TO: All FHA-Approved Mortgagees and Other Interested Parties

TRAINING AND EVENTS

Webinar Title: Webinar I: Overview of HUD Early Delinquency Activities and Loss Mitigation Programs (National Servicing Center)
Date/Time: Wednesday, May 18, 2016, 2:00 PM – 4:00 PM (Eastern)
Event Location: On-line Webinar - No Fee
Registration Link: https://attendee.gotowebinar.com/register/8199476397161239300
Description: The Federal Housing Administration’s (FHA) National Servicing Center will provide an overview of FHA-approved Servicer requirements, including: early delinquency activity; timelines; general loss mitigation; and collection best practices.
Special Instructions: This webinar is open to FHA-approved Servicers and FHA-approved Housing Counselors. A valid company email address and the FHA 5-digit Lender and/or Agency ID are required at the time of registration. For additional information, please email: stacey.a.brown@hud.gov

Webinar Title: Webinar II.1: HUD Loss Mitigation – Home Retention Options (National Servicing Center)
Date/Time: Wednesday, May 25, 2016, 2:00 PM – 4:00 PM (Eastern)
Event Location: On-line Webinar - No Fee
Registration Link: https://attendee.gotowebinar.com/register/1024292212713696516
Description: The Federal Housing Administration’s (FHA) National Servicing Center will provide guidance on HUD’s Loss Mitigation Home Retention Options: Special Forbearance and Loan Modification. Topics include: the features and benefits of each option; how to review, qualify, and process each option; and the actions required to comply with HUD.
Special Instructions: This webinar is open to FHA-approved Servicers and FHA-approved Housing Counselors. A valid
### Webinar II.2: HUD Loss Mitigation – Home Retention Options (FHA-HAMP)  
*(National Servicing Center)*

**Date/Time:**  
Wednesday, June 1, 2016, 2:00 PM – 4:00 PM (Eastern)

**Event Location:**  
On-line Webinar - No Fee

**Registration Link:**  
[https://attendee.gotowebinar.com/register/6065836700066732548](https://attendee.gotowebinar.com/register/6065836700066732548)

**Description:**  
The Federal Housing Administration’s (FHA) National Servicing Center will provide guidance on HUD’s FHA-HAMP Loss Mitigation Home Retention Option. Topics include: how to review, qualify, and process the FHA-HAMP option; and the actions required to comply with HUD.

**Special Instructions:**  
This webinar is open to FHA-approved Servicers and FHA-approved Housing Counselors. A valid company email address and the FHA 5-digit Lender and/or Agency ID are required at the time of registration. For additional information, please e-mail: stacey.a.brown@hud.gov

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### Webinar III: HUD Loss Mitigation – Home Disposition Options  
*(National Servicing Center)*

**Date/Time:**  
Wednesday, June 8, 2016, 2:00 PM – 4:00 PM (Eastern)

**Event Location:**  
On-line Webinar - No Fee

**Registration Link:**  
[https://attendee.gotowebinar.com/register/851092743060055300](https://attendee.gotowebinar.com/register/851092743060055300)

**Description:**  
The Federal Housing Administration’s (FHA) National Servicing Center will provide guidance on HUD’s Loss Mitigation Home Disposition Options: The Pre-Foreclosure Sale Program and Deed-in-Lieu. Topics include: the features and benefits of each loss mitigation home disposition option; how to review, qualify, and process each option; and the actions required to comply with HUD.

**Special Instructions:**  
This webinar is open to FHA-approved Servicers and FHA-approved Housing Counselors. A valid company email address and the FHA 5-digit Lender and/or Agency ID are required at the time of registration. For additional information, please e-mail: stacey.a.brown@hud.gov

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### Webinar IV: Neighborhood Watch System – Servicer Tools  
*(National Servicing Center)*

**Date/Time:**  
Wednesday, June 22, 2016, 2:00 PM - 4:00 PM (Eastern)

**Event Location:**  
On-line Webinar - No Fee

**Registration Link:**  
[https://attendee.gotowebinar.com/register/8988766316718623236](https://attendee.gotowebinar.com/register/8988766316718623236)
| **Description:** | The Federal Housing Administration’s (FHA) National Servicing Center will provide an overview of how FHA-approved Servicers can utilize HUD’s Neighborhood Watch system. Topics include: system access; servicing reports available; and how to utilize the case detail information available in Neighborhood Watch with the Loss Mitigation review process. |
| **Special Instructions:** | This webinar is open to FHA-approved Servicers and FHA-approved Housing Counselors. A valid company email address and the FHA 5-digit Lender and/or Agency ID are required at the time of registration. For additional information, please e-mail: stacey.a.brown@hud.gov |

**Course Title:** NEW FHA Loss Mitigation with Atlanta Legal Aid Live Training *(Atlanta Homeownership Center)*

**Date/Time:** Wednesday, June 22, 2016, 9:00 AM – 4:00 PM (Eastern), with a working lunch

**Event Location:** Department of Housing and Urban Development, Atlanta Regional Field Office, 40 Marietta Street, Five Points Plaza, Montalvo Room, Atlanta, GA, 30303


**Description:** The Federal Housing Administration (FHA) and Atlanta Legal Aid will provide free, live classroom training for HUD-approved housing counselors and nonprofits on: FHA Loss Mitigation; Consumer Financial Protection Bureau (CFPB) Mortgage Servicing Regulations; Helping Borrowers Navigate HomeSafe Georgia Programs; and Helping Surviving Spouses and Other Heirs with Loss Mitigation.

