

HOUSING AUTHORITY USER MANUAL

Public and Indian Housing (PIH) Real Estate Assessment Center (REAC) Inventory Management System (IMS) Form 50058 Module Tenant ID Management sub Module

U.S. Department of Housing and Urban Development (HUD)





Prepared by:

Quality Software Services, Inc





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1 FORM 50058

1 FORM 50058

Form 50058 module in the IMS PIC system allows HUD to obtain the information about the people who participate in the subsidized housing programs. PHAs (Public Housing Agencies) use the Form 50058 to electronically submit the data about the tenants to HUD.

Form 50058 module consists of the **Submission** sub module, **Viewer** sub module, **Reports** sub module, and the **Tenant ID Management** sub module. The **Submission** sub module allows the HA user to submit the Form 50058 file to HUD for processing. The **Viewer** sub module allows the user to view all sections of Form 50058 that the user submitted for the tenants. The **Reports** sub module allows the user to run various reports in order to access and analyze the information about the tenants and PHAs all over the country. The **Tenant ID Management** sub module allows the user to generate AIDs (alternate ID numbers for people who do not have SSNs), replace IDs, identify duplicate tenants, resolve duplicate tenant instances, and replace IDs.



1.1 TENANT ID MANAGEMENT

1.1.1 Tenant ID Management

The **Tenant ID Management** sub module of the **Form 50058** module allows the user to create alternate IDs for tenants that do not have SSN, modify those IDs, and track possible duplicates. The alternate IDs are the IDs used for tenants who do not have SSN. Examples of such tenants may be immigrants, or newborn babies. These IDs can be used instead of SSNs to enter and maintain tenants' records in PIC. The user can generate, replace, and track duplicate AIDs for all tenants in the PIC database including the heads of household, and the family members.

1.1.1.1 Alternate ID Tab

The **Alternate ID** tab of the **Tenant ID Management** sub module allows the user to perform three types of actions by using the following sub tabs:

- Generate ID
- Replace ID
- Duplicates

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Select View:	Field Office Hyper [Select]	
I IQ IDittelan:	Antonio and Judice Hereing	
BQ Office:	PO Reld Coordiana 👷 (Select)	
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Field Office	QAPH SEATTLE HUS OFRCE	
Housing Authority:	AKODI AHPO 😰 (SEAT)	
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PHACost	AKOBI	
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Page 11 Linth		
Country	United States 👷 (Select	
State	Andra 🧭 Schut	
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	014105745284	Liksel (Generate AL)

Figure 1: The Generate ID sub tab of the Alternate ID tab

The first functionality of the **Tenant ID Management** sub module is to generate the alternate IDs (AIDs). To generate an AID, the user must access the **Generate ID** sub tab of the **Alternate ID** tab of the **Tenant ID Management** sub module (see Figure 1). To generate an AID, the user must select the appropriate PHA and enter the tenant data using the controls in the **Generate Alternate ID** section of the page. The program generates the AID when the user clicks the **Generate AID** button. If the user clicks the **Reset** button, the program clears the data entered in the data entry boxes. After the user generates an AID for a tenant, this AID may be used for all form 50058 submissions for this tenant.

The second functionality of the **Tenant ID Management** sub module is to modify AIDs. When a PHA submits form 50058 for its tenants, the program sends the data to the SSA for validation (to ensure that the records are correct), and possible fraud detection. If the SSA detects tenant records whose information does not match the data in the SSA database, the program marks those records in the database depending on the type of data that is incorrect (the records can be marked as INVSSN, INVDOB, INVLN, and INVDEC for the people who are possibly dead). In case of incorrect tenant records, the PHAs get a grace period of 120 days to verify the information and correct the error. If PHAs fail to correct the error within the grace period, then the program will reject form 50058 submissions for those tenants.

To correct the error, PHAs may use the controls on the **Replace ID** sub tab of the **Alternate ID** tab (see Figure 2).

