



TO: All FHA-Approved Mortgagees and Other Interested Parties

TRAINING AND EVENTS

Webinar Title: Webinar I: Overview of HUD Early Delinquency Activities and Loss Mitigation Programs (**National NEW Servicing Center**)

Date/Time: Wednesday, May 18, 2016, 2:00 PM – 4:00 PM (Eastern)

Event Location: On-line Webinar - No Fee

Registration Link: <https://attendee.gotowebinar.com/register/8199476397161239300>

Description: The Federal Housing Administration's (FHA) National Servicing Center will provide an overview of FHA-approved Servicer requirements, including: early delinquency activity; timelines; general loss mitigation; and collection best practices.

Special Instructions: This webinar is open to FHA-approved Servicers and FHA-approved Housing Counselors. A valid company email address and the FHA 5-digit Lender and/or Agency ID are required at the time of registration. For additional information, please email: stacey.a.brown@hud.gov

Webinar Title: **Webinar II.1: HUD Loss Mitigation – Home Retention Options** (**National Servicing Center**)
NEW

Date/Time: Wednesday, May 25, 2016, 2:00 PM – 4:00 PM (Eastern)

Event Location: On-line Webinar - No Fee

Registration Link: <https://attendee.gotowebinar.com/register/1024292212713696516>

Description: The Federal Housing Administration's (FHA) National Servicing Center will provide guidance on HUD's Loss Mitigation Home Retention Options: Special Forbearance and Loan Modification. Topics include: the features and benefits of each option; how to review, qualify, and process each option; and the actions required to comply with HUD.

Special This webinar is open to FHA-approved Servicers and FHA-approved Housing Counselors. A valid

Instructions: company email address and the FHA 5-digit Lender and/or Agency ID are required at the time of registration. For additional information, please e-mail: stacey.a.brown@hud.gov

Webinar Title: **Webinar II.2: HUD Loss Mitigation – Home Retention Options (FHA-HAMP) (National Servicing Center)**
NEW

Date/Time: Wednesday, June 1, 2016, 2:00 PM – 4:00 PM (Eastern)

Event Location: On-line Webinar - No Fee

Registration Link: <https://attendee.gotowebinar.com/register/6065836700066732548>

Description: The Federal Housing Administration’s (FHA) National Servicing Center will provide guidance on HUD’s FHA-HAMP Loss Mitigation Home Retention Option. Topics include: how to review, qualify, and process the FHA-HAMP option; and the actions required to comply with HUD.

Special Instructions: This webinar is open to FHA-approved Servicers and FHA-approved Housing Counselors. A valid company email address and the FHA 5-digit Lender and/or Agency ID are required at the time of registration. For additional information, please e-mail: stacey.a.brown@hud.gov

Webinar Title: **Webinar III: HUD Loss Mitigation – Home Disposition Options (National Servicing Center)**
NEW

Date/Time: Wednesday, June 8, 2016, 2:00 PM – 4:00 PM (Eastern)

Event Location: On-line Webinar - No Fee

Registration Link: <https://attendee.gotowebinar.com/register/851092743060055300>

Description: The Federal Housing Administration’s (FHA) National Servicing Center will provide guidance on HUD’s Loss Mitigation Home Disposition Options: The Pre-Foreclosure Sale Program and Deed-in-Lieu. Topics include: the features and benefits of each loss mitigation home disposition option; how to review, qualify, and process each option; and the actions required to comply with HUD.

Special Instructions: This webinar is open to FHA-approved Servicers and FHA-approved Housing Counselors. A valid company email address and the FHA 5-digit Lender and/or Agency ID are required at the time of registration. For additional information, please e-mail: stacey.a.brown@hud.gov

Webinar Title: **Webinar IV: Neighborhood Watch System – Servicer Tools (National Servicing Center)**
NEW

Date/Time: Wednesday, June 22, 2016, 2:00 PM - 4:00 PM (Eastern)

Event Location: On-line Webinar - No Fee

Registration Link: <https://attendee.gotowebinar.com/register/8988766316718623236>

Description: The Federal Housing Administration's (FHA) National Servicing Center will provide an overview of how FHA-approved Servicers can utilize HUD's Neighborhood Watch system. Topics include: system access; servicing reports available; and how to utilize the case detail information available in Neighborhood Watch with the Loss Mitigation review process.

Special Instructions: This webinar is open to FHA-approved Servicers and FHA-approved Housing Counselors. A valid company email address and the FHA 5-digit Lender and/or Agency ID are required at the time of registration. For additional information, please e-mail: stacey.a.brown@hud.gov

Course Title: **NEW** **FHA Loss Mitigation with Atlanta Legal Aid Live Training (Atlanta Homeownership Center)**

Date/Time: Wednesday, June 22, 2016, 9:00 AM – 4:00 PM (Eastern), with a working lunch

Event Location: Department of Housing and Urban Development, Atlanta Regional Field Office, 40 Marietta Street, Five Points Plaza, Montalvo Room, Atlanta, GA, 30303

Registration Link: <http://www.hud.gov/emarc/index.cfm?fuseaction=emar.registerEvent&eventId=2777&update=N>

Description: The Federal Housing Administration (FHA) and Atlanta Legal Aid will provide free, live classroom training **for HUD-approved housing counselors and nonprofits** on: FHA Loss Mitigation; Consumer Financial Protection Bureau (CFPB) Mortgage Servicing Regulations; Helping Borrowers Navigate HomeSafe Georgia Programs; and Helping Surviving Spouses and Other Heirs with Loss Mitigation.

