

FHA INFO #15-77

September 25, 2015



TO: All FHA-Approved Mortgagees and Other Interested Parties

TRAINING AND EVENTS

Course **FHA Lender Update (Santa Ana Homeownership Center)**

Title: **NEW**

Date/Time: Wednesday, October 7, 2015 8:30 AM - 4:00 PM (Pacific)

Event Eagles Nest Clubhouse

Location: 560 Oranewood Avenue
Cypress, CA 90630

Registration <http://www.hud.gov/emarc/index.cfm?fuseaction=emar.registerEvent&eventId=2606&update=N>
Link:

Description: This free, one-day, instructor-led training will be conducted by representatives from FHA's Santa Ana Homeownership Center and will primarily focus on the *Single Family Housing Policy Handbook* (HUD Handbook 4000.1). Direct Endorsement underwriters, loan processors and other seasoned mortgage lending professionals will find this training highly beneficial.

Special This is a free, instructor-led seminar. Registration is required; first-come, first served basis. On-site
Instructions: registration runs from 8:00 AM to 8:30 AM. Free on-site parking.

Course **Webinar I: Overview HUD Early Delinquency Activities and Loss Mitigation Programs (National**
Title: **NEW** **Servicing Center)**

Date/Time: Wednesday, October 14, 2015 2:00 PM - 4:00 PM (Eastern)

Event Location: On-line Webinar - No Fee

Registration <https://attendee.gotowebinar.com/register/4973488385367373057>
Link:

Description: FHA's National Servicing Center will provide an overview of FHA-approved Servicer requirements including: early delinquency activity, timelines, general loss mitigation, and collection best practices.

Special Instructions: This webinar is open to FHA-approved Servicers and FHA-approved Housing Counselors. A valid company email address and the FHA 5-digit Lender and/or Agency ID are required at the time of registration. For additional information, please email: stacey.a.brown@hud.gov

Course Title: **NEW** **Webinar II.1: HUD Loss Mitigation - Home Retention Options (National Servicing Center)**

Date/Time: Wednesday, October 21, 2015 2:00 PM - 3:30 PM (Eastern)

Event Location: On-line Webinar - No Fee

Registration Link: <https://attendee.gotowebinar.com/register/8455496574999160577>

Description: FHA's National Servicing Center will provide guidance on HUD's Loss Mitigation Home Retention Options – Special Forbearance and Loan Modification. Topics include: the features and benefits of each option; how to review, qualify, and process each option; and the actions required to comply with HUD.

Special Instructions: This webinar is open to FHA-approved Servicers and FHA-approved Housing Counselors. A valid company email address and the FHA 5-digit Lender and/or Agency ID are required at the time of registration. For additional information, please e-mail: stacey.a.brown@hud.gov

Course Title: **NEW** **Webinar II.2: HUD Loss Mitigation - Home Retention Options (FHA-HAMP) (National Servicing Center)**

Date/Time: Wednesday October 28, 2015 2:00 PM - 4:00 PM (Eastern)

Event Location: On-line Webinar - No Fee

Registration Link: <https://attendee.gotowebinar.com/register/8057510749139613953>

Description: FHA's National Servicing Center will provide guidance on HUD's FHA-HAMP Loss Mitigation Home Retention Option. Topics include: how to review, qualify, and process the FHA-HAMP option; and the actions required to comply with HUD.

Special Instructions: This webinar is open to FHA-approved Servicers and FHA-approved Housing Counselors. A valid company email address and the FHA 5-digit Lender and/or Agency ID are required at the time of registration. For additional information, please e-mail: stacey.a.brown@hud.gov

Course Title: **NEW** **Webinar III: HUD Loss Mitigation – Home Disposition Options (National Servicing Center)**

Date/Time: Wednesday, November 4, 2015 2:00 PM - 4:00 PM (Eastern)

Event Location: On-line Webinar - No Fee

Registration Link: <https://attendee.gotowebinar.com/register/2120835153916606465>

Link:

Description: FHA's National Servicing Center will provide guidance on HUD's Loss Mitigation Home Disposition Options - the Pre-Foreclosure Sale Program and Deed-in-Lieu. Topics include: the features and benefits of each loss mitigation home disposition option; how to review, qualify, and process each option; and the actions required to comply with HUD.

Special Instructions: This webinar is open to FHA-approved Servicers and FHA-approved Housing Counselors. A valid company email address and the FHA 5-digit Lender and/or Agency ID are required at the time of registration. For additional information, please e-mail: stacey.a.brown@hud.gov

Course Title: **NEW** **Webinar IV: Neighborhood Watch System - Servicer Tools (National Servicing Center)**

Date/Time: Thursday, November 12, 2015 2:00 PM - 4:00 PM (Eastern)

Event Location: On-line Webinar - No Fee

Registration Link: <https://attendee.gotowebinar.com/register/8046823496117730049>

Description: FHA's National Servicing Center will provide an overview of how FHA-approved Servicers can utilize HUD's Neighborhood Watch system. Topics include: system access, servicing reports available, and how to utilize the case detail information available in Neighborhood Watch with the Loss Mitigation review process.

