

FHA SINGLE FAMILY HOUSING



NEWS

## NEWS AND UPDATES

HUD is aware that FHA Connection users have been receiving error messages when trying to sign on or access FHA Connection (FHAC). At this time FHAC is operational. HUD is monitoring the situation to ensure FHAC continues to work at full capacity. We apologize for the inconvenience this interruption may have caused our industry partners. If future functionality issues occur, HUD will post an Alert notice to the FHAC webpage: [http://portal.hud.gov/hudportal/HUD?src=/program\\_offices/housing/connect](http://portal.hud.gov/hudportal/HUD?src=/program_offices/housing/connect)

## TRAINING AND EVENTS

**Webinar Title:** Revisions to FHA's Loss Mitigation Home Disposition Options

**Date/Time:** Wednesday, November 13, 2013 2:00 PM - 4:00 PM EST

**Event Location:** On-line Webinar – No Fee

**Registration Link:** <https://www1.gotomeeting.com/register/553973377>

**Description:** FHA's National Servicing Center will provide an overview of the revised requirements for FHA's Loss Mitigation Home Disposition Options (Pre-Foreclosure Sale and Deed in Lieu) as outlined in Mortgage Letter 2013-23

**Special Instructions:** This webinar is open to all industry partners. A copy of the presentation will be emailed to all registered participants prior to the start of the webinar. For additional information please e-mail: [Stacey.a.brown@hud.gov](mailto:Stacey.a.brown@hud.gov)

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**Webinar Title:** Revisions to SFDMS HUD Default Reporting

**Date/Time:** Thursday, November 14, 2013 2:00 PM - 4:00 PM EST

**Event Location:** On-line Webinar – No Fee

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**Registration Link:** <https://www1.gotomeeting.com/register/603128392>

**Description:** FHA's National Servicing Center will provide an overview of the new and updated default status codes announced in Mortgagee Letter 2013-15. Discussion will also include reporting as it relates to the new loss mitigation waterfall and provide a question and answer session.

**Special Instructions:** This webinar is intended for FHA Approved Servicers responsible for the reporting of delinquent FHA insured loans to HUD's Single Family Data Warehouse. A copy of the presentation will be emailed to all registered participants prior to the start of the webinar. For additional information please e-mail: [Stacey.a.brown@hud.gov](mailto:Stacey.a.brown@hud.gov)

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**Webinar Title:** Webinar I: Overview HUD Early Delinquency Activities and Loss Mitigation Program

**Date/Time:** Wednesday, December 4, 2013 2:00 PM - 4:00 PM EST

**Event Location:** On-line Webinar – No Fee

**Registration Link:** <https://www1.gotomeeting.com/register/391646640>

**Description:** FHA's National Servicing Center will provide an overview of FHA-Approved Servicer requirements including: early delinquency activity, timelines, general loss mitigation, collection best practices, and extension and variance requests.

**Special Instructions:** This webinar is open to all industry partners. A copy of the presentation will be emailed to all registered participants prior to the start of the webinar. For additional information please e-mail: [Stacey.a.brown@hud.gov](mailto:Stacey.a.brown@hud.gov)

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**Webinar Title:** Webinar II: HUD Loss Mitigation – Home Retention Options

**Date/Time:** Wednesday, December 11, 2013 2:00 PM - 4:00 PM EST

**Event Location:** On-line Webinar – No Fee

**Registration Link:** <https://www1.gotomeeting.com/register/519349800>

**Description:** This webinar will provide guidance on HUD's Loss Mitigation Home Retention Options – Special Forbearance, Loan Modification, and FHA HAMP. Topics include: the features and benefits of each loss mitigation home retention option; how to review, qualify, and process each option; and the actions required to comply with HUD.

**Special Instructions:** This webinar is open to all industry partners. A copy of the presentation will be emailed to all registered participants prior to the start of the webinar. For additional information please e-mail: [Stacey.a.brown@hud.gov](mailto:Stacey.a.brown@hud.gov)

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**Webinar Title:** Webinar III: HUD Loss Mitigation – Home Disposition Options

**Date/Time:** Wednesday, January 8, 2014 2:00 PM - 4:00 PM EST

**Event Location:** On-line Webinar – No Fee

**Registration Link:** <https://www1.gotomeeting.com/register/687057177>

**Description:** This webinar will provide guidance on HUD's Loss Mitigation Home Disposition Options - The Pre-Foreclosure Sale Program and Deed-in-Lieu. Topics include: the features and benefits of each loss mitigation home disposition option; how to review, qualify, and process each option; and the actions required to comply with HUD

**Special Instructions:** This webinar is open to all industry partners. A copy of the presentation will be emailed to all registered participants prior to the start of the webinar. For additional information please e-mail: [Stacey.a.brown@hud.gov](mailto:Stacey.a.brown@hud.gov)

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**Webinar Title:** Webinar IV: Neighborhood Watch System - Servicer Tools

**Date/Time:** Wednesday, January 15, 2014 2:00 PM - 4:00 PM EST

**Event Location:** On-line Webinar – No Fee

**Registration Link:** <https://www1.gotomeeting.com/register/500780480>

**Description:** This webinar will provide an overview of HUD's Neighborhood Watch system. Topics include: System access, Servicing Reports available, and how to utilize the reports and case detail information available in Neighborhood Watch into the Loss Mitigation review process.

**Special Instructions:** This webinar is open to all industry partners. A copy of the presentation will be emailed to all registered participants prior to the start of the webinar. For additional information please e-mail: [Stacey.a.brown@hud.gov](mailto:Stacey.a.brown@hud.gov)

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