

## **Learning Objectives**

Attendees at the 2010 ROSS-SC Conference will:

- Know the key steps in starting a ROSS-SC program;
- Be able to identify the essential behaviors necessary to establish trust within the PHA, with residents in housing, and with service partners in their community;
- Understand the critical stages of collaboration and team building that lead to effective community partnerships;
- Know how their program goals, their client's goals, their PHA's goals, and their community's goals relate to HUD's eLogic Model; and
- Understand the basic details needed to track and report on service activities and outcomes achieved in the ROSS-SC grant.

In addition attendees will:

- Develop a basic action plan for starting a new or current ROSS-SC program;
- Map their current and future network within the PHA, the resident groups, and their community;
- Identify preliminary service and activity tracking categories and procedures; and
- Form future ROSS-SC support groups for feedback, best practices, and technical assistance.