



Registering for a PHA User ID as a User Tenant Assessment Subsystem (TASS)



Access the REAC Web Page

Real Estate Assessment Center (REAC) - HUD - Netscape

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Real Estate Assessment Center (REAC)

Features

HUD Notifies Owners and Agents; Property Inspection Reports will no longer be mailed

Effective **October 15, 2002** HUD will provide physical inspection reports only on-line via the Internet. After October 15, 2002 Owners and staff will retrieve inspection results through the HUD secure connection using the protocols of which we have used

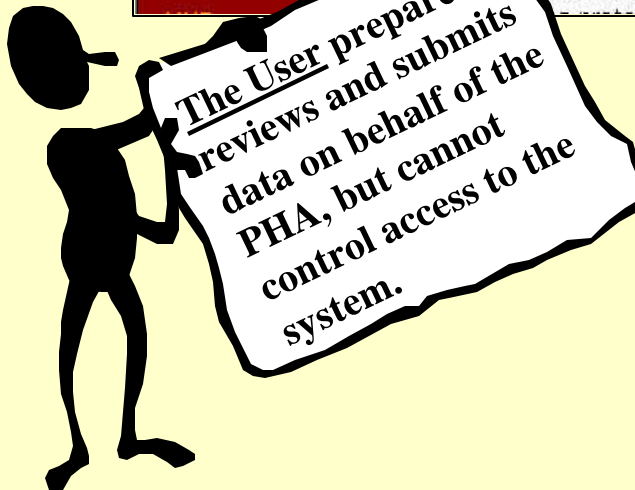
What's Hot!

On June 5, 2002, the Acting Deputy Assistant Secretary for Multifamily Housing Programs issued **Submissions and Review Requirements and REMS Data Dependences for Annual Financial Statements**. Over the

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- Step 1** – Open your Internet Web browser (e.g., Internet Explorer, Netscape Navigator, etc.).
- Step 2** – In the location field/Netsite, type in the following URL address: www.hud.gov/offices/reac. The REAC web page will display on your screen.
- Step 3** – Select the “Online systems” link on the left side of the page.



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Access the Online Registration Page

The screenshot shows a Netscape browser window displaying the HUD Real Estate Assessment Center website. The page title is "Real Estate Assessment Center" and the URL is "http://www.hud.gov/offices/reac/online/reasyst.cfm". The main content area is titled "online systems" and contains a list of links and buttons. A stick figure is pointing to the "Online Registration" button, which is circled in red. A green hexagon with the number "4" is next to the button. The page also includes a "LOG IN" button, a "PASSWORD RESET" button, and a note: "Note: Password reset will require you to provide exact information from your original registration." The left sidebar contains a navigation menu with links such as "Real Estate Assessment Center", "About REAC", "Business area products", "Business partners", "Online systems", "Common questions", "Calendar", "Industry user guides", "Library", "Directory", "Training", "Technical support", "Contact us", "HUD news", "Homes", "Communities", "Working with HUD", and "Resources".

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online systems

- [E-mail this to a friend](#)
- [Print version](#)

Existing users log in below

[LOG IN](#)

Need to access HUD systems?
Register below:

[Online Registration](#)

[PASSWORD RESET](#)

Note: Password reset will require you to provide exact information from your original registration.

JUNE 21, 2002 RASS EXTENDS UNIT ADDRESS CERTIFICATION DEADLINE FOR FYE 12/31/01 & 3/31/02. Due to the technical difficulties that PHAs have reported while entering data in the PIC system, the deadline for Unit Address Certification in RASS has been extended one week. At this time, Unit Address Certifications are due as follows: New Deadline for 12/31/01 PHAs - July 12, 2002 New Deadline for 3/31/02 PHAs - July 12, 2002

Attention Users of REAC Online Systems!
The browser you are using may affect your ability to access REAC System Applications. [See Details](#). Updated March 6,

Step 4 – Move to the right of the Online Systems page and select the “Online Registration” button.



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NEED A USER ID?

Complete [registration instructions](#) are available, or go directly to the appropriate secure connection registration form.

- Local information
- Print version
- E-mail this to a friend

- ▶ [Multifamily Housing Entity](#)
- ▶ [Public Housing Agency](#)
- ▶ [Independent User](#)

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Step 5 – Move to the left of the page and select the “Public Housing Agen link, which will display the PHA Coordinator and User registration form.



