

FHA INFO #16-72

November 28, 2016



TO: All FHA-Approved Mortgagees

NEWS AND UPDATES

Process Efficiencies for Mortgagees When Using Professional Employer Organizations

Today, the Federal Housing Administration (FHA) published [Mortgagee Letter 2016-18](#), *Mortgagee Use of Professional Employer Organizations*, which clarifies when mortgagees may engage in contractual arrangements with professional employer organizations and similar entities for human resources services.

Removing this perceived barrier through policy revisions allows mortgagees to take advantage of process efficiencies commonly used in business practices, while reinforcing FHA's continuing objective of making it easier to do business with FHA.

The guidance contained in Mortgagee Letter 2016-18 is effective immediately, and includes changes to the *Single Family Housing Policy Handbook* 4000.1 (SF Handbook) Sections I.A.3.c.iv(B)(3)(b)(ii) and I.A.6.j. FHA will incorporate these changes into the SF Handbook's online format and portable document format (PDF) as part of a future update.

Quick Links

- Review Mortgagee Letter 2016-18 on hud.gov at:
http://portal.hud.gov/hudportal/HUD?src=/program_offices/administration/hudclips/letters/mortgagee
- Access the SF Handbook online or in PDF on hud.gov at:
http://portal.hud.gov/hudportal/HUD?src=/program_offices/administration/hudclips/handbooks/hsgb

Resources

Contact the FHA Resource Center:

- Visit our online knowledge base to obtain answers to frequently asked questions 24/7 at:
www.hud.gov/answers.
- E-mail the FHA Resource Center at: answers@hud.gov. Emails and phone messages will be responded to during normal hours of operation, 8:00 AM to 8:00 PM (Eastern), Monday through Friday on all non-Federal holidays.
- Call 1-800-CALLFHA (1-800-225-5342). Persons with hearing or speech impairments may reach this number by calling the Federal Relay Service at 1-800-877-8339.

RESOURCE INFORMATION

FHA INFO Archives:	Visit the FHA INFO Archives to access FHA INFO messages issued from 2012 to the present.														
Subscribe/Unsubscribe Instructions:	To subscribe to the Single Family FHA INFO mailing list you can use this link: FHA INFO or send a request by email to: answers@hud.gov Bulk subscriptions: To sign up your entire office or a large group, send the list of email addresses (in the format below) to: answers@hud.gov aaa@xyz.com bbb@xyz.com ccc@xyz.com To Unsubscribe follow the unsubscribe instructions on that page.														
Resource Links:	<table><tr><td>Archived Webinars</td><td>Foreclosure Assistance</td></tr><tr><td>Career Opportunities</td><td>Grant Opportunities</td></tr><tr><td>Contracting Opportunities</td><td>HUD Homes Property Listings</td></tr><tr><td>Events & Training</td><td>HUD.gov</td></tr><tr><td>FHA Forms</td><td>Making Home Affordable</td></tr><tr><td>FHA Homeownership Centers</td><td>Presidentially Declared Disaster Areas</td></tr><tr><td>FHA Mortgagee Letters</td><td>Visit our Single Family Home Page</td></tr></table>	Archived Webinars	Foreclosure Assistance	Career Opportunities	Grant Opportunities	Contracting Opportunities	HUD Homes Property Listings	Events & Training	HUD.gov	FHA Forms	Making Home Affordable	FHA Homeownership Centers	Presidentially Declared Disaster Areas	FHA Mortgagee Letters	Visit our Single Family Home Page
Archived Webinars	Foreclosure Assistance														
Career Opportunities	Grant Opportunities														
Contracting Opportunities	HUD Homes Property Listings														
Events & Training	HUD.gov														
FHA Forms	Making Home Affordable														
FHA Homeownership Centers	Presidentially Declared Disaster Areas														
FHA Mortgagee Letters	Visit our Single Family Home Page														



We hope that you will want to continue receiving information from HUD. We safeguard our lists and do not rent, sell, or permit the use of our lists by others, at any time, for any reason.

Connect with HUD on [Social Media](#) and follow Secretary Castro on [Twitter](#) and [Facebook](#).