TO: All FHA-Approved Mortgagees, Servicers, and Other Stakeholders in FHA Transactions

NEWS AND UPDATES

REMINDER: FHA to Host Additional Industry Briefing Conference Calls to Provide More Insight into March 14, 2016 Single Family Housing Policy Handbook 4000.1 Updates

On March 14, 2016, FHA published updates to—as well as published the new Claims and the new Disposition sections of—its Single Family Housing Policy Handbook 4000.1 (SF Handbook). With the publishing of these sections, FHA now has available an almost complete, end-to-end set of policies for its Title II forward mortgage business.

As a reminder, over the next few weeks, FHA will host three separate SF Handbook industry briefing conference calls to provide more insight into the new Claims section and the new Disposition section, as well as the recent updates to the Doing Business with FHA and the Quality Control, Oversight and Compliance sections for Lenders and Mortgagees. Call details are provided below.

FHA encourages those planning to attend one or all of the upcoming SF Handbook industry briefing conference calls to review the particular section(s) in its entirety prior to joining the call and to formulate any questions they may have. FHA subject matter experts will be on hand to answer questions regarding the new sections and other updates published on March 14th during each conference call’s open Question and Answer period.

Claims Section Industry Briefing Conference Call on March 31, 2016

During this call, FHA subject matter experts will discuss—and provide a more comprehensive overview of—the newly published Claims section:

- **Title:** SF Handbook Claims Section
- **Date:** Thursday, March 31, 2016
- **Time:** 2:00 PM–3:00 PM (Eastern)
- **Dial-in:** (866) 615-1886
- **Access Code:** 387723
- **Target Audience:** Lenders, Mortgagees, Servicers, and all other interested Stakeholders in FHA transactions
Doing Business with FHA and Quality Control, Oversight and Compliance Sections Industry Briefing Conference Call on April 14, 2016

During this call, FHA subject matter experts will provide a brief overview of the recent updates to Section I: Doing Business with FHA—Lenders and Mortgagees, and Section V: Quality Control, Oversight and Compliance for Lenders and Mortgagees of the Single Family Housing Policy Handbook 4000.1., and then open the call for Questions and Answers.

- **Title:** SF Handbook Doing Business with FHA and Quality Control, Oversight and Compliance Sections
- **Date:** Thursday, April 14, 2016
- **Time:** 2:00 PM – 3:00 PM (Eastern)
- **Dial-in:** (800) 260-0712
- **Access Code:** 389804
- **Target Audience:** Lenders, Mortgagees, and all other interested Stakeholders in FHA transactions

Disposition Section Industry Briefing Conference Call on April 21, 2016

During this call, FHA subject matter experts will provide a more comprehensive overview of the newly published Disposition section:

- **Title:** SF Handbook Disposition Section
- **Date:** Thursday, April 21, 2016
- **Time:** 2:00 PM–3:00 PM (Eastern)
- **Dial-in:** (800) 260-0718
- **Access Code:** 388730
- **Target Audience:** Lenders, Mortgagees, Servicers, Real Estate Brokers, Appraisers, and all other interested Stakeholders in FHA Transactions

**Quick Links**

- Access the SF Handbook in its online or portable document format (PDF) from HUD’s Client Information Policy Systems (HUDCLIPS) Housing Handbooks web page at:

**Resources**

- Contact the FHA Resource Center:
  - Visit our online knowledge base to obtain answers to frequently asked questions 24/7 at: [www.hud.gov/answers](http://www.hud.gov/answers).
  - E-mail the FHA Resource Center at: [answers@hud.gov](mailto:answers@hud.gov). Emails and phone messages will be responded to during normal hours of operation, 8:00 AM to 8:00 PM (Eastern), Monday through Friday on all non-Federal holidays.
  - Call 1-800-CALLFHA (1-800-225-5342). Persons with hearing or speech impairments may reach this number by calling the Federal Relay Service at 1-800-877-8339.
### FHA INFO Archives:
Visit the [FHA INFO Archives](#) to access FHA INFO messages issued from 2012 to the present.

### Subscribe/Unsubscribe Instructions:
To subscribe to the Single Family FHA INFO mailing list you can use this link: [FHA INFO](#) or send a request by email to: [answers@hud.gov](mailto:answers@hud.gov)

- **Bulk subscriptions:** To sign up your entire office or a large group, send the list of email addresses (in the format below) to: [answers@hud.gov](mailto:answers@hud.gov)
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  - bbb@xyz.com
  - ccc@xyz.com

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### Resource Links:
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