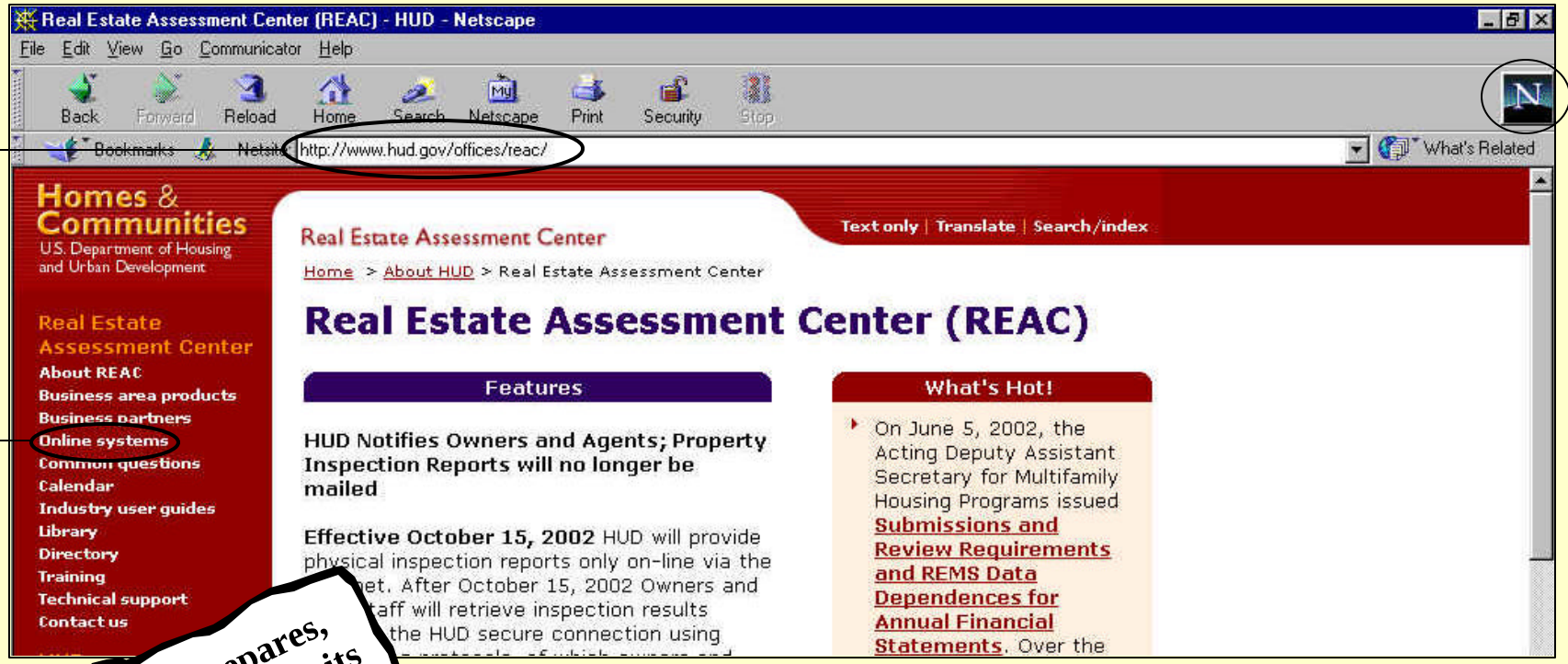
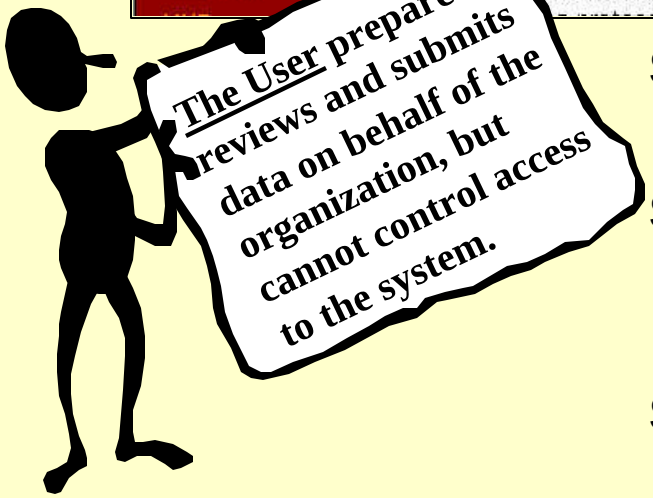
Registering for a Multifamily User ID as a User
Tenant Assessment Subsystem (TASS)

Access the REAC Web Page





Step 1 – Open your Internet Web browser (e.g., Internet Explorer, Netscape Navigator, etc.).

