

FHA INFO #16-40

June 27, 2016



TO: All FHA-Approved Mortgagees; All FHA Roster Appraisers

NEWS AND UPDATES

Electronic Appraisal Delivery Portal Mandatory Use Starts Today

The transition date is here. Federal Housing Administration (FHA)-approved mortgagees are required to use the Electronic Appraisal Delivery (EAD) portal for all appraisal submissions **on all originations** with case numbers assigned **on and after today, June 27, 2016**. Announced with FHA's March 26, 2015, [Mortgagee Letter 2015-08*](#), the implementation of the EAD portal is the culmination of almost 10 months of work among FHA, mortgagees, and other stakeholders in FHA transactions to onboard mortgagees to the portal ahead of today's mandatory use date.

The EAD portal is a component of FHA's future vision of integration among mortgagee-facing systems that will facilitate common data use and reduce redundancies and errors in data submission processes. Among other benefits, the EAD portal:

- Eliminates a labor-intensive manual, paper-based submission process; and
- Helps mortgagees resolve issues with appraisals more quickly by using up-front compliance and error checks built into the portal.

For mortgagees that registered for and participated in one of FHA's seven onboarding phases between October 15, 2015, and June 15, 2016, FHA thanks you for the work you have put into onboarding and using the EAD portal ahead of today's mandatory use date.

*On June 30, 2016, Mortgagee Letter 2015-08 will be integrated into, and superseded in full by the *Single Family Housing Policy Handbook* 4000.1.

Quick Links

- Review dozens of new EAD portal Frequently Asked Questions (FAQs) on the FHA Resource Center's online, searchable [FAQ](http://portal.hud.gov/hudportal/HUD?src=/FHAFAQ) site at: <http://portal.hud.gov/hudportal/HUD?src=/FHAFAQ>
- Get information, user guides, fact sheets, and more on [FHA's EAD Portal Information Page](#) at: http://portal.hud.gov/hudportal/HUD?src=/program_offices/housing/sfh/lender/origination/ead

Resources

- Contact the FHA Resource Center:
 - Visit our online knowledge base to obtain answers to frequently asked questions 24/7 at: www.hud.gov/answers.
 - E-mail the FHA Resource Center at answers@hud.gov. Emails and phone messages will be responded to during normal hours of operation, 8:00 AM to 8:00 PM (Eastern), Monday through Friday on all non-Federal holidays.
 - Call 1-800-CALLFHA (1-800-225-5342). Persons with hearing or speech impairments may reach this number by calling the Federal Relay Service at 1-800-877-8339.

RESOURCE INFORMATION															
FHA INFO Archives:	Visit the FHA INFO Archives to access FHA INFO messages issued from 2012 to the present.														
Subscribe/Unsubscribe Instructions:	<p>To subscribe to the Single Family FHA INFO mailing list you can use this link: FHA INFO or send a request by email to: answers@hud.gov</p> <p>Bulk subscriptions: To sign up your entire office or a large group, send the list of email addresses (in the format below) to: answers@hud.gov</p> <p>aaa@xyz.com bbb@xyz.com ccc@xyz.com</p> <p>To Unsubscribe follow the unsubscribe instructions on that page.</p>														
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