



HUD Home Store Frequently Asked Questions (FAQs): Nonprofits and Government Entities

1. **What is a NAID number?** A name and address identification (NAID) number is used by HUD to track the payee of HUD funds.
2. **How do I obtain a NAID number?** Submit a SAMS 1111 form which can be found on the [HUD Home Store](#) bid site.
3. **How does a nonprofit become HUD-approved to purchase properties at a discount?** Visit the following for additional information: [FHA-Approved Non profits](#)
4. **How do I bid on a property?** Visit the [HUD Home Store](#) bid site and follow the bidding directions.
5. **What is the \$1 home program?** A program available to government entities that allows them to purchase inventory that has been on the market for 180 days for \$1.
6. **What is a revitalization area?** A targeted low income area where HUD REO properties can be purchased at a discount by nonprofits and government entities. Additional information is available online: [HUD Revitalization Area Sales Programs](#).
7. **What tools are available to identify which properties are in revitalization areas?** An online database. Contact your local or regional [FHA Homeownership Center \(HOC\)](#) for more information.
8. **Does HUD have a bulk sales program?** Yes, for participating agencies that utilize Neighborhood Stabilization Program funds and wish to purchase 10 or more properties in their targeted areas. Certain restrictions apply. Contact your local or regional [FHA Homeownership Center \(HOC\)](#) for more information.
9. **What is a field service manager?** The Field Service Manager (FSM) is the HUD contractor responsible for property maintenance and preservation services such as: inspecting the property, securing the property, performing cosmetic enhancements/ repairs, and providing on-going maintenance.
10. **What is an asset manager?** The HUD contractor responsible for marketing and managing HUD-owned properties.