A. How to register for a user ID as a User:

1. Open your Web browser (e.g., Netscape).
2. In the Location field, type in the following URL address: www.hud.gov/reac. The REAC Web page displays on your screen.
3. Click on the online systems link. Scroll to the bottom of the page and click on the Public Housing Authority link. The PHA Coordinator and User Registration form displays.
4. Click on the Application Type radio button.
5. Complete the form by filling out all of the fields. Remember the password you choose AND how you enter it (uppercase/lowercase)!
6. Click the button. A confirmation page displays on your screen.
7. Click on the button.

B. How you get your user ID:

1. Wait at least 24 hours after you have registered online for a user ID.
2. Then, contact your PHA Coordinator to request your user ID.
3. Once your PHA Coordinator provides you with your user ID, you can log in.

C. How to log in to HUD’s secure systems:

1. Open your Web browser (e.g., Netscape).
2. In the Location field, type in the following URL address: www.hud.gov/reac. The REAC Web page displays on your screen.
3. Click on the online systems link on the left side of the page.
4. Click on the button. The “Username and Password Required” window pops up.
5. Type your user ID in the User Name field.
6. Tab to the Password field and type in your password.
7. Click the OK button. The Legal Warning page displays.
8. Read the warning and then click the Continue button. The Secure Systems page displays.
9. Under the Systems menu, click on the secure system (e.g., FASS PHA) you want to access to begin working.

Need help? Click on the Contact Us link to contact the Technical Assistance Center.