**Special Instructions:** Registration is required by June 20, 2016. Seats are limited and available on a first-come, first-served basis.

Training is being held in a Federal facility, so please bring a photo ID and allow extra time to go through security screening. For more information, please email: Ruth.A.Trembley@hud.gov

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**Webinar Title:** NEW Webinar V.1: Single Family Default Monitoring System – Reporting Basics *(National Servicing Center)*

**Date/Time:** Wednesday, June 29, 2016, 2:00 PM – 4:00 PM (Eastern)

**Event Location:** On-line Webinar - No Fee

**Registration Link:** [https://attendee.gotowebinar.com/register/1085385476799671044](https://attendee.gotowebinar.com/register/1085385476799671044)

**Description:** FHA's National Servicing Center will provide guidance to FHA Servicers covering the basics of reporting information on defaulted FHA loans to HUD through the Single Family Default Monitoring System (SFDMS). Topics include: deadlines; EDI files vs. manual reporting; and reporting resources.

**Special Instructions:** This webinar will focus exclusively on SFDMS reporting requirements and is open to all FHA-approved Servicers. A valid company email address and the FHA 5-digit Lender ID are required at the time of registration. For additional information, please e-mail: stacey.a.brown@hud.gov
Webinar Title: Webinar V.2: Single Family Default Monitoring System – Reporting Examples (National Servicing Center)

Date/Time: Wednesday, July 13, 2016, 2:00 PM – 4:00 PM (Eastern)

Event Location: On-line Webinar - No Fee

Registration Link: https://attendee.gotowebinar.com/register/528009710355815428

Description: FHA's National Servicing Center will provide FHA-approved Servicers an opportunity to review various default scenarios and the Single Family Default Monitoring System (SFDMS) reporting that should be associated with each scenario. Examples will include: Default; Loss Mitigation; Bankruptcy; and Foreclosure.

Special Instructions: This webinar will focus exclusively on SFDMS reporting requirements and is open to all FHA-approved Servicers. A valid company email address and the FHA 5-digit Lender ID are required at the time of registration. For additional information, please e-mail: stacey.a.brown@hud.gov

Webinar Title: Webinar V.3: Single Family Default Monitoring System – Errors (National Servicing Center)

Date/Time: Wednesday, July 20, 2016, 2:00 PM – 4:00 PM (Eastern)

Event Location: On-line Webinar - No Fee

Registration Link: https://attendee.gotowebinar.com/register/2245957383312622084

Description: FHA's National Servicing Center will provide FHA-approved Servicers the opportunity to review what causes fatal and non-fatal errors in SFDMS reporting, and what can be done to prevent or fix the problems. Servicers will also learn how SFDMS reporting affects their TRS II score.

Special Instructions: This webinar will focus exclusively on SFDMS reporting requirements and is open to all FHA-approved Servicers. A valid company email address and the FHA 5-digit Lender ID are required at the time of registration. For additional information, please e-mail: stacey.a.brown@hud.gov

Webinar Title: Webinar VI: HUD Extension of Time and Variance Request System (EVARS) Training (National Servicing Center)

Date/Time: Wednesday, July 27, 2016, 2:00 PM – 4:00 PM (Eastern)

Event Location: On-line Webinar - No Fee

Registration Link: https://attendee.gotowebinar.com/register/3553530695924334340

Description: The Federal Housing Administration’s (FHA) National Servicing Center will enhance the Lender's understanding of HUD’s minimum time requirements for submission of an extension of time request, as well as the Lender’s understanding of when a variance from HUD’s policy is
required. Topics to be covered include: types of extensions and variances; events that affect the First Legal Deadline; system access; and how to submit both an Extension of Time Request and Variance.

**Special Instructions:** This webinar is open to all FHA-approved Servicers. A valid company email address and the FHA 5-digit Lender ID are required at the time of registration. For additional information, please email: stacey.a.brown@hud.gov

**Resources**

Contact the FHA Resource Center:
- Visit our online knowledge base to obtain answers to frequently asked questions 24/7 at: www.hud.gov/answers.
- E-mail the FHA Resource Center at answers@hud.gov. Emails and phone messages will be responded to during normal hours of operation, 8:00 AM to 8:00 PM (Eastern), Monday through Friday on all non-Federal holidays.
- Call 1-800-CALLFHA (1-800-225-5342). Persons with hearing or speech impairments may reach this number by calling the Federal Relay Service at 1-800-877-8339.

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<td><strong>FHA INFO Archives:</strong></td>
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| **Subscribe/Unsubscribe Instructions:** | To subscribe to the Single Family FHA INFO mailing list you can use this link: FHA INFO or send a request by email to: answers@hud.gov
Bulk subscriptions: To sign up your entire office or a large group, send the list of email addresses (in the format below) to: answers@hud.gov
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| **Resource Links:** | Archived Webinars Foreclosure Assistance
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Contracting Opportunities HUD Homes Property Listings
Events & Training HUD.gov
FHA Forms Making Home Affordable
FHA Homeownership Centers Presidentially Declared Disaster Areas
FHA Mortgagee Letters Visit our Single Family Home Page |

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