Alternate ID Reports		
Generate ID	Replace ID	Duplicates
Select View:	Field Office HA 🖌 Select	
HQ Division:	Public and Indian Housing	
HQ Office:	PO Field Operations	lect
Hub:	10HSEA Seattle Hub Select	
Field Office:	0APH SEATTLE HUB OFFICE Select	
Housing Authority:	AK001 AHFC Select	
nana adar		
Tonant ID Modification		
Modification Types	Modification IDs	
Alt ID to Alt ID	Alt ID * Replace With Alt ID	*
○ Alt ID to SSN	Reason	8
O SSN to Alt ID		1 -
O SSN to SSN	Data Mismatch with Alt ID Table Duplicate Person	
Ouler Data	Other	
Select		
	Comments	
	A	*
	X	
	Save	
		·

Figure 2: The Replace ID sub tab of the Alternate ID tab

To modify a tenant's AID, the user must select the appropriate PHA and use the controls in the **Tenant ID Modification** section of the page to perform necessary changes. The user must select one of the five modification options available in the **Modification Types** list, and then click **Select**. The program



refreshes the page to reflect the user selection. Then, the user must use the boxes in the **Modification IDs** area to enter the original ID (the one to be replaced) and the new ID (to replace the original ID with). If the user selects the **Other Data** option, the program will allow the user to select a tenant record for modification of other details. The **Reason** box allows the user to select the appropriate reason for tenant ID modification. The user also must provide further explanation in the **Comments** box before clicking the **Save** button. Once the user clicks **Save**, the program replaces the original ID with the new ID.

The third functionality of the **Tenant ID Management** sub module of the **Form 50058** module is to track possible duplicate tenant records in the PIC database (see Figure 3). When the user selects a PHA, the user may run a search for possible duplicates using the controls in the **Duplicate Tenant Management** section of the page. To search for duplicates, the user can enter the tenant's ID in the **Tenat ID** box, or the tenant's last name in the **Last Name** box, and then click the **Search** button.

Alternate ID Reports			
Generate ID	Replace ID	Copilcates	
Select View:	field Office (IA 😴 Select		
HQ Division:	Public and Indian Housing		
IIQ Office:	PO Field Operations	Relact	
IIub:	IOHEEA Seattle Hub 💌 Select		
Field Office:	OAPH SEATTLE HUB OFFICE	· Select	
Housing Authority:	AKOOT ALLI C	t	
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Lust None:			
			Searth

Figure 3: The Duplicates sub tab of the Alternate ID tab

1.1.2 Reports Tab

The **Reports** tab of the **Tenant ID Management** sub module allows the user to run reports to track the tenant records with AIDs, duplicate tenant records, and modified tenant records.

The user can generate the reports through the following four sub tabs:

- AID Report
- Possible Dup Tenant Report
- Invalid Tenant ID Report
- Tenant ID Modification Report

1.1.3 AID Report

The **AID Report** allows the users to view the tenant details for tenants with AIDs. To run the report, the user must select the appropriate option in the **Select View** list, and then click **Select** (see Figure 4).

The program refreshes the page to reflect the changes. If necessary, the user must narrow the search even further (when selecting the **HUB**, **Field Office HA**, or **TARC HA** options). The **Search Parameters** and the **Display Filters for AID Report** sections allow users to modify the data and the presentation of the report. To generate the report, the user must click **Generate Report**.



Alternate ID Reports	Possible flux Lenant Report	Invalid Lenant ID Report	Janani, II) Mulification Report
Select View	Netonal 💌 Select		
Search Parameters			
Search Parameter	② Alteriste ID ○ Data Requested ③ None	Select	
Active Indicator	AI 🗹		
Ulsplay Filters for AIU Report			
No of news to display	50 Fices per page 💌		
Sent report data by	AD Children by Descending or	der 💌	
			Generate Report

Figure 4: The AID Report sub tab of the Reports tab

1.1.3.1 Information Presented in the AID Report

The **AID Report** displays the tenant record details for the tenants within the report criteria (see Figure 5). It also displays the level of information selected by the user, the report date and options for further use of data.

	pi	C						A	ID Repo	ort				Deviced a D	64.	2 12
							AID	Report gene	erated for th	n Natio	nal tawa					1
Re	port year	ation Date:			1916	ay, December 114,	2009 3:07:	IZ AM								
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r	HA Code	▼ AID	Name (Lan, Hang)	Sea	Date of Otterk	Place of Birth	Ethnicity	Rucc	Date Reported	Active Inflame	Reason for no SSN	Allen Kep Na	Rasson For no Alten Keg Na.	Declaration Section 214 status	Written Statement Ind	Other Support Dec. Type Code
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Figure 5: The AID Report

This report screen contains two options for further use of the data (see Figure 6).

