

FHA INFO #16-04

February 4, 2016

FHA Single Family Housing



NEWS

TO: All FHA-Approved Mortgagees and Other Interested Parties

TRAINING AND EVENTS

Webinar **FHA Appraisals (Philadelphia Homeownership Center)**

Title: **NEW**

Date/Time: Thursday, February 25, 2016 10:00 AM - 12:00 PM (Eastern)

Event Location: HUD Philadelphia Office, Wanamaker Building, 10th Floor, 100 Penn Square East, Philadelphia, PA 19107

Registration Link: <http://www.hud.gov/emarc/index.cfm?fuseaction=emar.registerEvent&eventId=2669&update=N>

Description: This **free** on-site training will provide an overview of the Appraisal requirements outlined in the *Single Family Housing Policy Handbook* 4000.1. The training topics include property inspection requirements, appraisal validity period, manufactured homes, water and septic, attic and crawl spaces inspection, and the FHA Appraiser Roster. FHA appraisers, underwriters, and lender management personnel with all levels of experience will benefit from this course.

Special Instructions: The training will be held in the Philadelphia Homeownership Center Rooms 10A and 10B. Attendance is limited and available on a first-come, first-served basis. Registration will automatically close on Monday, February 22, 2016.

Webinar **Single Family Housing Policy Handbook: Servicing and Loss Mitigation Section Review (National Servicing Center)**

Title: **NEW**

Date/Time: Thursday, March 10, 2016 9:00 AM - 2:00 PM (Central)

Event Location: FHA's National Servicing Center, 301 NW 6th Street, Suite 200, Oklahoma City, OK 73102

Registration Link: To register, interested FHA-approved Mortgagees' senior managers should email: stacey.a.brown@hud.gov

Please include in the subject line of your request: "Request to Participate in Sr. Management Handbook Review." Please include the following: Name, Company, Functional Title, Phone number, and FHA-approved Lender ID.

Description: FHA's National Servicing Center invites FHA-approved Mortgagees' senior managers to join HUD leaders at the Oklahoma City Field Office for a final review of the *Servicing and Loss Mitigation* section of the *Single Family Housing Policy Handbook*, which becomes effective on March 14, 2016. The session will provide participants with an overview of the section's structure and format, key policy revisions and clarifications, and recently published Mortgagee Letters. It is strongly recommended that participants maintain a working knowledge of the SF Handbook *Servicing and Loss Mitigation* section published on June 24, 2015.

The following HUD leaders will host this interactive session:

- Ivery Himes, Director, Office of Single Family Asset Management
- Matt Martin, Director, National Servicing Center
- William Collins, Program Director Branch II, National Servicing Center

Special Instructions: Seating is limited to the first 100 eligible requests. Your registration will be confirmed via email. There is no fee for this session.

Webinar Title: **NEW** **Webinar I: Overview - HUD Early Delinquency Activities and Loss Mitigation Programs (National Servicing Center)**

Date/Time: Wednesday, February 24, 2016 2:00 PM - 4:00 PM (Eastern)

Event Location: On-line Webinar - No Fee

Registration Link: <https://attendee.gotowebinar.com/register/5541106868099501314>

Description: FHA's National Servicing Center will provide an overview of FHA-approved Servicer requirements including: early delinquency activity, timelines, general loss mitigation, and collection best practices.

Special Instructions: This webinar is open to FHA-approved Servicers and FHA-approved Housing Counselors. A valid company email address and the FHA 5-digit Lender and/or Agency ID are required at the time of registration. For additional information, please e-mail: stacey.a.brown@hud.gov

Webinar Title: **NEW** **Webinar II.1: HUD Loss Mitigation - Home Retention Options (National Servicing Center)**

Date/Time: Wednesday, March 2, 2016 2:00 PM - 4:00 PM (Eastern)

Event Location: On-line Webinar - No Fee

Registration Link: <https://attendee.gotowebinar.com/register/6226772214785320194>

Description: FHA's National Servicing Center will provide guidance on HUD's Loss Mitigation Home Retention Options – Special Forbearance and Loan Modification. Topics include: the features and benefits of each option; how to review, qualify, and process each option; and the actions required to comply with HUD.

