUD?src=/i_want_to/talk_to_a_housing_counselor)

Making Home Affordable: <http://www.makinghomeaffordable.gov/pages/default.aspx>

Freddie Mac Housing Professionals Resource Center: <http://www.freddiemac.com/corporate/housingpros/>

FHA Resource Center:

[http://portal.hud.gov/hudportal/HUD?src=/program\\_offices/housing/sfh/fharesourcectr](http://portal.hud.gov/hudportal/HUD?src=/program_offices/housing/sfh/fharesourcectr)

This list will often provide training opportunities and event announcements for non-profit and local government HUD Housing Counseling partners. HUD does not endorse the organizations sponsoring linked websites, and we do not endorse the views they express or the products/services they or their community/business partners offer. For more information on HUD's web policies please visit:

<http://www.hud.gov/assist/webpolicies.cfm>

Thank you!!!!