Select one of the following:



- Download in Excel: The program exports the report contents into a Microsoft Excel spreadsheet for further data manipulation.
- Print: The program prints the report screen as a web page.

Note: For best results, print in landscape orientation.



Figure 6: The options for further use of report data

1.1.4 Possible Duplicate Tenant Report

The **Possible Duplicate Tenant Report** allows the user to view tenant records claimed by more than one PHA, or tenant that are part of more than one household. The program marks these records in the database as possible duplicates. This may happen if a tenant moves out of one household and moves to another but the form 50058 is not submitted properly. To run the report, the user must select the appropriate PHA, select the desired option in the **No of rows to display** list and click the **Generate Report** button (see Figure 7).

AID Report	Possible Dup Tenant Report	Invalid Tenant ID Report	Tenant ID Modification Report
ielect View:	i i eld Office I IA 🤗 Select		
IQ Division:	Public and Indian Housing		
IQ Office:	PO Field Operations	Relect	
Inb:	IOHSEA Seattle Hoto 🛛 👻 Select		
Field Office:	GAPH SEATTLE HUS OFFICE	- Select	
Housing Authority:	AKBOTIA II C 🧧 Sclest		
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No of rows to display	50 Does per page 🛛 💌		
e ministrationes and children 			1
			Cenere e Repo

Figure 7: The Possible Dup Tenant Report sub tab of the Reports tab

1.1.4.1 Information Presented in the Possible Duplicate Tenant Report

The **Possible Duplicate Tenant Report** displays the detailed tenant records thus indicating possible fraud or erroneous information (see Figure 8). When a tenant's name and SSN or AID match, however, the database displays that the tenant with matching name and SSN or AID it part of more than one household, the program marks all the records of this tenant as possible duplicates. When the program finds possible duplicates in the database, it rejects all the form 50058 submissions for these records until the PHAs take appropriate steps to correct the data (modify the tenant's record).



111	pic					Possible	Duplic	rate Te	nant R	teport) 	E IL
III) (Pfree Public and Indian Reusing HQ Decision. PO Field Operations Inter SHPEL Philodelphia Rob Field Office. SAPE Print ADD Print OF PICK Interrorg Auffronty: DE001 Wilnington HA															
Rec ft	ords 1 50 c Participant Code	AID SSN	Ally Member Name	Sei	Date Of Hirth	Type of Action	Effective Hare	Admission Darw	SSN Head	HOII Name (min 201440	Dap Plagged Dare	есер Дар Турс	Program Type	1 2 Next Director Name	Page 20 Phone Number
1	DEOOL	111967788	senate a reflect	French	03/3L/2004	Annual Restauration	04/01/2007	06/07/1993	221.565800	auba n/heni	08/13/2007	DUPLICATE ID	Public Housing	Frederick S. Dumel	(100)129 6701 Est. 1003
*	8040	NUM THE	moster allord	liensie	012782.2004	Annual Recognization	18/14/310	d2/24/2014	181243043	ortiya enti-ngîl	18/11/2004	DURINGATIO D	Section 4 Vouchers	Anne Ealky	(302)395- 1400 (cm 0
-	DEODL	221283684	Albertot. Twien	Fende	05:16:1966	Annual Reessourchen	02/01/2007	02/14/2005	221.583694	hbsaut https://	01/15/2008	DUPLICATE ID	Public Housing	Escloid. S. Dunel	(100)109 6701 Est. 1000
¢	0000	223587244	Nhazor Inmus	Fernie	05161966	Bortshility Meyoda	terterato)	asaraan.	77730940	osvere edito(s	итона	DUPLICATIO D	Section 8 Vouchers	Anne - Faixy	(303)395- 1400 (c+ 0
	DEOOL	221906388	arwiy adıy	Male	00/16/1008	Annual Reestriction	03/01/2008	00/17/2002	222565414	zajeći v rihvryh	04/02/2008	DUPLICATE PERSONAL DATA	Social S Youthers	Ecologica S. Dumet	(100)139 6701 Est. 1033
n	CAM1	6(10101)	nzoligo ndry	Male	ON TATIVO	htoin. Reservements	14/11/2008	0419/2001	2)431414	eventsi o rođi y	NA	комочно	Social So	Michael	(404)679- 1910
•	0000	11141465	ntocho p Sinva	Male	a7:14:1441	New Admission	10-10-2009	1454125602	20 01260	vigenne z bán-s	Decisions	DUPLICATIO ID	Section 4 Vouchers	lindensk S. Punist	(302)429- 6401 Ket- 1022