Special Instructions: [Registration](#) is required by June 20, 2016. Seats are limited and available on a first-come, first-served basis.

Training is being held in a Federal facility, so please bring a photo ID and allow extra time to go through security screening. For more information, please email: Ruth.A.Trembley@hud.gov

Webinar Title: **NEW** **Webinar V.1: Single Family Default Monitoring System – Reporting Basics (National Servicing Center)**

Date/Time: Wednesday, June 29, 2016, 2:00 PM – 4:00 PM (Eastern)

Event Location: On-line Webinar - No Fee

Registration Link: <https://attendee.gotowebinar.com/register/1085385476799671044>

Description: FHA's National Servicing Center will provide guidance to FHA Servicers covering the basics of reporting information on defaulted FHA loans to HUD through the Single Family Default Monitoring System (SFDMS). Topics include: deadlines; EDI files vs. manual reporting; and reporting resources.

Special Instructions: This webinar will focus exclusively on SFDMS reporting requirements and is open to all FHA-approved Servicers. A valid company email address and the FHA 5-digit Lender ID are required at the time of registration. For additional information, please e-mail: stacey.a.brown@hud.gov

Webinar Title: **Webinar V.2: Single Family Default Monitoring System – Reporting Examples** (National Servicing Center)
NEW

Date/Time: Wednesday, July 13, 2016, 2:00 PM – 4:00 PM (Eastern)

Event Location: On-line Webinar - No Fee

Registration Link: <https://attendee.gotowebinar.com/register/5280097103555815428>

Description: FHA's National Servicing Center will provide FHA-approved Servicers an opportunity to review various default scenarios and the Single Family Default Monitoring System (SFDMS) reporting that should be associated with each scenario. Examples will include: Default; Loss Mitigation; Bankruptcy; and Foreclosure.

Special Instructions: This webinar will focus exclusively on SFDMS reporting requirements and is open to all FHA-approved Servicers. A valid company email address and the FHA 5-digit Lender ID are required at the time of registration. For additional information, please e-mail: stacey.a.brown@hud.gov

Webinar Title: **Webinar V.3: Single Family Default Monitoring System – Errors** (National Servicing Center)
NEW

Date/Time: Wednesday, July 20, 2016, 2:00 PM – 4:00 PM (Eastern)

Event Location: On-line Webinar - No Fee

Registration Link: <https://attendee.gotowebinar.com/register/2245957383312622084>

Description: FHA's National Servicing Center will provide FHA-approved Servicers the opportunity to review what causes fatal and non-fatal errors in SFDMS reporting, and what can be done to prevent or fix the problems. Servicers will also learn how SFDMS reporting affects their TRS II score.

Special Instructions: This webinar will focus exclusively on SFDMS reporting requirements and is open to all FHA-approved Servicers. A valid company email address and the FHA 5-digit Lender ID are required at the time of registration. For additional information, please e-mail: stacey.a.brown@hud.gov

Webinar Title: **Webinar VI: HUD Extension of Time and Variance Request System (EVARS) Training** (National Servicing Center)
NEW

Date/Time: Wednesday, July 27, 2016, 2:00 PM – 4:00 PM (Eastern)

Event Location: On-line Webinar - No Fee

Registration Link: <https://attendee.gotowebinar.com/register/3553530695924334340>

Description: The Federal Housing Administration's (FHA) National Servicing Center will enhance the Lender's understanding of HUD's minimum time requirements for submission of an extension of time request, as well as the Lender's understanding of when a variance from HUD's policy is

required. Topics to be covered include: types of extensions and variances; events that affect the First Legal Deadline; system access; and how to submit both an Extension of Time Request and Variance.

Special Instructions: This webinar is open to all FHA-approved Servicers. A valid company email address and the FHA 5-digit Lender ID are required at the time of registration. For additional information, please email: stacey.a.brown@hud.gov

Resources

Contact the FHA Resource Center:

- Visit our online knowledge base to obtain answers to frequently asked questions 24/7 at: www.hud.gov/answers.
- E-mail the FHA Resource Center at answers@hud.gov. Emails and phone messages will be responded to during normal hours of operation, 8:00 AM to 8:00 PM (Eastern), Monday through Friday on all non-Federal holidays.
- Call 1-800-CALLFHA (1-800-225-5342). Persons with hearing or speech impairments may reach this number by calling the Federal Relay Service at 1-800-877-8339.

RESOURCE INFORMATION

FHA INFO Archives:	Visit the FHA INFO Archives to access FHA INFO messages issued from 2012 to the present.	
Subscribe/Unsubscribe Instructions:	To subscribe to the Single Family FHA INFO mailing list you can use this link: FHA INFO or send a request by email to: answers@hud.gov Bulk subscriptions: To sign up your entire office or a large group, send the list of email addresses (in the format below) to: answers@hud.gov aaa@xyz.com bbb@xyz.com ccc@xyz.com To Unsubscribe follow the unsubscribe instructions on that page.	
Resource Links:	Archived Webinars Career Opportunities Contracting Opportunities Events & Training FHA Forms FHA Homeownership Centers FHA Mortgagee Letters	Foreclosure Assistance Grant Opportunities HUD Homes Property Listings HUD.gov Making Home Affordable Presidentially Declared Disaster Areas Visit our Single Family Home Page



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