

FHA INFO #12-14

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Notice for HUD-Approved Housing Counseling Agencies; HOPE LoanPort Training for Housing Counselors

Notice for HUD Approved Housing Counseling Agencies: HUD-9902 FY2012 1st Qtr Submission Extension:

The deadline for FY2012, 1st Quarter submission for HUD-9902 reports for 'on-time' credit is extended to February 13, 2012. Agencies submitting their required 9902 reports for the 1st Qtr, FY2012 after February 13, 2012 will be credited for 'Late' submission. All agencies are required to submit their HUD-9902 electronically using their selected CMS. Agencies experiencing problems using their CMS, must manually input their HUD-9902 data directly in HCS, as was done previously.

AND

HOPE LoanPort Training for Housing Counselors:

Learn more about HOPE LoanPort (HLP) and new enhancements. Using HLP, you can submit any type of loss mitigation case for all investors & solutions while having access to over 80% of the mortgage servicing market. Please sign up for training at: <https://student.gototraining.com/93818/catalog/6679225611805658624> HLP has changed its online training format, as well as the times that classes are offered. The link above will bring you to a registration page for each of our upcoming training dates. As of December 6th, 2011, training classes are offered Tuesdays at 3:00 PM EST and Thursdays at 1:00 PM EST. Please scroll through the available options for these sessions and register for the one that best fits your schedule. Please Note: The training class for Thursday, February 2, 2012 (at 1 PM EST) has been cancelled. Registration required.

Once you have joined the training session, you will be able to download the meeting materials and follow along with the presenter. If you have any questions please feel free to contact our team at: information@hopeloanportal.org.