Special Instructions: This webinar is open to FHA-approved Servicers. A valid company email address and the FHA 5-digit Lender are required at the time of registration. For additional information, please e-mail: stacey.a.brown@hud.gov

Course Title: **NEW** **Webinar V.1: SFDMS - Reporting Basics (National Servicing Center)**

Date/Time: Wednesday, November 18, 2015 2:00 PM - 3:30 PM (Eastern)

Event Location: On-line Webinar - No Fee

Registration Link: <https://attendee.gotowebinar.com/register/2962963204258253569>

Description: FHA's National Servicing Center will provide guidance to FHA-approved Servicers covering the basics of reporting information on defaulted FHA loans to HUD through the Single Family Default Monitoring System (SFDMS). Topics include: deadlines, EDI files vs. manual reporting, reporting resources.

Special Instructions: This webinar will focus exclusively on SFDMS reporting requirements and is open to all FHA-approved Servicers. A valid company email address and the FHA 5-digit Lender ID are required at the time of registration. For additional information, please e-mail: stacey.a.brown@hud.gov

Course Title: **NEW** **Webinar V.2: SFDMS - Reporting Examples (National Servicing Center)**

Date/Time: Wednesday, December 2, 2015 2:00 PM - 4:00 PM (Eastern)

Event Location: On-line Webinar - No Fee

Registration Link: <https://attendee.gotowebinar.com/register/798136959353364481>

Description: FHA's National Servicing Center will provide FHA-approved Servicers an opportunity to review various default scenarios and the Single Family Default Monitoring System (SFDMS) reporting that should be associated with each scenario. Examples will include: Default, Loss Mitigation, Bankruptcy, and Foreclosure.

Special Instructions: This webinar will focus exclusively on SFDMS reporting requirements and is open to all FHA-approved Servicers, (Servicers should complete SFDMS V.1 webinar before attending). A valid company email address and the FHA 5-digit Lender ID are required at the time of registration. For additional information, please e-mail: stacey.a.brown@hud.gov

Course Title: **NEW** **Webinar V.3: SFDMS - Errors (National Servicing Center)**

Date/Time: Wednesday, December 9, 2015 2:00 PM - 4:00 PM (Eastern)

Event Location: On-line Webinar - No Fee

Registration Link: <https://attendee.gotowebinar.com/register/786658057959404801>

Description: FHA's National Servicing Center will provide FHA-approved Servicers an opportunity to review various default scenarios and the Single Family Default Monitoring System (SFDMS) reporting that should be associated with each scenario. Examples will include: Default, Loss Mitigation, Bankruptcy, and Foreclosure.

Special Instructions: This webinar will focus exclusively on SFDMS reporting requirements and is open to all FHA-approved Servicers, (Servicers should complete SFDMS V.1 webinar before attending). A valid company email address and the FHA 5-digit Lender ID are required at the time of registration. For additional information, please e-mail: stacey.a.brown@hud.gov

Course Title: **NEW** **Webinar VI: HUD Extension of Time and Variance Request System (EVARS) Training (National Servicing Center)**

Date/Time: Wednesday, December 16, 2015 2:00 PM – 4:00 PM (Eastern)

Event Location: On-line Webinar - No Fee

Registration Link: <https://attendee.gotowebinar.com/register/8839763794279187969>

Description: FHA's National Servicing Center will enhance the Lender's understanding of HUD's minimum time requirements for submission of an extension of time request, as well as the Lender's understanding of when a variance from HUD's policy is required. Topics to be covered include: types of extensions and variances, events that affect the First Legal Deadline, system access, and how to submit both an Extension of Time Request and Variance.

Special Instructions: This webinar is open to all FHA-approved Servicers. A valid company email address and the FHA 5-digit Lender ID are required at the time of registration. For additional information, please email: stacey.a.brown@hud.gov

Resources

Contact the FHA Resource Center:

- Visit our online knowledge base to obtain answers to frequently asked questions 24/7 at: www.hud.gov/answers.
- E-mail the FHA Resource Center at: answers@hud.gov. Emails and phone messages will be responded to during normal hours of operation, 8:00 AM to 8:00 PM (Eastern), Monday through Friday on all non-Federal holidays.
- Call 1-800-CALLFHA (1-800-225-5342). Persons with hearing or speech impairments may reach this number by calling the Federal Information Relay Service at 1-800-877-8339.

RESOURCE INFORMATION

FHA INFO Archives:	Visit the FHA INFO Archives to access FHA INFO messages issued from 2012 to the present.														
Subscribe/Unsubscribe Instructions:	To subscribe to the Single Family FHA INFO mailing list you can use this link: FHA INFO or send a request by email to: answers@hud.gov Bulk subscriptions: To sign up your entire office or a large group, send the list of email addresses (in the format below) to: answers@hud.gov aaa@xyz.com bbb@xyz.com ccc@xyz.com To Unsubscribe follow the unsubscribe instructions on that page.														
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