TO:   All FHA-Approved Mortgagees  
All LEAP Administrative Contacts for FHA-Approved Mortgagees  
All Other Interested Parties

NEWS AND UPDATES

FHA Connection Enhancements - eFindings Letter and Supporting Mortgage and Mortgagee-Level Reports; Webinar Training

On April 27, 2015, the Federal Housing Administration is scheduled to deploy a new automated delivery notice of unacceptable findings (eFindings Letter) that is the result of a review of mortgages selected for Post Endorsement Technical Review (PETR).

Currently, FHA’s Homeownership Center Processing and Underwriting staff use a manual process to prepare and mail a Findings Letter to mortgagees as part of the PETR process. Files rated “unacceptable” during the initial file review process receive this letter. In addition, staff manually prepare a separate email (when needed) to remind mortgagees of the pending deadline for response to the Findings Letter.

The new eFindings delivery process will:

- Automate the letter and follow-up email process
- Leverage existing technology – FHA Connection (FHAC) Underwriting Review System
- Streamline and expedite communication with mortgagees
- Deliver information using a consistent format; including Finding citation(s)
- Provide online service to retrieve current and past eFindings Letters
- Provide the status of each file for which FHA sent an eFindings Letter

This is a significant initiative that will make it easier for mortgagees to do business with FHA.

Webinar Training
To ensure that FHA-approved mortgagees and other interested parties are informed about the new, automated eFindings letter and supporting initiatives, a special webinar overview/training has been developed. See the following for additional details and to register:

Webinar Title:   FHA Connection Enhancements - eFindings Letter and Supporting Mortgage and Mortgagee Level Reports
Date/Time: Tuesday, April 21, 2015 2:00 PM - 3:00 PM (Eastern)

Event Location: On-line Webinar - No Fee

Registration Link: http://www.visualwebcaster.com/event.asp?id=102063

Description: FHA’s Office of Lender Activities and Program Compliance will provide an overview of the new automated delivery (eFindings Letter) notice of unacceptable findings as a result of a review of a mortgage selected for Post Endorsement Technical Review. The webinar will also review enhancements to the FHA Connection Underwriter Review Functions to support the eFindings Letter initiative.

Special Instructions: This webinar is open to FHA-Approved Mortgagees, LEAP Administrative contacts, and all other interested parties. For additional information, please email: purtilla.o.brown@hud.gov

Quick Links

Resources

Contact the FHA Resource Center:
- Visit our online knowledge base to obtain answers to frequently asked questions 24/7 at www.hud.gov/answers.
- E-mail the FHA Resource Center at answers@hud.gov. Emails and phone messages will be responded to during normal hours of operation, 8:00 AM to 8:00 PM (Eastern), Monday through Friday on all non-Federal holidays.
- Call 1-800-CALLFHA (1-800-225-5342). Persons with hearing or speech impairments may reach this number by calling the Federal Information Relay Service at 1-800-877-8339.

Resource Information:

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