



U.S. DEPARTMENT OF HOUSING AND URBAN DEVELOPMENT
WASHINGTON, DC 20410-0050

November 5, 2016

Dear _____,

To register online, go to:
www.transunionmonitoring.com
ACTIVATION CODE
XXXXXXXXXXXX

To register by phone, call:
1-855-288-5422
TELEPHONE PASSCODE
XXXXXX

I am writing to notify you that, due to error, some of your personal information was made publicly available on the U.S. Department of Housing and Urban Development (HUD) website, www.hud.gov. HUD deeply regrets this error. Please read this notice carefully and follow the instructions to protect yourself.

What happened? HUD collects personally-identifiable information (or PII) about people who get housing assistance or other benefits from HUD. In August and September of 2016, HUD learned that some of this information was temporarily made available to the public through its website. As soon as HUD learned of these incidents, all further access to it was stopped and HUD took steps to prevent future incidents.

What kind of information about me was disclosed? If this notice is addressed to you, information about you was disclosed during these incidents. The information disclosed for public housing residents included last name and partial social security numbers. Information relating to some people who worked for employers that sought HUD/Empowerment Zone-related tax credits, including name, address, and full or partial social security numbers, was also disclosed. HUD does not know if your information was accessed or used during the time it was available on our website.

What should I do? Take steps to protect yourself from identity theft or other frauds. For this purpose, HUD is providing you with no-cost credit monitoring services through *TransUnion* for one year. To enroll, go to www.transunionmonitoring.com and enter **the activation code in the box** at the top of this letter or call **1-855-288-5422** and enter **telephone passcode XXXXXX**. You will be asked to provide or confirm your identity information to enroll. You must enroll by March 31, 2017 to receive these services at no cost to you.

HUD and *TransUnion* will not contact you by telephone or email to request any personal information. If you are contacted by anyone asking for personal information by telephone or email in relation to this incident, do not provide it. Only submit your information directly to the website or telephone number above. For additional information on ways to protect yourself against identity theft, visit <http://www.consumer.gov/idtheft>. More information about this incident is available at www.hud.gov/privacy.

HUD is committed to protecting the personal information with which we are entrusted. We are continuing to take steps to proactively identify and address security risks to our systems and information. On behalf of the Department, I sincerely apologize for any inconvenience this incident may cause you.

Sincerely,

Helen Goff Foster
Senior Agency Official for Privacy
U.S. Department of Housing and Urban Development