



**TO: All FHA-Approved Mortgagees and All Other Interested Parties**

## NEWS AND UPDATES

### The Federal Housing Administration (FHA) Announces the Publication of *Lender Insight*— Issue 8

This issue of FHA's Single Family Office of Lender Activities and Program Compliance's *Lender Insight* newsletter focuses on Lender Recertification including current Lender Electronic Assessment Portal (LEAP) actions FHA-approved mortgagees should take regarding:

- Accessing LEAP;
- Using [Pay.gov](http://Pay.gov) to conveniently make payments to the U.S. Government; and
- Uploading documents.

This issue also contains information on what to do if your mortgage lending institution receives a Notice of Violation from FHA's Single Family Mortgagee Review Board.

FHA's Quarterly Loan Review Findings Report is not included in this issue of *Lender Insight*. FHA continues to temporarily pause the publishing of the Report in order to recalibrate how the Report is run and improve the Report format. FHA is working to display the results in a more user-friendly, actionable manner. Please stay tuned for a revised version of the report coming soon.

The goal of *Lender Insight* is to provide FHA lenders with up-to-date information about what we are seeing in lender approval, recertification, monitoring and compliance, and enforcement. Each issue contains core information designed to help our lenders better understand the trends and policies that affect their business. The newsletter is distributed to our lenders and other interested parties via FHA's Single Family Housing News email list. If you would like to receive the newsletter, but are not on the email distribution list, please visit [SFH News](#) to sign up.

To view *Lender Insight* Issue #8, click the link to the [Lender Insight](#) page off the FHA Lenders page on HUD.gov. Past editions of both *Lender Insight* and the Quarterly Loan Review Findings Report are available on the FHA Lenders page at [www.hud.gov/lenders](http://www.hud.gov/lenders) under the "Performance" tab.

### Quick Links

- Access LEAP through FHA Connection (FHAC) at: <https://entp.hud.gov/clas/index.cfm>

- View the Lender Insight page at: [http://portal.hud.gov/hudportal/HUD?src=/program\\_offices/housing/sfh/lender/SFH\\_Lender\\_Insight](http://portal.hud.gov/hudportal/HUD?src=/program_offices/housing/sfh/lender/SFH_Lender_Insight)
- Access the FHA Lenders page at: [http://portal.hud.gov/hudportal/HUD?src=/program\\_offices/housing/sfh/lender](http://portal.hud.gov/hudportal/HUD?src=/program_offices/housing/sfh/lender)
- Go to Pay.gov at <https://pay.gov/public/home>

## Resources

### Contact the FHA Resource Center:

- Visit our online knowledge base to obtain answers to frequently asked questions 24/7 at [www.hud.gov/answers](http://www.hud.gov/answers).
- E-mail the FHA Resource Center at [answers@hud.gov](mailto:answers@hud.gov). Emails and phone messages will be responded to during normal hours of operation, 8:00 AM to 8:00 PM (Eastern), Monday through Friday on all non-Federal holidays.
- Call 1-800-CALLFHA (1-800-225-5342). Persons with hearing or speech impairments may reach this number by calling the Federal Information Relay Service at 1-800-877-8339.

### RESOURCE INFORMATION

<b>FHA INFO Archives:</b>	Visit the <a href="#">FHA INFO Archives</a> to access FHA INFO messages issued from 2012 to the present.	
<b>Subscribe/Unsubscribe Instructions:</b>	To subscribe to the Single Family FHA INFO mailing list you can use this link: <a href="#">FHA INFO</a> or send a request by email to: <a href="mailto:answers@hud.gov">answers@hud.gov</a> Bulk subscriptions: To sign up your entire office or a large group, send the list of email addresses (in the format below) to: <a href="mailto:answers@hud.gov">answers@hud.gov</a> <a href="mailto:aaa@xyz.com">aaa@xyz.com</a> <a href="mailto:bbb@xyz.com">bbb@xyz.com</a> <a href="mailto:ccc@xyz.com">ccc@xyz.com</a> <a href="#">To Unsubscribe</a> follow the unsubscribe instructions on that page.	
<b>Resource Links:</b>	<a href="#">Archived Webinars</a> <a href="#">Career Opportunities</a> <a href="#">Contracting Opportunities</a> <a href="#">Events &amp; Training</a> <a href="#">FHA Forms</a> <a href="#">FHA Homeownership Centers</a> <a href="#">FHA Mortgage Letters</a>	<a href="#">Foreclosure Assistance</a> <a href="#">Grant Opportunities</a> <a href="#">HUD Homes Property Listings</a> <a href="#">HUD.gov</a> <a href="#">Making Home Affordable</a> <a href="#">Presidentially Declared Disaster Areas</a> <a href="#">Visit our Single Family Home Page</a>

