Registering for a PHA User ID as a User
Tenant Assessment Subsystem (TASS)

Access the REAC Web Page

Step 1 – Open your Internet Web browser (e.g., Internet Explorer, Netscape Navigator, etc.).

Step 2 – In the location field/Netsite, type in the following URL address: www.hud.gov/offices/reac. The REAC web page will display on your screen.

Step 3 – Select the “Online systems” link on the left side of the page.

The User prepares, reviews and submits data on behalf of the PHA, but cannot control access to the system.
Registering for a PHA User ID as a User
Tenant Assessment Subsystem (TASS)

Access the Online Registration Page

Step 4 – Move to the right of the Online Systems page and select the “Online Registration” button.
Step 5 – Move to the left of the page and select the “Public Housing Agen link, which will display the PHA Coordinator and User registration form.
Step 6 – Select the “User” Application Type radio button.

Step 7 – Complete the form by filling out all the fields. Remember the password you choose AND how you entered it.

Step 8 – Select the “Send Application” button. A confirmation page will display on your screen (not shown). If the information you entered is accurate, select the “Confirm/Submit” button. If corrections are necessary, select the “Cancel Application” button.
Registering for a PHA User ID as a User
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How to Obtain Your User ID

Step 1 – Wait at least 24 hours after you have registered online for a PHA User ID.

Step 2 – Contact your PHA Coordinator to request your PHA User ID.

Step 3 – Once your PHA Coordinator provides you with your PHA User ID, you can Log in.

For Further Assistance

- For further assistance with obtaining a PHA User ID or use of the SS/SSI system, please contact the PIH-REAC Technical Assistance Center at 1-888-245-4860.