Figure 8: The Possible Duplicate Tenant Report

The program allows the user to further manipulate the data provided in the report (see Figure 9).

Select one of the following:

- Download in Excel: The program exports the report contents into a Microsoft Excel spreadsheet for further data manipulation.
- Print: The program prints the report screen as a web page.
 - Note: For best results, print in landscape orientation.



Figure 9: The options for further use of report data

1.1.5 Invalid Tenant ID Report

The **Invalid Tenant ID Report** displays the tenant records that failed to match the SSA records. For fraud detection and prevention, as well as accurate data maintenance, PIC validates the tenant records against the SSA database. That is, the program compares the data from PIC with the SSA data and ensures that the correct identification data is stored in PIC. However, due to various errors (for example, erroneous data entry), some records might fail to pass the check. In this case, the program marks these



records in the database and allows the users to view these records by running the Invalid Tenant ID report.

To run the Invalid Tenant ID report, the user must select the desired PHA (see Figure 10). Then, the user must select the desired option in the **Invalid / Duplicate Status** list. Depending on the type of data that failed to match the SSA database, the program marks the records as INVSSN (the SSN failed to match), INVDOB (the date of birth failed to match), INVLN (the last name failed to match), and INVDEC for the people who are possibly dead.

Now, if any data associated with the tenant record fails to match the SSA database, the program will mark that tenant's record as invalid. The PHA will have a grace period of 120 days within which it still can submit Form 50058 for that tenant and the submissions will be accepted. However, if the PHA fails to correct the tenant's data to match the SSA database within the allowed grace period, IMS will reject any Form 50058 submission for that tenant after 120 days expire.

By selecting the appropriate options in the **Invalid / Duplicate Status** list the user can view specific records of the desired type, or the user can set the report to display all the records marked as invalid.

o run the report, the user must click the Generate Report button.

Alternate ID Reports			
AID Report	Possible Dup Tenant Report	Invalid Tenant ID Report	Tenant ID Hodification Report
Select View:	Lield Office I A 😿 Select		
HQ Division:	Public and Indian Housing		
IIQ Office:	PO Field Operations	× Selec	
Hub:	2HNVC New York City Hun 💌 Select		
Field Office:	2APIT NEW YORK CITY TIDD OFFICE		
Housing Authority:	NY005 New York City HA	 Select 	
Display Filters for Incelid Tenant ID I	Ямрогі		
Invalid/Duplicate Status:	AI 📉		
No of rows to display:	90 Hows per page 🖉		
Sort report data by:	SSN 🔽 Order by In Descending of	der 💌	
			Generale Report

Figure 10: The Invalid Tenant ID Report sub tab of the Reports tab

1.1.5.1 Information Displayed in the Invalid Tenant ID Report

When the user runs **the Invalid Tenant ID Report**, the report displays detailed tenant records that failed to validate against the SSA database. Using this information, the PHAs can take the appropriate steps to correct the records. If PHAs fail to update the records, the program will reject all form 50058 submissions for these records (see Figure 11).



