

FHA INFO #16-69
November 9, 2016



TO: All FHA-Approved Mortgagees and Other Interested Parties

NEWS AND UPDATES

Early Shutdown of FHA Systems on Saturday, November 12, 2016

As a result of HUD's Data Center migration, FHA Connection (FHAC) will shut down two hours earlier than usual at 6:00 PM (Eastern) on Saturday, November 12, 2016. It will be back online for normal business operations on Monday, November 14, 2016.

Additionally, FHA's Technology Open To Approved Lenders (TOTAL) Mortgage Scorecard—which is typically available 24/7—will shut down for approximately eight hours, also beginning at 6:00 PM on Saturday the 12th. It is expected to be accessible again by 2:00 AM on Sunday, November 13, 2016.

FHA apologizes for any inconvenience, and thanks you for your patience.

Resources

Contact the FHA Resource Center:

- Visit our online knowledge base to obtain answers to frequently asked questions 24/7 at: www.hud.gov/answers.
- E-mail the FHA Resource Center at: answers@hud.gov. Emails and phone messages will be responded to during normal hours of operation, 8:00 AM to 8:00 PM (Eastern), Monday through Friday on all non-Federal holidays.
- Call 1-800-CALLFHA (1-800-225-5342). Persons with hearing or speech impairments may reach this number by calling the Federal Relay Service at 1-800-877-8339.

RESOURCE INFORMATION

FHA INFO Archives:	Visit the FHA INFO Archives to access FHA INFO messages issued from 2012 to the present.
Subscribe/Unsubscribe Instructions:	To subscribe to the Single Family FHA INFO mailing list you can use this link: FHA INFO or send a request by email to: answers@hud.gov

Bulk subscriptions: To sign up your entire office or a large group, send the list of email addresses (in the format below) to: answers@hud.gov
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Resource Links:

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[FHA Mortgagee Letters](#)

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