TO: All FHA-Approved Mortgagees

NEWS AND UPDATES

Mandatory Use Date for Electronic Appraisal Delivery (EAD) Portal Coming Soon
Last Mortgagee Onboarding Phase Closes April 14, 2016

The Federal Housing Administration’s (FHA) Electronic Appraisal Delivery (EAD) portal will become mandatory for use by all mortgagees on June 27, 2016. Mortgagees must be registered for and onboarded to the EAD portal before this date to avoid potential disruptions in their FHA case processing. For mortgagees that have not yet started the onboarding process, the seventh onboarding phase begins on April 15, 2016. Mortgagees intending to participate in this last planned onboarding phase must register to do so by April 14, 2016.

The EAD portal’s industry standard technology helps mortgagees:

- Identify data and compliance issues up-front;
- Reduce error rates before endorsement; and
- Streamline data entry processes between the portal and the FHA Connection (FHAC) system’s Appraisal Logging screen.

On and after June 27, 2016, the EAD portal will be the only method for mortgagees to submit appraisal reports and data to FHA for all FHA-insurable mortgages that require an appraisal. Mortgagees that have not completed onboarding to the EAD portal before the June 27, 2016 mandatory use date will be unable to: submit appraisals to FHA for all new case numbers assigned on or after this date; manually enter appraisal information in FHAC; or obtain an FHA insurance endorsement.

**Quick Links**

- View FHA’s pre-recorded EAD portal webcast training modules:
Resources

- Contact the FHA Resource Center:
  
  Visit our online knowledge base to obtain answers to frequently asked questions 24/7 at: [www.hud.gov/answers](http://www.hud.gov/answers).

  E-mail the FHA Resource Center at [answers@hud.gov](mailto:answers@hud.gov). Emails and phone messages will be responded to during normal hours of operation, 8:00 AM to 8:00 PM (Eastern), Monday through Friday on all non-Federal holidays.

  Call 1-800-CALLFHA (1-800-225-5342). Persons with hearing or speech impairments may reach this number by calling the Federal Relay Service at 1-800-877-8339.

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### RESOURCE INFORMATION

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<th>Visit the <a href="http://www.hud.gov/answers">FHA INFO Archives</a> to access FHA INFO messages issued from 2012 to the present.</th>
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