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EQ EQ E = E	(Office) (Dension (C (C (Office) (C) (C) (C) (C) (C) (C) (C) (C) (C) (C	cuity.		Post PO J SAP DED	fic and fr Field Op 111, Phil 8 PEIL 91 With	atian Densh cratixus sdelphia Doi ADELPENA dugton DA	'C N HUB OFFICI	r.						
His	unl. 1 - 20	tof 24			_								Pres page 1	Real Page 16
*	- SSN	Last	First	Date Of Birth	Sec	HE	HB Lest Name	EH First Name	Type of Action	Hilective Ibre	Admission Date	Invalid/Duplicat Status	с Речустан Туре	Update Date
L	631/689/8	ndary Mil	unless.	12/06/1997	Mile	LL6580767	+ divisy	-ikva-	Postability Mosc-in	11-06-2007	11:06:2007	INVALID LASTNAME	Section 4 Vouchers	03:05:2000
2	517534091	h-vyE	v-ale	07/17/1970	Male	221545674	hesesiak	andh	Intern Excessination	07/01/2006	08/22/1004	INVALID SSN	Pathic Boucing	06/30/2003
3	201927872	biax-venth	-unE	02/12/19/3	Male	251927872	bigyotamb	-uriE	Annual Economisation	06/01/2008	05/21/2004	INVALID DECEASED	Section 3 Vouchers	05/90/2008
4	242402002	nsal	al-lin	10/19/1961	Male	242402002	scuit	skyhla	Intern Recognization	02/02/2008	06/14/2002	INVALID DOB	Section 4 Vouchers	02-18-2008
5	111967958	nllissnz	alpeate	07/17/1968	French	222769685	ulivous	zali/vented	Intern Eccomination	06-01-2008	05/05/2008	INVALID LASTNAME	Pohlar Boucing	08-0L-2008
6	222922003	pices	lititiyay	06/12/2002	Mile	222606863	pres monit	okes	Intern Economization	09/01/2008	11/20/2006	INVALID DOB	Section 8 Vouchers	00.05.2008
	111840010	haday	nichag	12/02/1999	Mile	222481242	induce	Aval	New Admission	11/01/2007	LL-01-2007	INVALID DOB	Section 8 Vouchers	03-05-2000
~	111160481	binys	+Xevnan	07/23/1959	Female	222565482	binsa	· gavnan	Intern Recognization	05/01/2008	10.01/1987	INVALID DOB	Section 4 Vouchers	04:30:2008
9	222461726	nigdyn,	tersy	11/22/1959	Mile	221422870	anka	mumiciu	Annual Eccemination	06-01-2008	03:01:1982	INVALID DOB	Section 4 Vouchers	05:30:2008
10	222251162	subviss.	i-uma-y	03-06-1969	Frinds	221590041	ulmsk	auita	Annual Economization	01-01-2007	12:01:2005	INVALID 58N	Section 4 Vouchers	12/28/2006

Figure 11: The Invalid Tenant ID Report

The program allows the user to further manipulate the data provided in the report (see Figure 12).

Select one of the following:

- Download in Excel: The program exports the report contents into a Microsoft Excel spreadsheet for further data manipulation.
- Print: The program prints the report screen as a web page.

Note: For best results, print in landscape orientation.



Figure 12: The options for further use of report data

1.1.6 Tenant ID Modification Report

The **Tenant ID Modification Report** allows the users to view the modified tenant records. To run the report, the user must select the desired PHA, the desired option in the **Modification Status** list, and then select the desired report filters in the **Display Filters for Tenant ID Modification Report** area. To run the report, the user must click the **Generate Report** button (see Figure 13).



