



## NEWS AND UPDATES

**TO: All FHA-Approved Mortgagees**

### *Update*

### **Important Update on LEAP 3.0 System Performance**

As most lenders are aware, FHA's Lender Electronic Assessment Portal (LEAP) version 3.0 was deployed on May 27, 2014. While FHA is enthusiastic about the long-term business transformation benefits of LEAP 3.0, we are aware that users are currently having difficulty executing some functions in the system. FHA is working diligently to resolve these issues, and hopes to have LEAP operating at its full capacity as quickly as possible.

Lenders facing access issues, particularly with the functionality for providing access to independent public accountants for purposes of recertification functions, should visit the "IPA Registration and Assignment Instructions" on the LEAP information page at [www.hud.gov/lenders](http://www.hud.gov/lenders) at:

[http://portal.hud.gov/hudportal/HUD?src=/program\\_offices/housing/sfh/lender/SFH\\_Lenders\\_LEAP](http://portal.hud.gov/hudportal/HUD?src=/program_offices/housing/sfh/lender/SFH_Lenders_LEAP)

For access issues related to certifying officials or other lender functions in LEAP and/or FHA Connection, lenders should access:

- The LEAP 3.0 User Manual at [http://portal.hud.gov/hudportal/documents/huddoc?id=SFH\\_LEAP\\_user\\_manual.pdf](http://portal.hud.gov/hudportal/documents/huddoc?id=SFH_LEAP_user_manual.pdf).
- The FHA Connection User Guide at <https://entp.hud.gov/idapp/html/mrtg-pkg.cfm>.

FHA is also aware of difficulties lenders are encountering in LEAP when adding new branches, making changes to existing branches, and changing Cash Flow Accounts. FHA is highly focused on correcting these issues, and hopes to have these functions working properly very soon.

Finally, FHA is aware of the complications that some lenders have faced in submitting their annual recertifications in LEAP. Many of these challenges have now been addressed, and lenders should continue working to meet the June 30, 2014 deadline for submitting their recertification packages.

### *Learn More*

- Visit the LEAP Information Page accessible from [www.hud.gov/lenders](http://www.hud.gov/lenders)

- Call the FHA Resource Center at 1-800-CALLFHA (1-800-225-5342). Persons with hearing or speech impairments may reach this number by calling the Federal Information Relay Service at 1-800-877-8339.
- Visit our online resource information at [www.hud.gov/answers](http://www.hud.gov/answers)

## RESOURCE INFORMATION

<b>FHA INFO Archives:</b>	Visit the <a href="#">FHA INFO Archives</a> to access FHA INFO messages issued from 2012 to the present.		
<b>Have FHA Questions?</b>	For FHA technical support, please search the <a href="#">FHA Frequently Asked Questions</a> site or contact the FHA Resource Center by email at: <a href="mailto:answers@hud.gov">answers@hud.gov</a> or by telephone toll free between 8:00 AM & 8:00 PM ET at: (800) CALLFHA or (800) 225-5342. Persons with hearing or speech impairments may access this number via TTY by calling the Federal Information Relay Service at (800) 877-8339.		
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