Instruction Guidebook for Completing Public Housing Assessment System Management Operations Certification Form HUD-50072

Management Operations Assessment Sub-System (MASS)

U.S. Department of Housing and Urban Development
Public and Indian Housing - Real Estate Assessment Center

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This sub-indicator assesses performance under a PHA’s Capital Fund/ modernization programs.

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Sub-Indicator #4, Annual Inspection of Dwelling Units and Systems

This sub-indicator examines the percentage of units and systems inspected annually by a PHA, using the Uniform Physical Condition Standards (UPCS).

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Sub-Indicator #5, Security

This sub-indicator evaluates a PHA’s performance in tracking crime-related problems in its developments; reporting incidences of crime to local law enforcement agencies; the
adoption and implementation of application screening and resident eviction policies and procedures; and drug prevention and/or crime reduction program goals.

**Economic Self-Sufficiency**

This sub-indicator evaluates a PHA’s performance under any economic self-sufficiency program.

**Elements of Scoring**

The Management Operations Indicator score provides an assessment of a PHA’s management operations performance.

**Adjustment for Physical Condition and/or Neighborhood Environment**

The overall physical condition score of a PHA’s property will be adjusted upward to the extent that negative conditions are caused by situations outside of a PHA’s control.

**PHAS Management Operations Certification**

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**Appendix 1**

**Indicator and Component Grades**

**Appendix 2**