Alternate ID Reports			
AID Report	Possible Dup Tenant Report	Invalid Tenant ID Report	Tenant ID Modification Report
Select View:	I eld Office I IA 🥣 Select		
HQ Division:	Public and Indian Housing		
IIQ Office:	PO Field Operations	Select	
Hub:	2HNYC New York City Hub 💌 Select		
Field Office:	24PH NEW YORK CITY HUB OFFICE		
Housing Authority:	NY005 New York City HA	Relect	
Display Filters for Tenent ID Modifica	tion Report)
Modification Status:	511 ×		
Tenont ID			
No of rows to display:	U Rows per page 💌		
Sort report data by:	Requested Date 🛛 👻 Order by: In Descene	Ingereer. 💌	
1977 - 1989 - 1976) 19			
			Generate Report

Figure 13: The Tenant ID Modification Report sub tab of the Reports tab

1.1.6.1 Information Displayed in the Tenant ID Modification Report

When the user runs the **Tenant ID Modification Report**, the program displays the list of modifications within the user-defined report criteria. The report displays the following information (see Figure 14):

- The old tenant ID and the new tenant ID.
- The **Request Date** column displays the date when the modification was requested. The user can click the column header to sort the report data by the request date.
- The Last Processed Date column displays the date when the request was processed.
- The **Status** column displays the status of the request. When the user runs the report, the user can set the report to display only records of the desired status in the **Modification Status** list.
- The Error Description column displays the error description, if applicable.
- The **Reason** column displays the reason that the use selected when the record was modified.
- The **Comments** column displays the available comments that provide more detailed explanation.



pic			Tenant ID Modification Report					Download in Excel
HO Office: Public and Indian Housing								
HO Division:			PO Field Operations					
Hub:			3HPHL Philadelphia Hub					
Field Office:			3APH PHILADEL PHIA HUB OFFICE					
U	using Authorit		DE001 Wilmington HA					
Records 1 - 50 of 139 (View All) << Prev page 1 2 3 Next Page >>								
#	Old Tenant ID	New Tenant ID	▼ Request Date	Last Processed Date	Status	Error Description	Reason	Comments
1	193680642	113680642	11/30/2007	12/01/2007	Success		SSN Invalid Value	Verified
2	216649958	216649988	11/30/2007	12/01/2007	Success		SSN Invalid Value	Verified
3	222889835	222809835	11/30/2007	12/01/2007	Success		SSN Invalid Value	Verified
4	257566924	257835205	11/17/2007	11/18/2007	Success		SSN Invalid Value	Have ss card
5	022020222	179808316	11/17/2007	11/18/2007	Success		SSN Invalid Value	To Replace SSN 022020222 with SSN 179808316
6	222463732	222461732	10/12/2007	10/13/2007	Success		SSN Invalid Value	To Replace SSN 222463732 with SSN 222461732
7	221281296	211281296	10/12/2007	10/13/2007	Success		SSN Invalid Value	To Replace SSN 221281296 with SSN 211281296
8	221869103	221863103	10/11/2007	10/12/2007	Failed (final attempt)	Code #002 - An active tenant exists with ssn 221863103	Wrong Information from the Tenant	To Replace SSN 221869103 with SSN 221863103
9	022020222	179808316	10/11/2007	10/12/2007	Failed (final attempt)	Code #002 - An active tenant exists with ssn 179808316	SSN Invalid Value	Corrected card
10	H00100670	221982688	10/11/2007	10/12/2007	Failed (final attempt)	Code #004 - ID was already replaced with 221982688	Tenant Provided SSN	To Replace Alternate ID H00100670 with SSN 221982688
11	H00105833	222967447	09/09/2008	09/10/2008	Success	Code #063 - Success processing tenant id changes from AID to SSN	Tenant Provided SSN	To Replace Alternate ID H00105833 with SSN 222967447
12	072805065	222967009	08/01/2008	08/02/2008	Success		Wrong Information from the Tenant	To Replace SSN 072805065 with SSN 222967009

Figure 14: The Tenant ID Modification Report

The program allows the user to further manipulate the data provided in the report (see Figure 15).

Select one of the following:

- Download in Excel: The program exports the report contents into a Microsoft Excel spreadsheet for further data manipulation.
- Print: The program prints the report screen as a web page.

Note: For best results, print in landscape orientation.



Figure 15: The options for further use of report data