

FHA INFO #17-10

March 3, 2017



TO: All FHA-Approved Mortgagees and Other Interested Parties

TRAINING AND EVENTS

Webinar Title: **Webinar I: Overview — HUD Early Delinquency Activities and Loss Mitigation Programs**
NEW

Date/Time: Wednesday, March 15, 2017 2:00 PM - 4:00 PM (Eastern)

Event Location: On-line Webinar - No Fee

Jurisdictional Host: National Servicing Center

Registration Link: <https://attendee.gotowebinar.com/register/7091173080733541633>

Description: The Federal Housing Administration's (FHA) National Servicing Center will provide an overview of FHA-approved servicer requirements to include: early delinquency activity; timelines; general loss mitigation; evaluation of the borrower's financial condition; and collection best practices.

Special Instructions: This webinar is open to FHA-approved servicers and FHA-approved housing counselors. A valid company email address and the FHA 5-digit Lender and/or Agency ID are required at the time of registration. For additional information, please email: stacey.a.brown@hud.gov

Webinar Title: **Webinar II.1: HUD Loss Mitigation – Option Priority Waterfall, Forbearance Plans, and Special Forbearance Option**
NEW

Date/Time: Wednesday, March 22, 2017 2:00 PM - 4:00 PM (Eastern)

Event Location: On-line Webinar - No Fee

Jurisdictional Host: National Servicing Center

Registration Link: <https://attendee.gotowebinar.com/register/154670880443652865>

Description: The Federal Housing Administration's (FHA) National Servicing Center will review FHA's option priority waterfall and the process steps to be followed when evaluating owner-occupant borrowers for home retention options. This webinar also covers guidance on the use of informal and formal forbearance repayment plans; how to review, qualify, and process the special forbearance unemployment home retention option; and the actions required to comply with HUD guidance as outlined in the *Single Family Housing Policy Handbook* 4000.1.

Special Instructions: This webinar is open to FHA-approved servicers and FHA-approved housing counselors. A valid company email address and the FHA 5-digit Lender and/or Agency ID are required at the time of registration. For additional information, please email: stacey.a.brown@hud.gov

Webinar Title: **Webinar II.2: HUD Loss Mitigation – FHA HAMP Option**

NEW

Date/Time: Wednesday, March 29, 2017 2:00 PM - 4:00 PM (Eastern)

Event Location: On-line Webinar - No Fee

Jurisdictional Host: National Servicing Center

Registration Link: <https://attendee.gotowebinar.com/register/7608310782672276225>

Description: The Federal Housing Administration's (FHA) National Servicing Center will provide guidance on HUD's FHA-HAMP Loss Mitigation Home Retention Option. Topics include: how to review, qualify, and use the calculations in HUD's loss mitigation option priority waterfall to determine which, if any, FHA-HAMP option is most appropriate; and the actions required to comply with HUD guidance as outlined in the *Single Family Housing Policy Handbook* 4000.1.

Special Instructions: This webinar is open to FHA-approved servicers and FHA-approved housing counselors. A valid company email address and the FHA 5-digit Lender and/or Agency ID are required at the time of registration. For additional information, please email: stacey.a.brown@hud.gov

Webinar Title: **Webinar III: HUD Loss Mitigation – Home Disposition Options**

NEW

Date/Time: Wednesday, April 5, 2017 2:00 PM - 4:00 PM (Eastern)

Event Location: On-line Webinar - No Fee

Jurisdictional Host: National Servicing Center

Registration Link: <https://attendee.gotowebinar.com/register/2588544322130662913>

Description: The Federal Housing Administration's (FHA) National Servicing Center will provide guidance on FHA's loss mitigation home disposition options: the pre-foreclosure sale program and deed-in-lieu. Topics include: the features and benefits of each loss mitigation home disposition option; how to review, qualify, and process each option; and the actions required to comply with HUD as outlined in the *Single Family Housing Policy Handbook* 4000.1.

Special Instructions: This webinar is open to FHA-approved servicers and FHA-approved housing counselors. A valid company email address and the FHA 5-digit Lender and/or Agency ID are required at the time of registration. For additional information, please email: stacey.a.brown@hud.gov

Webinar Title: **Webinar IV: Neighborhood Watch System – Servicer Tools**
NEW

Date/Time: Wednesday, April 12, 2017 2:00 PM - 4:00 PM (Eastern)

Event Location: On-line Webinar - No Fee

Jurisdictional Host: National Servicing Center

Registration Link: <https://attendee.gotowebinar.com/register/8239020339179213057>

Description: The Federal Housing Administration's (FHA) National Servicing Center will provide an overview of how FHA-approved Servicers can utilize HUD's Neighborhood Watch system. Topics include: system access; servicing reports available; and how to utilize the case detail information available in Neighborhood Watch with the Loss Mitigation review process.

