

FHA INFO #16-47

July 22, 2016



**TO: All FHA-Approved Mortgagees and Other Interested Parties**

## TRAINING AND EVENTS

**Title:** **NEW** **Webinar I: Overview HUD Early Delinquency Activities and Loss Mitigation Programs**

**Date/Time:** Wednesday, August 3, 2016 2:00 PM - 4:00 PM (Eastern)

**Event Location:** On-line Webinar - No Fee

**Jurisdictional Host:** National Servicing Center

**Registration Link:** <https://attendee.gotowebinar.com/register/998559244030647556>

**Description:** The Federal Housing Administration's (FHA) National Servicing Center will provide an overview of FHA-Approved Servicer requirements including: early delinquency activity; timelines; general loss mitigation; and collection best practices.

**Special Instructions:** This webinar is open to FHA-Approved Servicers and FHA-Approved Housing Counselors. A valid company email address and the FHA 5-digit Lender and/or Agency ID are required at the time of registration. For additional information, please email: [stacey.a.brown@hud.gov](mailto:stacey.a.brown@hud.gov)

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**Title:** **NEW** **Webinar II.1: HUD Loss Mitigation - Home Retention Options**

**Date/Time:** Wednesday, August 10, 2016 2:00 PM - 4:00 PM (Eastern)

**Event Location:** On-line Webinar - No Fee

**Jurisdictional Host:** National Servicing Center

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**Registration Link:** <https://attendee.gotowebinar.com/register/3034977923974215428>

**Description:** The Federal Housing Administration's (FHA) National Servicing Center will provide guidance on HUD's Loss Mitigation Home Retention Options: Special Forbearance and Loan Modification. Topics include: the features and benefits of each option; how to review, qualify, and process each option; and the actions required to comply with HUD.

**Special Instructions:** This webinar is open to FHA-Approved Servicers and FHA-Approved Housing Counselors. A valid company email address and the FHA 5-digit Lender and/or Agency ID are required at the time of registration. For additional information, please email: [stacey.a.brown@hud.gov](mailto:stacey.a.brown@hud.gov)

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**Title:** **NEW** **Webinar II.2: HUD Loss Mitigation - Home Retention Options (FHA-HAMP)**

**Date/Time:** Wednesday, August 17, 2016 2:00 PM - 4:00 PM (Eastern)

**Event Location:** On-line Webinar - No Fee

**Jurisdictional Host:** National Servicing Center

**Registration Link:** <https://attendee.gotowebinar.com/register/8299556145998325764>

**Description:** The Federal Housing Administration's (FHA) National Servicing Center will provide guidance on HUD's FHA-HAMP Loss Mitigation Home Retention Option. Topics include: how to review, qualify, and process the FHA-HAMP option, and the actions required to comply with HUD.

**Special Instructions:** This webinar is open to FHA-Approved Servicers and FHA-Approved Housing Counselors. A valid company email address and the FHA 5-digit Lender and/or Agency ID are required at the time of registration. For additional information, please email: [stacey.a.brown@hud.gov](mailto:stacey.a.brown@hud.gov)

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**Title:** **NEW** **Webinar III: HUD Loss Mitigation – Home Disposition Options**

**Date/Time:** Wednesday, August 31, 2016 2:00 PM - 4:00 PM (Eastern)

**Event Location:** On-line Webinar - No Fee

**Jurisdictional Host:** National Servicing Center

**Registration Link:** <https://attendee.gotowebinar.com/register/4598807814602056452>

**Description:** The Federal Housing Administration's (FHA) National Servicing Center will provide guidance on HUD's Loss Mitigation Home Disposition Options: The Pre-Foreclosure Sale Program and Deed-in-Lieu. Topics include: the features and benefits of each loss

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mitigation home disposition option; how to review, qualify, and process each option; and the actions required to comply with HUD.

**Special Instructions:** This webinar is open to FHA-Approved Servicers and FHA-Approved Housing Counselors. A valid company email address and the FHA 5-digit Lender and/or Agency ID are required at the time of registration. For additional information, please email: [stacey.a.brown@hud.gov](mailto:stacey.a.brown@hud.gov)

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**Title:** **NEW** **Webinar IV: Neighborhood Watch System - Servicer Tools**

**Date/Time:** Wednesday, September 14, 2016 2:00 PM - 4:00 PM (Eastern)

**Event Location:** On-line Webinar - No Fee

**Jurisdictional Host:** National Servicing Center

**Registration Link:** <https://attendee.gotowebinar.com/register/8113491290788340481>

**Description:** The Federal Housing Administration's (FHA) National Servicing Center will provide an overview of how FHA-Approved Servicers can utilize HUD's Neighborhood Watch system. Topics include: system access; servicing reports available; and how to utilize the case detail information available in Neighborhood Watch with the Loss Mitigation review process.