Step 2 – In the location field/Netsite, type in the following URL address: www.hud.gov/offices/reac. The REAC web page will display on your screen.

Step 3 – Select the “Online systems” link on the left side of the page.

Registering for a Multifamily User ID as a User
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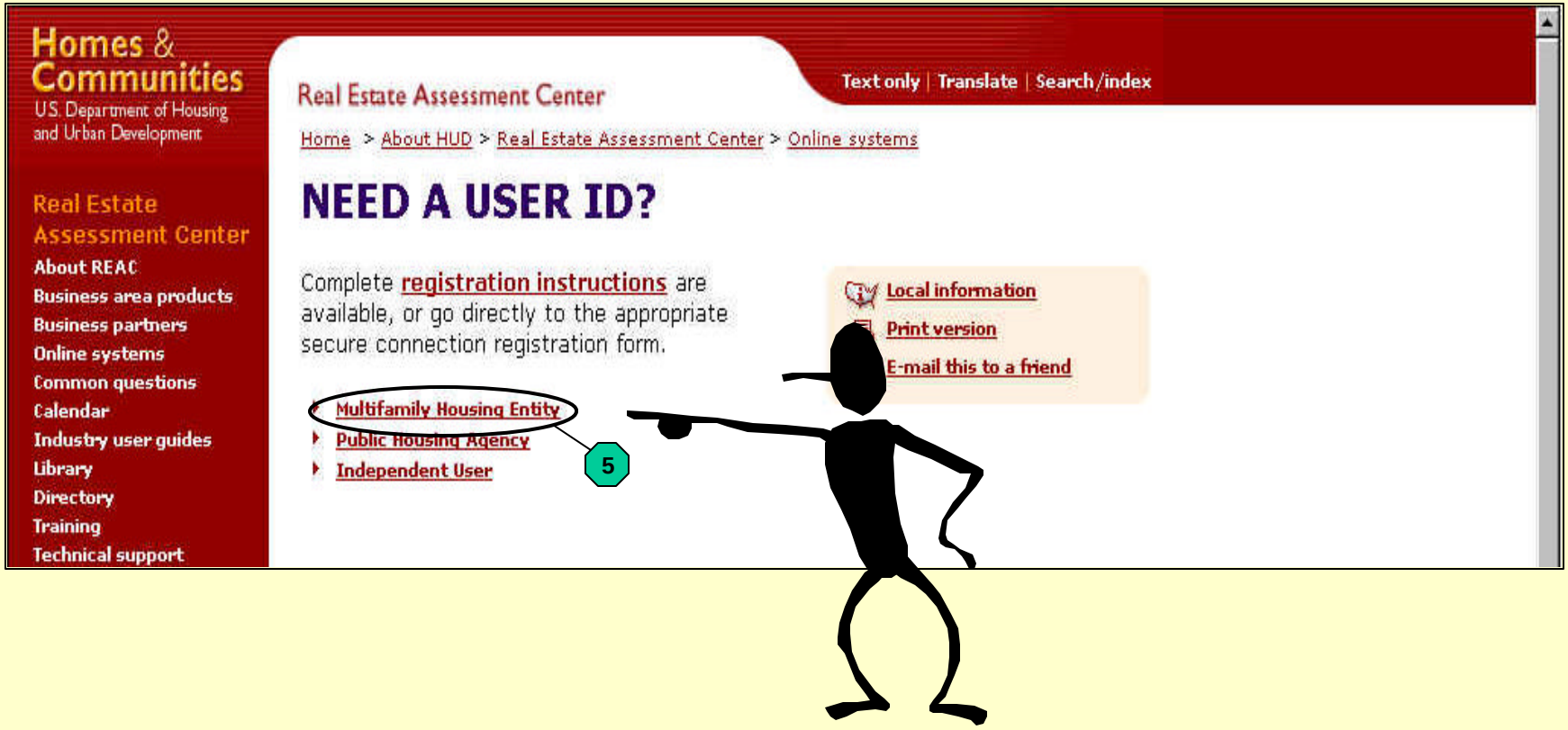
Access the Online Registration Page

Step 4 – Move to the right of the Online Systems page and select the “Online Registration” button.