Special Instructions: This webinar is open to FHA-approved servicers and FHA-approved housing counselors. A valid company email address and the FHA 5-digit Lender and/or Agency ID are required at the time of registration. For additional information, please email: stacey.a.brown@hud.gov

Webinar Title: **Webinar V.1: SFDMS – Reporting Basics**
NEW

Date/Time: Wednesday, April 19, 2017 2:00 PM - 4:00 PM (Eastern)

Event Location: On-line Webinar - No Fee

Jurisdictional Host: National Servicing Center

Registration Link: <https://attendee.gotowebinar.com/register/6976628158376405505>

Description: FHA's National Servicing Center will provide guidance to FHA-approved servicers covering the basics of reporting information on defaulted FHA loans to HUD through the Single Family

Default Monitoring System (SFDMS). Topics include: deadlines; Electronic Data Interchange (EDI) files vs. manual reporting; and reporting resources.

Special Instructions: This webinar will focus exclusively on SFDMS reporting requirements and is open to all FHA-approved servicers. A valid company email address and the FHA 5-digit Lender ID are required at the time of registration. For additional information, please email: stacey.a.brown@hud.gov

Webinar Title: **Webinar V.2: SFDMS – Reporting Examples**

NEW

Date/Time: Wednesday, April 26, 2017 2:00 PM - 4:00 PM (Eastern)

Event Location: On-line Webinar - No Fee

Jurisdictional Host: National Servicing Center

Registration Link: <https://attendee.gotowebinar.com/register/3859324677143172097>

Description: The Federal Housing Administration's (FHA) National Servicing Center will provide FHA-approved servicers with an opportunity to review various default scenarios and the Single Family Default Monitoring System (SFDMS) reporting that should be associated with each one. Examples will include: default; loss mitigation; bankruptcy; and foreclosure.

Special Instructions: This webinar will focus exclusively on SFDMS reporting requirements and is open to all FHA-approved servicers. A valid company email address and the FHA 5-digit Lender ID are required at the time of registration. For additional information, please email: stacey.a.brown@hud.gov

Webinar Title: **Webinar V.3: SFDMS – Errors**

NEW

Date/Time: Wednesday, May 3, 2017 2:00 PM - 4:00 PM (Eastern)

Event Location: On-line Webinar - No Fee

Jurisdictional Host: National Servicing Center

Registration Link: <https://attendee.gotowebinar.com/register/8178924332140513538>

Description: The Federal Housing Administration's (FHA) National Servicing Center will provide FHA-approved servicers the opportunity to review what causes fatal and non-fatal errors in Single Family Default Monitoring System (SFDMS) reporting, and what can be done to prevent or fix the problems. Servicers will also learn how SFDMS reporting affects their Tier Ranking System (TRS) II score.

Special Instructions: This webinar will focus exclusively on SFDMS reporting requirements and is open to all FHA-approved servicers. A valid company email address and the FHA 5-digit Lender ID are required at the time of registration. For additional information, please email: stacey.a.brown@hud.gov

Webinar Title: **Webinar VI: HUD Extension of Time and Variance Request System (EVARS) Training**
NEW

Date/Time: Wednesday, May 10, 2017 2:00 PM - 4:00 PM (Eastern)

Event Location: On-line Webinar - No Fee

Jurisdictional Host: National Servicing Center

Registration Link: <https://attendee.gotowebinar.com/register/8044056036854329602>

Description: The Federal Housing Administration's (FHA) National Servicing Center will enhance the Lender's understanding of HUD's minimum time requirements for submission of an extension of time request, as well as the Lender's understanding of when a variance from HUD's policy is required. Topics to be covered include: types of extensions and variances; events that affect the First Legal Deadline; system access; and how to submit both an extension of time request and variance.

Special Instructions: This webinar is open to all FHA-approved servicers. A valid company email address and the FHA 5-digit Lender ID are required at the time of registration. For additional information, please email: stacey.a.brown@hud.gov

Resources

Contact the FHA Resource Center:

- Visit our online knowledge base to obtain answers to frequently asked questions 24/7 at: www.hud.gov/answers.
- E-mail the FHA Resource Center at: answers@hud.gov. Emails and phone messages will be responded to during normal hours of operation, 8:00 AM to 8:00 PM (Eastern), Monday through Friday on all non-Federal holidays.
- Call 1-800-CALLFHA (1-800-225-5342). Persons with hearing or speech impairments may reach this number by calling the Federal Relay Service at 1-800-877-8339.

RESOURCE INFORMATION

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| FHA INFO Archives: | Visit the FHA INFO Archives to access FHA INFO messages issued from 2012 to the present. |
| Subscribe/Unsubscribe Instructions: | To subscribe to the Single Family FHA INFO mailing list you can use this link: FHA INFO or send a request by email to: answers@hud.gov |

Bulk subscriptions: To sign up your entire office or a large group, send the list of email addresses (in the format below) to: answers@hud.gov
aaa@xyz.com
bbb@xyz.com
ccc@xyz.com

[To Unsubscribe](#) follow the unsubscribe instructions on that page.

Resource Links:

[Archived Webinars](#)

[Career Opportunities](#)

[Contracting Opportunities](#)

[Events & Training](#)

[FHA Forms](#)

[FHA Homeownership Centers](#)

[FHA Mortgagee Letters](#)

[Foreclosure Assistance](#)

[Grant Opportunities](#)

[HUD Homes Property Listings](#)

[HUD.gov](#)

[Making Home Affordable](#)

[Presidentially Declared Disaster Areas](#)

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