



TO: All FHA-Approved Mortgagees and All Other Interested Parties

TRAINING AND EVENTS

- Webinar Title:** **NEW** Webinar I: Overview HUD Early Delinquency Activities and Loss Mitigation Programs (**National Servicing Center**)
- Date/Time:** Wednesday, March 4, 2015 2:00 PM - 4:00 PM (Eastern)
- Event Location:** On-line Webinar - No Fee
- Registration Link:** <https://attendee.gotowebinar.com/register/204175274407155202>
- Description:** FHA's National Servicing Center will provide an overview of FHA-Approved Servicer requirements including: early delinquency activity, timelines, general loss mitigation, and collection best practices.
- Special Instructions:** This webinar is open to FHA-Approved Servicers and FHA-Approved Housing Counselors. A valid company email address and the FHA 5-digit Lender and/or Agency ID are required at the time of registration. For additional information, please e-mail: stacey.a.brown@hud.gov
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- Webinar Title:** **NEW** Webinar II.1: HUD Loss Mitigation - Home Retention Options (**National Servicing Center**)
- Date/Time:** Wednesday, March 11, 2015 2:00 PM - 3:30 PM (Eastern)
- Event Location:** On-line Webinar - No Fee
- Registration Link:** <https://attendee.gotowebinar.com/register/8125135106231068418>
- Description:** FHA's National Servicing Center will provide guidance on HUD's Loss Mitigation Home Retention Options – Special Forbearance and Loan Modification. Topics include: the features and benefits of each option; how to review, qualify, and process each option; and the actions required to comply with HUD.
- Special Instructions:** This webinar is open to FHA-Approved Servicers and FHA-Approved Housing Counselors. A valid company email address and the FHA 5-digit Lender and/or Agency ID are required at the time of registration. For additional information, please e-mail: stacey.a.brown@hud.gov
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- Webinar Title:** **NEW** Webinar II.2: HUD Loss Mitigation - Home Retention Options (FHA-HAMP) (**National Servicing Center**)
- Date/Time:** Wednesday, March 25, 2015 2:00 PM - 4:00 PM (Eastern)

- Event Location:** On-line Webinar - No Fee
- Registration Link:** <https://attendee.gotowebinar.com/register/1250863065734859266>
- Description:** FHA's National Servicing Center will provide guidance on HUD's FHA-HAMP Loss Mitigation Home Retention Option. Topics include: how to review, qualify, and process the FHA-HAMP option; and the actions required to comply with HUD.
- Special Instructions:** This webinar is open to FHA-Approved Servicers and FHA-Approved Housing Counselors. A valid company email address and the FHA 5-digit Lender and/or Agency ID are required at the time of registration. For additional information, please e-mail: stacey.a.brown@hud.gov
- Webinar Title:** **NEW** Webinar III: HUD Loss Mitigation – Home Disposition Options (National Servicing Center)
- Date/Time:** Wednesday, April 1, 2015 2:00 PM - 4:00 PM (Eastern)
- Event Location:** On-line Webinar - No Fee
- Registration Link:** <https://attendee.gotowebinar.com/rt/1691440673519703554>
- Description:** FHA's National Servicing Center will provide guidance on HUD's Loss Mitigation Home Disposition Options - The Pre-Foreclosure Sale Program, and Deed-in-Lieu. Topics include: the features and benefits of each loss mitigation home disposition option; how to review, qualify, and process each option; and the actions required to comply with HUD.
- Special Instructions:** This webinar is open to FHA-Approved Servicers and FHA-Approved Housing Counselors. A valid company email address and the FHA 5-digit Lender and/or Agency ID are required at the time of registration. For additional information, please e-mail: stacey.a.brown@hud.gov
- Webinar Title:** **NEW** Webinar IV: Neighborhood Watch System - Servicer Tools (National Servicing Center)
- Date/Time:** Wednesday, April 8, 2015 2:00 PM - 4:00 PM (Eastern)
- Event Location:** On-line Webinar - No Fee
- Registration Link:** <https://attendee.gotowebinar.com/register/811154072136274178>
- Description:** FHA's National Servicing Center will provide an overview of how FHA-Approved Servicers can utilize HUD's Neighborhood Watch system. Topics include: system access, servicing reports available, and how to utilize the case detail information available in Neighborhood Watch with the Loss Mitigation review process.
- Special Instructions:** This webinar is open to FHA-Approved Servicers and FHA-Approved Housing Counselors. A valid company email address and the FHA 5-digit Lender and/or Agency ID are required at the time of registration. For additional information, please e-mail: stacey.a.brown@hud.gov
- Webinar Title:** **NEW** Webinar V.1: SFDMS - Reporting Basics (National Servicing Center)
- Date/Time:** Wednesday, April 15, 2015 2:00 PM - 3:30 PM (Eastern)
- Event Location:** On-line Webinar - No Fee