Registering for a Multifamily User ID as a User
Tenant Assessment Subsystem (TASS)

Access the Online Registration Page



Step 5 – Move to the left of the page and select the “Multifamily Housing Entity” link, which will display the Multifamily Coordinator and User registration form.

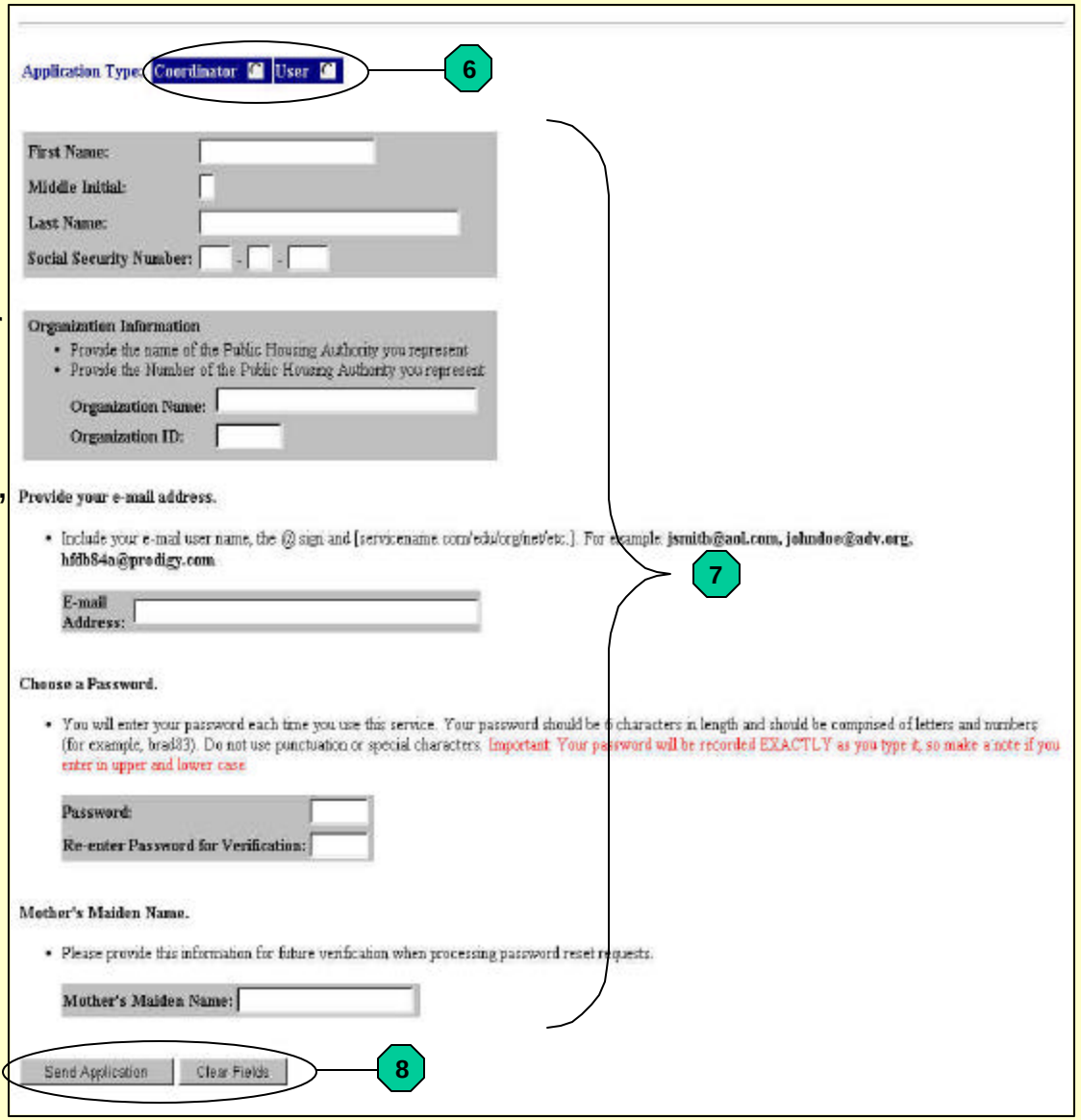
Registering for a Multifamily User ID as a User
Tenant Assessment Subsystem (TASS)

Complete the Registration Form

Step 6 – Select the "User" *Application Type* radio button.