**Special Instructions:** This webinar is open to FHA-Approved Servicers and FHA-Approved Housing Counselors. A valid company email address and the FHA 5-digit Lender and/or Agency ID are required at the time of registration. For additional information, please email: [stacey.a.brown@hud.gov](mailto:stacey.a.brown@hud.gov)

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**Title:** **NEW** **Webinar V.1: SFDMS - Reporting Basics**

**Date/Time:** Wednesday September 21, 2016 2:00 PM - 4:00 PM (Eastern)

**Event Location:** On-line Webinar - No Fee

**Jurisdictional Host:** National Servicing Center

**Registration Link:** <https://attendee.gotowebinar.com/register/2334447180081545473>

**Description:** The Federal Housing Administration's (FHA) National Servicing Center will provide guidance to FHA Servicers covering the basics of reporting information on defaulted FHA loans to HUD through the Single Family Default Monitoring System (SFDMS). Topics include: deadlines; EDI files vs. manual reporting; and reporting resources.

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**Special Instructions:** This webinar will focus exclusively on SFDMS reporting requirements and is open to all FHA-Approved Servicers. A valid company email address and the FHA 5-digit Lender ID are required at the time of registration. For additional information, please email: [stacey.a.brown@hud.gov](mailto:stacey.a.brown@hud.gov)

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**Title:** **NEW** **Webinar V.2: SFDMS - Reporting Examples**

**Date/Time:** Wednesday, September 28, 2016 2:00 PM - 4:00 PM (Eastern)

**Event Location:** On-line Webinar - No Fee

**Jurisdictional Host:** National Servicing Center

**Registration Link:** <https://attendee.gotowebinar.com/register/4201221111466527236>

**Description:** The Federal Housing Administration's (FHA) National Servicing Center will provide FHA-Approved Servicers an opportunity to review various default scenarios and the SFDMS reporting that should be associated with each scenario. Examples will include: Default; Loss Mitigation; Bankruptcy; and Foreclosure.

**Special Instructions:** This webinar will focus exclusively on SFDMS reporting requirements and is open to all FHA-Approved Servicers. A valid company email address and the FHA 5-digit Lender ID are required at the time of registration. For additional information, please email: [stacey.a.brown@hud.gov](mailto:stacey.a.brown@hud.gov)

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**Title:** **NEW** **Webinar V.3: SFDMS – Reporting Errors**

**Date/Time:** Wednesday, October 5, 2016 2:00 PM - 4:00 PM (Eastern)

**Event Location:** On-line Webinar - No Fee

**Jurisdictional Host:** National Servicing Center

**Registration Link:** <https://attendee.gotowebinar.com/register/4482271676689180673>

**Description:** The Federal Housing Administration's (FHA) National Servicing Center will provide FHA-Approved Servicers the opportunity to review the causes of fatal and non-fatal errors in SFDMS reporting, and the actions that can be taken to prevent or fix the problems. Servicers will also learn how SFDMS reporting affects their TRS II score.

**Special Instructions:** This webinar will focus exclusively on SFDMS reporting requirements and is open to all FHA-Approved Servicers. A valid company email address and the FHA 5-digit Lender ID are required at the time of registration. For additional information, please email: [stacey.a.brown@hud.gov](mailto:stacey.a.brown@hud.gov)

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**Title:** **NEW** **Webinar VI: HUD Extension of Time and Variance Request System (EVARS) Training**

**Date/Time:** Wednesday, October 19, 2016 2:00 PM - 4:00 PM (Eastern)

**Event Location:** On-line Webinar - No Fee

**Jurisdictional Host:** National Servicing Center

**Registration Link:** <https://attendee.gotowebinar.com/register/2859728964650025473>

**Description:** The Federal Housing Administration’s (FHA) National Servicing Center will enhance the Lender's understanding of HUD's minimum time requirements for submission of an extension of time request, as well as the Lender’s understanding of when a variance from HUD’s policy is required. Topics to be covered include: types of extensions and variances; events that affect the First Legal Deadline; system access; and how to submit both an Extension of Time Request and Variance.

**Special Instructions:** This webinar is open to all FHA-Approved Servicers. A valid company email address and the FHA 5-digit Lender ID are required at the time of registration. For additional information, please email: [stacey.a.brown@hud.gov](mailto:stacey.a.brown@hud.gov)

**Resources**

- Contact the FHA Resource Center:
  - Visit our online knowledge base to obtain answers to frequently asked questions 24/7 at: [www.hud.gov/answers](http://www.hud.gov/answers).
  - E-mail the FHA Resource Center at [answers@hud.gov](mailto:answers@hud.gov). Emails and phone messages will be responded to during normal hours of operation, 8:00 AM to 8:00 PM (Eastern), Monday through Friday on all non-Federal holidays.
  - Call 1-800-CALLFHA (1-800-225-5342). Persons with hearing or speech impairments may reach this number by calling the Federal Relay Service at 1-800-877-8339.

RESOURCE INFORMATION	
<b>FHA INFO Archives:</b>	Visit the <a href="#">FHA INFO Archives</a> to access FHA INFO messages issued from 2012 to the present.
<b>Subscribe/Unsubscribe Instructions:</b>	To subscribe to the Single Family FHA INFO mailing list you can use this link: <a href="#">FHA INFO</a> or send a request by email to: <a href="mailto:answers@hud.gov">answers@hud.gov</a> Bulk subscriptions: To sign up your entire office or a large group, send the list of email addresses (in the format below) to: <a href="mailto:answers@hud.gov">answers@hud.gov</a> <a href="mailto:aaa@xyz.com">aaa@xyz.com</a>

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