- Registration Link:** <https://attendee.gotowebinar.com/register/5639945258537919746>
- Description:** FHA's National Servicing Center will provide guidance to FHA Servicers covering the basics of reporting information on defaulted FHA loans to HUD through the Single Family Default Monitoring System (SFDMS). Topics include: deadlines, EDI files vs. manual reporting, reporting resources.
- Special Instructions:** This webinar will focus exclusively on SFDMS reporting requirements and is open to all FHA-Approved Servicers. A valid company email address and the FHA 5-digit Lender ID are required at the time of registration. For additional information, please e-mail: stacey.a.brown@hud.gov
- Webinar Title:** **NEW** Webinar V.2: SFDMS - Reporting Examples (National Servicing Center)
- Date/Time:** Wednesday, April 22, 2015 2:00 PM - 4:00 PM (Eastern)
- Event Location:** On-line Webinar - No Fee
- Registration Link:** <https://attendee.gotowebinar.com/register/6967286690705695233>
- Description:** FHA's National Servicing Center will provide FHA-Approved Servicers an opportunity to review various default scenarios and the SFDMS reporting that should be associated with each scenario. Examples will include: Default, Loss Mitigation, Bankruptcy, and Foreclosure.
- Special Instructions:** This webinar will focus exclusively on SFDMS reporting requirements and is open to all FHA-Approved Servicers, (Servicers should complete SFDMS V.1 webinar before attending). A valid company email address and the FHA 5-digit Lender ID are required at the time of registration. For additional information, please e-mail: stacey.a.brown@hud.gov
- Webinar Title:** **NEW** Webinar V.3: SFDMS - Errors (National Servicing Center)
- Date/Time:** Wednesday, April 29, 2015 2:00 PM - 4:00 PM (Eastern)
- Event Location:** On-line Webinar - No Fee
- Registration Link:** <https://attendee.gotowebinar.com/register/7399363974096185601>
- Description:** FHA's National Servicing Center will provide FHA-Approved Servicers the opportunity to review what causes fatal and non-fatal errors in SFDMS reporting, and what can be done to prevent or fix the problems. Servicers will also learn how SFDMS reporting affects their TRS II score.
- Special Instructions:** This webinar will focus exclusively on SFDMS reporting requirements and is open to all FHA-Approved Servicers, (Servicers should complete SFDMS V.1 and V.2 webinars before attending). A valid company email address and the FHA 5-digit Lender ID are required at the time of registration. For additional information, please e-mail: stacey.a.brown@hud.gov
- Webinar Title:** **NEW** HUD Extension of Time and Variance Request System (EVARS) Training (National Servicing Center)
- Date/Time:** Wednesday, May 6, 2015 2:00 PM - 3:30 PM (Eastern)
- Event Location:** On-line Webinar - No Fee
- Registration Link:** <https://attendee.gotowebinar.com/register/2725508270188191746>

Link:

Description: FHA’s National Servicing Center will enhance the Lender's understanding of HUD's minimum time requirements for submission of an extension of time request, as well as the Lender’s understanding of when a variance from HUD’s policy is required. Topics to be covered include: types of extensions and variances, events that affect the First Legal Deadline, system access, and how to submit both an Extension of Time Request and Variance.

Special Instructions: This webinar is open to all FHA-Approved Servicers. A valid company email address and the FHA 5-digit Lender ID are required at the time of registration. For additional information, please email: stacey.a.brown@hud.gov

Resources

Contact the FHA Resource Center:

- Visit our online knowledge base to obtain answers to frequently asked questions 24/7 at www.hud.gov/answers.
- E-mail the FHA Resource Center at answers@hud.gov. Emails and phone messages will be responded to during normal hours of operation, 8:00 AM to 8:00 PM (Eastern), Monday through Friday on all non-Federal holidays.
- Call 1-800-CALLFHA (1-800-225-5342). Persons with hearing or speech impairments may reach this number by calling the Federal Information Relay Service at 1-800-877-8339.

RESOURCE INFORMATION															
FHA INFO Archives:	Visit the FHA INFO Archives to access FHA INFO messages issued from 2012 to the present.														
Subscribe/Unsubscribe Instructions:	To subscribe to the Single Family FHA INFO mailing list you can use this link: FHA INFO or send a request by email to: answers@hud.gov Bulk subscriptions: To sign up your entire office or a large group, send the list of email addresses (in the format below) to: answers@hud.gov aaa@xyz.com bbb@xyz.com ccc@xyz.com To Unsubscribe follow the unsubscribe instructions on that page.														
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