Special Instructions: This webinar is open to FHA-approved Servicers and FHA-approved Housing Counselors. A valid company email address and the FHA 5-digit Lender and/or Agency ID are required at the time of registration. For additional information, please e-mail: stacey.a.brown@hud.gov

Webinar Title: **NEW** **Webinar II.2: HUD Loss Mitigation - Home Retention Options (FHA-HAMP) (National Servicing Center)**

Date/Time: Wednesday, March 16, 2016 2:00 PM - 4:00 PM (Eastern)

Event Location: On-line Webinar - No Fee

Registration Link: <https://attendee.gotowebinar.com/register/2145899623922657026>

Description: FHA's National Servicing Center will provide guidance on HUD's FHA-HAMP Loss Mitigation Home Retention Option. Topics include: how to review, qualify, and process the FHA-HAMP option; and the actions required to comply with HUD.

Special Instructions: This webinar is open to FHA-approved Servicers and FHA-approved Housing Counselors. A valid company email address and the FHA 5-digit Lender and/or Agency ID are required at the time of registration. For additional information, please e-mail: stacey.a.brown@hud.gov

Webinar Title: **NEW** **Webinar III: HUD Loss Mitigation – Home Disposition Options (National Servicing Center)**

Date/Time: Wednesday, March 23, 2016 2:00 PM - 4:00 PM (Eastern)

Event Location: On-line Webinar - No Fee

Registration Link: <https://attendee.gotowebinar.com/register/8991252310270054146>

Description: FHA's National Servicing Center will provide guidance on HUD's Loss Mitigation Home Disposition Options - The Pre-Foreclosure Sale Program and Deed-in-Lieu. Topics include: the features and benefits of each loss mitigation home disposition option; how to review, qualify, and process each option; and the actions required to comply with HUD.

Special Instructions: This webinar is open to FHA-approved Servicers and FHA-approved Housing Counselors. A valid company email address and the FHA 5-digit Lender and/or Agency ID are required at the time of registration. For additional information, please e-mail: stacey.a.brown@hud.gov

Webinar Title: **NEW** **Webinar IV: Neighborhood Watch System - Servicer Tools (National Servicing Center)**

Date/Time: Wednesday, March 30, 2016 2:00 PM - 4:00 PM (Eastern)

Event Location: On-line Webinar - No Fee

Registration Link: <https://attendee.gotowebinar.com/register/3309295076295781122>

Description: FHA's National Servicing Center will provide an overview of how FHA-approved Servicers can utilize HUD's Neighborhood Watch system. Topics include: system access, servicing reports available, and how to utilize the case detail information available in Neighborhood Watch with the Loss Mitigation review process.

Special Instructions: This webinar is open to FHA-approved Servicers and FHA-approved Housing Counselors. A valid company email address and the FHA 5-digit Lender and/or Agency ID are required at the time of registration. For additional information, please e-mail: stacey.a.brown@hud.gov

Webinar Title: **NEW** **Webinar V.1: SFDMS - Reporting Basics (National Servicing Center)**

Date/Time: Wednesday, April 6, 2016 2:00 PM - 4:00 PM (Eastern)

Event Location: On-line Webinar - No Fee

Registration Link: <https://attendee.gotowebinar.com/register/1099339376628847618>

Description: FHA's National Servicing Center will provide guidance to FHA-approved Servicers covering the basics of reporting information on defaulted FHA loans to HUD through the Single Family Default Monitoring System (SFDMS). Topics include: deadlines, EDI files vs. manual reporting, reporting resources.

