



## integrated Subsidy Error Reporting System (iSERS) Implementation Schedule

The integrated Subsidy Error Reporting System (iSERS), formally known as the Error Tracking Log, measures the dollar impact of corrections of identified income and rent deficiencies reported to HUD. The program objectives are to:

- + detect and reduce errors in income and rent calculations
- + reduce rent underpayments and/or overpayments of residents
- + maximize participation of low-income families

Data error reporting targets future training, guidance and enforcement in areas where most of the errors are occurring. Additionally, the reporting monitors program administrators and ensures subsidy payments are being calculated correctly, all of which contribute in accountability to the Office of Management and Budget (OMB).

This implementation schedule lays out the tasks and activities to efficiently deliver iSERS from development or pilot stage to the production, operations and maintenance environment.



Date	Activity/Task	Description
October 13, 2017	Conference Call	Host Conference Call With Stakeholders
October 13, 2017	Point of Contact (POC) Information	Identify Contract Administrator Software Firm Transition Teams and their Contact Information
December 1, 2017	Open Test Region	Open iSERS Test Region for Software Vendors from Transition Teams
July 1, 2018	Go Live	Industry Partners Begin Transition to iSERS Reporting
October 31, 2018	End of Transition	Industry Partners Complete Transition to iSERS Reporting

The iSERS documentation can be found on the TRACS Web at:

[https://portal.hud.gov/hudportal/HUD?src=/program\\_offices/housing/mfh/trx/trxdocs](https://portal.hud.gov/hudportal/HUD?src=/program_offices/housing/mfh/trx/trxdocs)