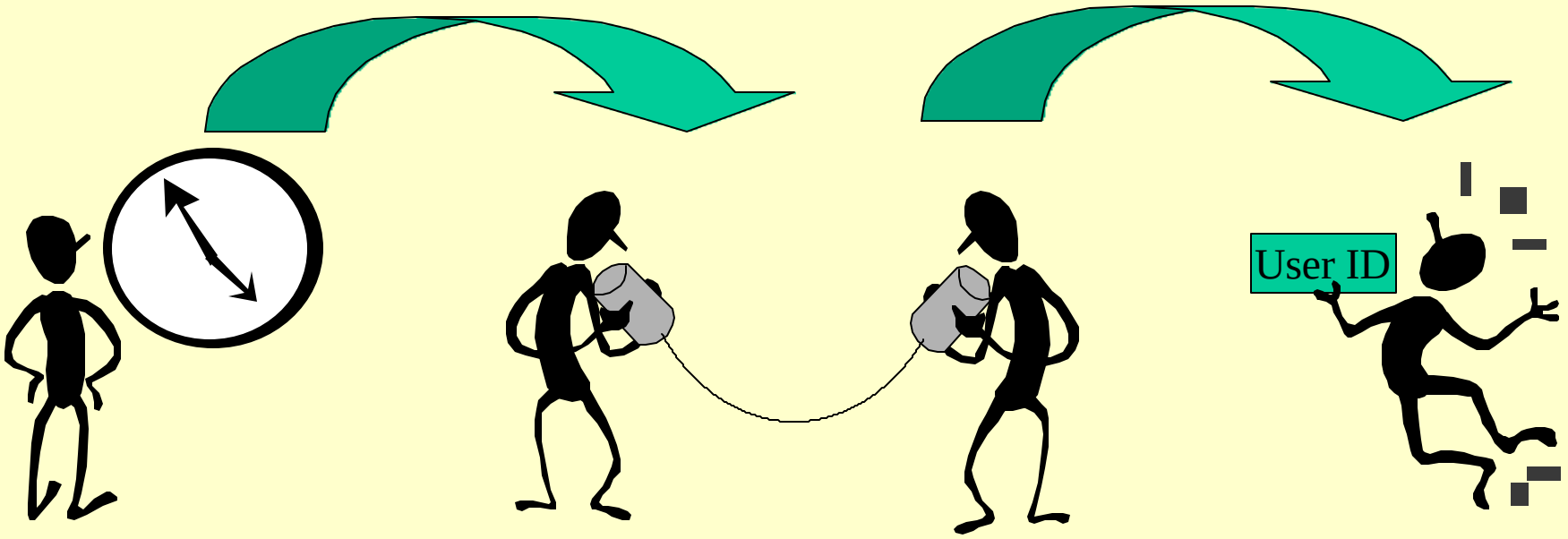
Step 7 – Complete the form by filling out all the fields. Remember the password you choose AND how you entered it.

Step 8 – Select the "Send Application" button. A confirmation page will display on your screen (not shown). If the information you entered is accurate, select the "Confirm/Submit" button. If corrections are necessary, select the "Cancel Application" button.



Registering for a Multifamily User ID as a User
Tenant Assessment Subsystem (TASS)

How to Obtain Your User ID

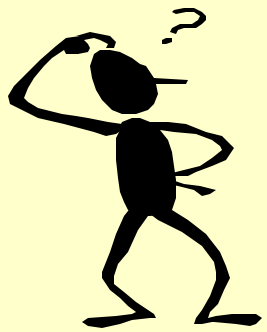


Step1 – Wait at least 24 hours after you have registered online for a Multifamily User ID.

Step 2 – Contact your Multifamily Coordinator to request your Multifamily User ID.

Step 3 – Once your Multifamily Coordinator provides you with your Multifamily User ID, you can Log in.

For Further Assistance



- For further assistance with obtaining a Multifamily User ID or use of the SS/SSI system, please contact the PIH-REAC Technical Assistance Center at 1-888-245-4860.