



**Instruction Guidebook for Completing
Public Housing Assessment System
Management Operations Certification
Form HUD-50072**

Management Operations Assessment Sub-System (MASS)

**U.S. Department of Housing and Urban Development
Public and Indian Housing - Real Estate Assessment Center**

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The overall physical condition score of a PHA's property will be adjusted upward to the extent that negative conditions are caused by situations outside of a PHA's control.

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Appendix 1

Indicator and Component Grades

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