



TO: All FHA-Approved Mortgagees

NEWS AND UPDATES

Are You Registered for the EAD? FHA Electronic Appraisal Delivery (EAD) Portal Onboarding Continues

Time is moving quickly for onboarding to the Federal Housing Administration's (FHA) Electronic Appraisal Delivery (EAD) portal before its June 27, 2016 mandatory use date. Several hundred mortgagees are in the process of onboarding to the EAD portal during the November and December onboarding phases alone, and hundreds more are registered for upcoming phases.

As a mortgagee, are you registered for an onboarding phase?

The third onboarding phase closes to new participants on December 15, 2015, after which there are only four onboarding phases left. FHA encourages all mortgagees to register now for one of the remaining available onboarding phases – even if your plans change and you need to reschedule to a different phase. Obtain more information about registering for an onboarding phase on FHA's EAD Portal [Mortgagee Onboarding Process](#) web page.

Three Key Onboarding Concerns

If you're hesitant to register for onboarding until you have your questions answered, you can always call or email FHA's Resource Center using the contact information provided at the end of this email. Here are three of the most common areas of concern about onboarding that FHA is hearing from mortgagees:

1. How can I register for an onboarding phase if my technology provider isn't ready with a direct integration solution?

FHA is in contact with many technology service providers intending to build a direct integration solution to the EAD portal. As a mortgagee, we urge you to plan and register for your chosen onboarding phase and make your plans known to your technology provider. In addition, you may need to register your service provider(s) within the EAD portal. To do so, you must first complete your onboarding.

2. We are waiting until our in-house technology development budget and schedule is finalized for 2016.

FHA encourages all mortgagees to register now for one of the remaining available onboarding phases — even if your plans change and you need to reschedule to a different phase. Building a direct integration link to the EAD portal does take significant development time and resources. If you're planning to submit appraisals to FHA using the portal's direct Uniform Resource Locator (URL), your investment of time for onboarding is much shorter. The onboarding process for mortgagees submitting appraisals via the EAD portal URL most often involves establishing EAD Administrator and user credentials; accessing the portal; and then using the system to submit appraisals.

3. Our organization is interested in onboarding soon, but we’re not ready to transition our entire operational workflow to EAD portal use.

EAD portal use becomes mandatory for all appraisal submissions to FHA on or after June 27, 2016. Until the mandatory use date, mortgagees can submit appraisal reports to FHA using both the EAD portal and existing submission processes; however, all appraisals submitted via the EAD portal become the appraisal of record, and subsequent updates to these appraisals must be submitted through the EAD portal.

Quick Links

- Get information, user guides, fact sheets, and more on FHA’s [EAD Portal web page](#) at: http://portal.hud.gov/hudportal/HUD?src=/program_offices/housing/sfh/lender/origination/ead.
- View FHA’s pre-recorded EAD portal webcast training modules:
 - [FHA Training for Lender Users: 100 - FHA Electronic Appraisal Delivery \(EAD\) Portal](#)
 - [FHA Training for Lender Administrators: 101 - FHA Electronic Appraisal Delivery \(EAD\) Portal](#)
 - [Electronic Appraisal Delivery \(EAD\) Portal: Direct Integration Service Provider Technical Overview](#)

Resources

Contact the FHA Resource Center:

- Visit our online knowledge base to obtain answers to frequently asked questions 24/7 at www.hud.gov/answers.
- E-mail the FHA Resource Center at answers@hud.gov. Emails and phone messages will be responded to during normal hours of operation, 8:00 AM to 8:00 PM (Eastern), Monday through Friday on all non-Federal holidays.
- Call 1-800-CALLFHA (1-800-225-5342). Persons with hearing or speech impairments may reach this number by calling the Federal Information Relay Service at 1-800-877-8339.

RESOURCE INFORMATION			
FHA INFO Archives:	Visit the FHA INFO Archives to access FHA INFO messages issued from 2012 to the present.		
Subscribe/Unsubscribe Instructions:	<p>To subscribe to the Single Family FHA INFO mailing list you can use this link: FHA INFO or send a request by email to: answers@hud.gov</p> <p>Bulk subscriptions: To sign up your entire office or a large group, send the list of email addresses (in the format below) to: answers@hud.gov</p> <p style="padding-left: 20px;">aaa@xyz.com bbb@xyz.com ccc@xyz.com</p> <p>To Unsubscribe follow the unsubscribe instructions on that page.</p>		
Resource Links:	<table style="width: 100%; border: none;"> <tr> <td style="width: 50%; vertical-align: top;"> Archived Webinars Career Opportunities Contracting Opportunities Events & Training FHA Forms FHA Homeownership Centers FHA Mortgagee Letters </td> <td style="width: 50%; vertical-align: top;"> Foreclosure Assistance Grant Opportunities HUD Homes Property Listings HUD.gov Making Home Affordable Presidentially Declared Disaster Areas Visit our Single Family Home Page </td> </tr> </table>	Archived Webinars Career Opportunities Contracting Opportunities Events & Training FHA Forms FHA Homeownership Centers FHA Mortgagee Letters	Foreclosure Assistance Grant Opportunities HUD Homes Property Listings HUD.gov Making Home Affordable Presidentially Declared Disaster Areas Visit our Single Family Home Page
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