Special Instructions: This webinar will focus exclusively on SFDMS reporting requirements and is open to all FHA-approved Servicers. A valid company email address and the FHA 5-digit Lender ID are required at the time of registration. For additional information, please e-mail: stacey.a.brown@hud.gov

Webinar Title: **NEW** **Webinar V.2: SFDMS - Reporting Examples (National Servicing Center)**

Date/Time: Wednesday, April 13, 2016 2:00 PM - 4:00 PM (Eastern)

Event On-line Webinar - No Fee

Location:

Registration Link: <https://attendee.gotowebinar.com/register/3137306168944249090>

Description: FHA's National Servicing Center will provide FHA-approved Servicers an opportunity to review various default scenarios and the SFDMS reporting that should be associated with each scenario. Examples will include: Default, Loss Mitigation, Bankruptcy, and Foreclosure.

Special Instructions: This webinar will focus exclusively on SFDMS reporting requirements and is open to all FHA-approved Servicers. A valid company email address and the FHA 5-digit Lender ID are required at the time of registration. For additional information, please e-mail: stacey.a.brown@hud.gov

Webinar Title: **NEW** **Webinar V.3: SFDMS – Reporting Errors (National Servicing Center)**

Date/Time: Wednesday, April 20, 2016 2:00 PM - 4:00 PM (Eastern)

Event On-line Webinar - No Fee

Location:

Registration Link: <https://attendee.gotowebinar.com/register/8331075842139538946>

Description: FHA's National Servicing Center will provide FHA-approved Servicers the opportunity to review what causes fatal and non-fatal errors in SFDMS reporting, and what can be done to prevent or fix the problems. Servicers will also learn how SFDMS reporting affects their TRS II score.

Special Instructions: This webinar will focus exclusively on SFDMS reporting requirements and is open to all FHA-approved Servicers. A valid company email address and the FHA 5-digit Lender ID are required at the time of registration. For additional information, please e-mail: stacey.a.brown@hud.gov

Webinar Title: **NEW** **Webinar VI: HUD Extension of Time and Variance Request System (EVARS) Training (National Servicing Center)**

Date/Time: Wednesday, April 27, 2016 2:00 PM - 4:00 PM (Eastern)

Event On-line Webinar - No Fee

Location:

Registration Link: <https://attendee.gotowebinar.com/register/5054082590622961666>

Description: FHA's National Servicing Center will enhance the Lender's understanding of HUD's minimum time requirements for submission of an extension of time request, as well as the Lender's understanding of

when a variance from HUD’s policy is required. Topics to be covered include: types of extensions and variances, events that affect the First Legal Deadline, system access, and how to submit both an Extension of Time Request and Variance.

Special Instructions: This webinar is open to all FHA-approved Servicers. A valid company email address and the FHA 5-digit Lender ID are required at the time of registration. For additional information, please email: stacey.a.brown@hud.gov

Resources

Contact the FHA Resource Center:

- Visit our online knowledge base to obtain answers to frequently asked questions 24/7 at: www.hud.gov/answers.
- E-mail the FHA Resource Center at: answers@hud.gov. Emails and phone messages will be responded to during normal hours of operation, 8:00 AM to 8:00 PM (Eastern), Monday through Friday on all non-Federal holidays.
- Call 1-800-CALLFHA (1-800-225-5342). Persons with hearing or speech impairments may reach this number by calling the Federal Information Relay Service at 1-800-877-8339.

RESOURCE INFORMATION

FHA INFO Archives:	Visit the FHA INFO Archives to access FHA INFO messages issued from 2012 to the present.	
Subscribe/Unsubscribe Instructions:	To subscribe to the Single Family FHA INFO mailing list you can use this link: FHA INFO or send a request by email to: answers@hud.gov Bulk subscriptions: To sign up your entire office or a large group, send the list of email addresses (in the format below) to: answers@hud.gov aaa@xyz.com bbb@xyz.com ccc@xyz.com To Unsubscribe follow the unsubscribe instructions on that page.	
Resource Links:	Archived Webinars Career Opportunities Contracting Opportunities Events & Training FHA Forms FHA Homeownership Centers FHA Mortgagee Letters	Foreclosure Assistance Grant Opportunities HUD Homes Property Listings HUD.gov Making Home Affordable Presidentially Declared Disaster Areas Visit our Single Family Home Page



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