

KATRINA DISASTER HOUSING ASSISTANCE PROGRAM (KDHAP) PHONE AND EMAIL CONTACT INFORMATION FOR FAMILIES, PHAS AND OWNERS

GENERAL INQUIRIES

Call 1-800-955-2232 for general questions about HUD programs and assistance available to families affected by federally declared disasters. Persons who are hearing impaired can access this number through the Federal Information Relay Service at 1-800-877-8339. Or email questions to pihirc@firstpic.org.

ELIGIBLE FAMILIES NEEDING ASSISTANCE

HUD assisted families and homeless families participating in HUD's continuum of care programs immediately prior to the hurricane, who were displaced as a result of Hurricane Katrina, and who need to locate housing assistance under the KDHAP can call 1-866-373-9509. Persons who are hearing impaired can access this number through the Federal Information Relay Service at 1-800-877-8339. Alternatively, KDHAP eligible families may visit the KDHAP Referral Call Centers located in designated Disaster Relief Centers (DRC) in Gulfport, MS; Baton Rouge, LA; Memphis, TN; Atlanta, GA; Little Rock, AR; San Antonio, TX; Houston, TX; Ft. Worth, TX; and Dallas, TX.

PHAS AND OWNERS OF HUD-ASSISTED UNITS

PHAs and multifamily assisted housing owners who have KDHAP policy questions or need verification that the family affected by a federally declared disaster was a public housing resident, voucher participant, or living in a HUD-assisted unit immediately prior to the disaster can call 1-888-245-4860. Persons who are hearing impaired can access this number through the Federal Information Relay Service at 1-800-877-8339. Or email questions to pihirc@firstpic.org.

TEMPORARY LOCATION OF THE HOUSING AUTHORITY OF NEW ORLEANS (HANO)

The Housing Authority of New Orleans (HANO) is temporarily located in Houston, TX.

Families wishing to reach HANO staff can call 713-652-2923. Persons who are hearing impaired can access this number through the Louisiana State TTY Relay Service at 1-800-846-5277.

HANO portability billings should be sent to the Neighborhood Resource Center, Attn: Housing Authority of New Orleans, 815 Crosby Street, Houston, TX 77019.