What’s New
The Federal Housing Administration’s (FHA) Single Family Office of Lender Activities and Program Compliance (OLAPC) is pleased to announce the publication of the 7th issue of our Lender Insight newsletter.

This issue focuses on quality control reviews and contains information on the following:

- Lender monitoring reviews
- Post-endorsement technical reviews (PETRs)—performing loans and early payment defaults
- Lender self-reports
- Non-performing loan reviews
- Early cohort claim reviews
- Review escalation processes

This issue also contains an update on FHA’s Quarterly Loan Review Findings Reports, as well as a correction to the September 2014 issue of Lender Insight.

The goal of Lender Insight is to provide FHA lenders with up-to-date information about what we are seeing in lender approval, recertification, monitoring and compliance, and enforcement. Each issue contains core information designed to help our lenders better understand the trends and policies that affect their business. The newsletter is distributed to our lenders and other interested parties via FHA’s Single Family Housing Industry Email List. If you would like to receive the newsletter, but are not on the email distribution list, please visit SFH News to sign up.

To view Lender Insight Issue #7, click the link to the Lender Insight page on www.hud.gov/lenders. Past editions of both Lender Insight and the Quarterly Loan Review Findings Report are available on FHA’s lender page at www/hud.gov/lenders under the “Performance” tab.

Quick Links and Resources

- Contact the FHA Resource Center:
– Visit our online knowledge base to obtain answers to frequently asked questions 24/7 at www.hud.gov/answers.
– E-mail the FHA Resource Center at answers@hud.gov. Emails and phone messages will be responded to during normal hours of operation, 8:00 a.m. to 8:00 p.m., ET, Monday through Friday on all non-Federal holidays.
– Call 1-800-CALLFHA (1-800-225-5342). Persons with hearing or speech impairments may reach this number by calling the Federal Information Relay Service at 1-800-877-8339.

<table>
<thead>
<tr>
<th>RESOURCE INFORMATION</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>FHA INFO Archives:</strong></td>
</tr>
<tr>
<td><strong>Have FHA Questions?</strong></td>
</tr>
<tr>
<td><strong>Subscribe/Unsubscribe Instructions:</strong></td>
</tr>
<tr>
<td><strong>Resource Links:</strong></td>
</tr>
</tbody>
</table>

We hope that you will want to continue receiving information from HUD. We safeguard our lists and do not rent, sell, or permit the use of our lists by others, at any time, for any reason. If you wish to be taken off this mail list, please go here.