

FHA INFO #16-61

September 21, 2016



TO: All FHA-Approved Mortgagees

NEWS AND UPDATES

New FHA Connection Functionality Allows Electronic Claims Filing for Claims Without Conveyance of Title Procedure

Servicers filing claims related to the Federal Housing Administration's (FHA) Claims Without Conveyance of Title (CWCOT) procedure can now file these CWCOT claims electronically through the FHA Connection (FHAC) system. New FHAC functionality now allows electronic submission of these claims, providing more efficient submission of CWCOT claims for servicers, and more efficient claims processing by FHA.

The new function is accessible in FHAC by:

- Accessing the Single Family FHA screen;
- Selecting the Single Family Servicing option;
- From the Single Family Servicing screen, accessing the Claims Processing screen; and
- Choosing the "Claim Type 06" link under the Claims Input section of the Claims Processing screen.

FHA encourages all servicers to take advantage of the process efficiencies inherent in electronic CWCOT claim submissions via FHAC, or the existing Electronic Data Interchange (EDI) file submission capability, as soon as possible. However, servicers that have already submitted paper-based CWCOT claims ***should not resubmit these claims***. Such claim submissions will continue to be processed as normal.

Quick Links

- Review CWCOT policy in FHA's *Single Family Housing Policy Handbook* 4000.1 in online or portable document format (PDF), accessible from HUD's Client Information Policy Systems (HUDCLIPS) web page at: http://portal.hud.gov/hudportal/HUD?src=/program_offices/administration/hudclips/handbooks/hsg
- Questions from servicers about the CWCOT procedure, or CWCOT electronic claim submissions via FHAC, can be sent to FHA's special email box for this procedure, cwcot@hud.gov.

Resources

Contact the FHA Resource Center:

- Visit our online knowledge base to obtain answers to frequently asked questions 24/7 at: www.hud.gov/answers.
- E-mail the FHA Resource Center at: answers@hud.gov. Emails and phone messages will be responded to during normal hours of operation, 8:00 AM to 8:00 PM (Eastern), Monday through Friday on all non-Federal holidays.
- Call 1-800-CALLFHA (1-800-225-5342). Persons with hearing or speech impairments may reach this number by calling the Federal Relay Service at 1-800-877-8339.

RESOURCE INFORMATION															
FHA INFO Archives:	Visit the FHA INFO Archives to access FHA INFO messages issued from 2012 to the present.														
Subscribe/Unsubscribe Instructions:	To subscribe to the Single Family FHA INFO mailing list you can use this link: FHA INFO or send a request by email to: answers@hud.gov Bulk subscriptions: To sign up your entire office or a large group, send the list of email addresses (in the format below) to: answers@hud.gov aaa@xyz.com bbb@xyz.com ccc@xyz.com To Unsubscribe follow the unsubscribe instructions on that page.														
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