Registering for a PHA User ID as a Coordinator
Tenant Assessment Subsystem (TASS)

Access the REAC Web Page

Step 1 – Open your Internet Web browser (e.g., Internet Explorer, Netscape Navigator, etc.).

Step 2 – In the location field/Netsite, type in the following URL address: www.hud.gov/offices/reac. The REAC web page will display on your screen.

Step 3 – Select the “Online systems” link on the left side of the page.

The Coordinator serves as the PHA Executive Director’s representative in controlling access to the system and performing other system administrative functions.
Step 4 – Move to the right of the Online Systems page and select the “Online Registration” button.
Step 5 – Move to the left of the page and select the “Public Housing Agen link, which will display the PHA Coordinator and User registration form.
Step 6 – Select the “Coordinator” Application Type radio button.

Step 7 – Complete the form by filling out all the fields. Remember the password you choose AND how you entered it.

Step 8 – Select the “Send Application” button. A confirmation page will display on your screen (not shown). If the information you entered is accurate, select the “Confirm/Submit” button. If corrections are necessary, select the “Cancel Application” button.
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How to Obtain Your Coordinator ID

Step 1 – HUD sends a letter with the Coordinator’s User ID to the Executive Director within two weeks of the application’s submission.

Step 2 – The PHA Executive Director receives the Coordinator User ID from HUD and confirms Coordinator selection.

Step 3 – The Coordinator receives their User ID from the Executive Director.

For Further Assistance

• For further assistance with obtaining a PHA Coordinator ID or use of the SS/SSI system, please contact the PIH-REAC Technical Assistance Center at 1-888-245-4860.