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Complete the Registration Form

Step 6 – Select the “User”
Application Type radio
button.

Step 7 – Complete the form by filling
out all the fields.
Remember the password
you choose AND how you
entered it.

Step 8 – Select the “Send
Application” button. A
confirmation page will
display on your screen (not
shown). If the information
you entered is accurate,
select the “Confirm/Submit”
button. If corrections are
necessary, select the
“Cancel Application”
button.

The screenshot shows a registration form with the following sections and annotations:

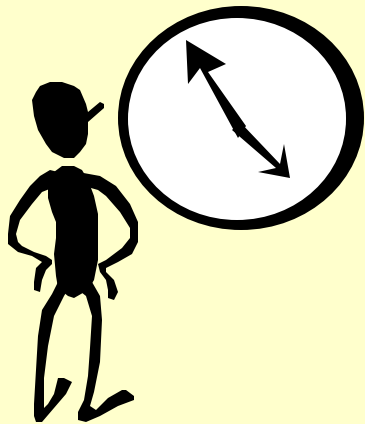
- Application Type:** Two radio buttons, "Coordinator" and "User". The "User" button is circled in blue and labeled with a green circle containing the number 6.
- Personal Information:** Fields for First Name, Middle Initial, Last Name, and Social Security Number.
- Organization Information:** Fields for Organization Name and Organization ID. A bulleted list above these fields provides instructions: "Provide the name of the Public Housing Authority you represent" and "Provide the Number of the Public Housing Authority you represent".
- E-mail Address:** A section titled "Provide your e-mail address." with a bulleted instruction: "Include your e-mail user name, the @ sign and [servicename.com/edu/org/net/etc.]. For example: jsmitb@aol.com, johndoe@adv.org, hffb84a@prodigy.com". Below this is an "E-mail Address:" field, which is circled in blue and labeled with a green circle containing the number 7.
- Choose a Password:** A section titled "Choose a Password." with a bulleted instruction: "You will enter your password each time you use this service. Your password should be 6 characters in length and should be composed of letters and numbers (for example, brsd33). Do not use punctuation or special characters. Important: Your password will be recorded EXACTLY as you type it, so make a note if you enter in upper and lower case". Below this are "Password:" and "Re-enter Password for Verification:" fields.
- Mother's Maiden Name:** A section titled "Mother's Maiden Name." with a bulleted instruction: "Please provide this information for future verification when processing password reset requests." Below this is a "Mother's Maiden Name:" field.
- Buttons:** At the bottom, there are two buttons: "Send Application" and "Clear Fields". The "Send Application" button is circled in blue and labeled with a green circle containing the number 8.



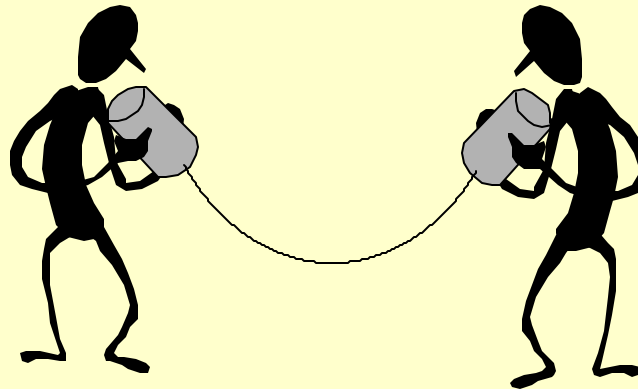
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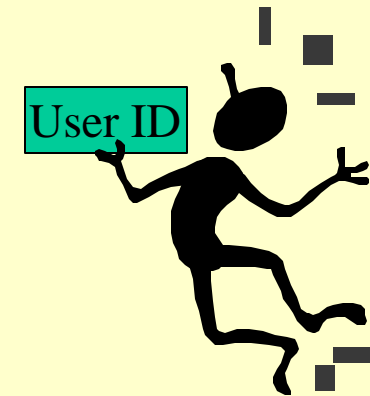
How to Obtain Your User ID



Step 1 – Wait at least 24 hours after you have registered online for a PHA User ID.



Step 2 – Contact your PHA Coordinator to request your PHA User ID.



Step 3 – Once your PHA Coordinator provides you with your PHA User ID, you can Log in.

For Further Assistance

- For further assistance with obtaining a PHA User ID or use of the SS/SSI system, please contact the PIH-REAC Technical Assistance Center at 1-888-245-4860.

