FHA INFO #15-63
August 18, 2015

TO: All FHA-Approved Mortgagees
       All Other Stakeholders

NEWS AND UPDATES

In this Announcement:

- Single Family Handbook: Feedback Period Extended for Draft *Claims and Disposition* Section
- Electronic Appraisal Delivery (EAD) Portal Mortgagee Onboarding Phase Registration Temporarily Delayed
- Training and Events

See below for details.

**Single Family Handbook: Feedback Period Extended for Draft *Claims and Disposition* Sections**

Today, the Federal Housing Administration announced that it is extending the feedback period for the draft *Claims and Disposition* section of the *Single Family Housing Policy Handbook* (SF Handbook) through **October 5, 2015**. The original deadline for providing feedback was September 4, 2015. FHA is extending the period to allow stakeholders additional time to provide feedback.

The *Claims and Disposition* section content and supporting information is posted on a special [SF Draft Handbook: Claims and Disposition](http://portal.hud.gov/hudportal/HUD?src=/program_offices/housing/sfh/SFH_policy_drafts/sfh_claimsanddisposition) page accessible from FHA’s [Single Family Housing’s Policy Drafting Table](http://portal.hud.gov/hudportal/HUD?src=/program_offices/housing/sfh/SFH_policy_drafts) web page.

**Quick Links**


**Electronic Appraisal Delivery (EAD) Portal Mortgagee Onboarding Phase Registration Temporarily Delayed**

To ensure that mortgagees have the smoothest possible experience when registering for the Electronic Appraisal Delivery (EAD) portal onboarding phase, the Federal Housing Administration (FHA) has temporarily delayed the opening
of the registration capability in its FHA Connection (FHAC) system communicated in FHA INFO #15-62 on August 17, 2015. FHA is working diligently to restore the onboarding registration capability and expects it to be fully operational on August 26, 2015 or FHA will provide further communications at that time.

TRAINING AND EVENTS

Course Title: The FHA Appraisal (Denver Homeownership Center)
Date/Time: Wednesday, September 9, 2015 7:30 AM - 5:30 PM (Central)
Event Location: 801 Cherry Street, Unit #45
Suite 2500
Fort Worth, TX 76102
Registration Link: http://www.hud.gov/emarc/index.cfm?fuseaction=emar.registerEvent&eventId=2560&update=N
Description: This free, one-day class discusses FHA appraisal requirements, including FHA appraisal protocol, updates to FHA appraisal policy, as well as equips attendees with the knowledge to determine property eligibility. The course provides a refresher to run the gamut of appraising, and includes everything you always wanted to know—but never bothered to ask. Although primarily intended for appraisers, other industry professionals will also benefit, including underwriters, processors, etc. This is an AQB-approved appraisal continuing education course. Seven hours of appraisal continuing education has been approved for the 17 states under the jurisdiction of the Denver Homeownership Center.
Special Instructions: There is no fee for this training. Registration is required; attendance is on a first-come, first-served basis. For more information, contact Gregory Schroeder (gregory.schroeder@hud.gov), (800) 225-5342.

Course Title: The FHA Appraisal (Denver Homeownership Center)
Date/Time: Thursday, September 10, 2015 7:30 AM - 5:30 PM (Central)
Event Location: 801 Cherry Street, Unit #45
Suite 2500
Fort Worth, TX 76102
Registration Link: http://www.hud.gov/emarc/index.cfm?fuseaction=emar.registerEvent&eventId=2561&update=N
Description: This free, one-day class discusses FHA appraisal requirements, including FHA appraisal protocol, updates to FHA appraisal policy, as well as equips attendees with the knowledge to determine property eligibility. The course provides a refresher to run the gamut of appraising, and includes everything you always wanted to know—but never bothered to ask. Although primarily intended for appraisers, other industry professionals will also benefit, including underwriters, processors, etc. This is an AQB-approved appraisal continuing education course. Seven hours of appraisal continuing education has been approved for the 17 states under the jurisdiction of the Denver Homeownership Center.
Special Instructions: There is no fee for this training. Registration is required; attendance is on a first-come, first-served basis. For more information, contact Gregory Schroeder (gregory.schroeder@hud.gov), (800) 225-5342.
**Course Title:** NEW FHA Loss Mitigation Training *(Atlanta Homeownership Center)*

**Date/Time:** Tuesday, September 23, 2015  9:00 AM - 3:30 PM (Eastern)

**Event Location:**
- Jefferson County Committee for Economic Development (JCCEO)
- 300 8th Avenue, West
- Birmingham, AL 35204-3039


**Description:** This is classroom training for HUD-approved housing counseling agencies, servicing lenders, and nonprofits. The training will provide basic information on FHA’s Loss Mitigation tools. It will cover the new changes with Home Affordable Modification Program (HAMP), pre-foreclosure sale, and deed-in-lieu.

**Special Instructions:** There is no fee for this training. **Registration is required;** attendance is on a first-come, first-served basis.

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**Resources**

Contact the FHA Resource Center:
- Visit our online knowledge base to obtain answers to frequently asked questions 24/7 at [www.hud.gov/answers](http://www.hud.gov/answers).
- E-mail the FHA Resource Center at answers@hud.gov. Emails and phone messages will be responded to during normal hours of operation, 8:00 AM to 8:00 PM (Eastern), Monday through Friday on all non-Federal holidays.
- Call 1-800-CALLFHA (1-800-225-5342). Persons with hearing or speech impairments may reach this number by calling the Federal Information Relay Service at 1-800-877-8339.

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### RESOURCE INFORMATION

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<th>FHA INFO Archives:</th>
<th>Visit the <a href="http://www.hud.gov/answers">FHA INFO Archives</a> to access FHA INFO messages issued from 2012 to the present.</th>
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| Subscribe/Unsubscribe Instructions: | To subscribe to the Single Family FHA INFO mailing list you can use this link: [FHA INFO](http://www.hud.gov/answers) or send a request by email to: answers@hud.gov  
Bulk subscriptions: To sign up your entire office or a large group, send the list of email addresses (in the format below) to: answers@hud.gov
  
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Visit our Single Family Home Page |
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