



## Refresher Training on HECM HERMIT

### Course Materials:

- View the entire training curriculum at:  
[http://portal.hud.gov/hudportal/documents/huddoc?id=hecm\\_HERMIT\\_detailed\\_curr.pdf](http://portal.hud.gov/hudportal/documents/huddoc?id=hecm_HERMIT_detailed_curr.pdf)
- Session 1 Refresher Training Loan Module and Transactions 9/24/12:  
[http://portal.hud.gov/hudportal/documents/huddoc?id=hecm\\_hermit\\_slides1.pdf](http://portal.hud.gov/hudportal/documents/huddoc?id=hecm_hermit_slides1.pdf)
- Session 2 Refresher Training Servicer Requests and Assignment 9/24/12:  
[http://portal.hud.gov/hudportal/documents/huddoc?id=hecm\\_hermit\\_slides2.pdf](http://portal.hud.gov/hudportal/documents/huddoc?id=hecm_hermit_slides2.pdf)
- Session 3 Refresher Training Transaction Management 9/25/12:  
[http://portal.hud.gov/hudportal/documents/huddoc?id=hecm\\_hermit\\_slides3.pdf](http://portal.hud.gov/hudportal/documents/huddoc?id=hecm_hermit_slides3.pdf)
- Session 4 Refresher Training Servicer Requests 9/25/12:  
[http://portal.hud.gov/hudportal/documents/huddoc?id=hecm\\_hermit\\_slides4.pdf](http://portal.hud.gov/hudportal/documents/huddoc?id=hecm_hermit_slides4.pdf)
- Session 5 Refresher Training Claim Type 22 9/26/12:  
[http://portal.hud.gov/hudportal/documents/huddoc?id=hecm\\_hermit\\_slides5.pdf](http://portal.hud.gov/hudportal/documents/huddoc?id=hecm_hermit_slides5.pdf)
- Session 6 Refresher Training Claim Type 21, 23 and 24 9/26/12:  
[http://portal.hud.gov/hudportal/documents/huddoc?id=hecm\\_hermit\\_slides6.pdf](http://portal.hud.gov/hudportal/documents/huddoc?id=hecm_hermit_slides6.pdf)
- **Question and Answer Session:**  
[http://portal.hud.gov/hudportal/documents/huddoc?id=HECM\\_HERMIT\\_RE.PDF](http://portal.hud.gov/hudportal/documents/huddoc?id=HECM_HERMIT_RE.PDF)