

Special Attention of:

**Transmittal** for Handbook No: 4350.3 REV-1,CHG-4  
Issued: 8-7-2013

Regional Directors  
Multifamily Hub Directors  
Multifamily Program Center Directors  
Supervisory Project Managers  
Project Managers  
Contract Administrators, and  
Owners and Management Agents of projects  
covered by this Handbook

1. This Transmits

Change 4 to Handbook 4350.3 REV-1 "Occupancy Requirements of Subsidized Multifamily Housing Programs" is updated to include information on use of the Enterprise Income Verification (EIV) system; Violence Against Women Act (VAWA) requirements; Supplemental Information to Application for Federally Assisted Housing; and Rent Refinement of Income and Rent Determination Requirements in Public and Assisted Housing Programs; Final Rule and requirements relating to admission of individuals subject to State lifetime sex offender registration requirements.

2. Implementation:

Change 4 is effective upon issue.

3. Explanation of materials transmitted:

A. Changes are designated by an asterisk (\*) at the beginning and ending of the change and the date 8/13 is reflected at the bottom of the affected page.

B. Chapter 1. Introduction

Additional clarification on existing text:

Paragraph 1-2.D – Added HUD-Veterans Affairs Supportive Housing and Mainstream Vouchers

Paragraph 1-3.B – Removed the time reference to the Section 202 program

Paragraph 1-7.B.1-14 – Added relevant links for HUD Websites

Paragraph 1-7.B – Removed paragraph referencing TRACS Information Packet (Yellow Book)

Paragraph 1-7.B.4 – Clarified paragraph

Paragraph 1-7.B.6 – Indicated the Resident's Rights and Responsibilities Brochure is available in English and several other languages

Paragraph 1-7.B.11 – Clarified the EIV system is to be used to verify a tenant's employment and income and to assist in the reduction of administrative and subsidy errors

Paragraph 1-7.B.12 – Added new paragraph for EIV & You brochure and description

Paragraph 1-7.B.13 – Revised paragraph

Paragraph 1-7.B.14 – Revised paragraph

Paragraph 1-7.C – Provided instructions for ordering publications online

Figure 1-2 – Added "Authorities" to title

Figure 1-2 – Added 1) Nondiscrimination and Equal Opportunity in Housing, 2) Collection of Data, 3)

Economic Opportunities for Low and Very Low Income Persons, and 4) Section 202/811 Mixed Finance

### C. Chapter 3. Eligibility for Assistance and Occupancy

Corrected erroneous references or typos:

3-6.B.2, 3-12.H.2, 3-12.L.1.b,

Additional clarification on existing text:

Figure 3-1 – Added Enterprise Income Verification (EIV)

Paragraph 3-3.F – Added 24 CFR 5.233 Mandated Use of HUD's Enterprise Income Verification (EIV) System

Paragraph 3-4 – Added example for determining eligibility at initial certification

Paragraph 3-5.B – Clarified Social Security Number disclosure requirements

Paragraph 3-5.C – Clarified that a consent for the release of information is to be signed

Paragraph 3-6.B.2 – updated link

Paragraph 3-6.E.3.a.(2)(e) – Added SSN must be disclosed and verification provided

Paragraph 3-6.E.3 – Removed foster children and foster adults

Paragraph 3-9 and Subparagraphs – Revised Social Security Number disclosure requirements to conform with 24 CFR 5.216 published in the Federal Register on December 29, 2010 and Housing Notice 10-08

Paragraph 3-10.B – Added new paragraph for use of the EIV Existing Tenant Search

Paragraph 3-10.C – Added the prohibition extends to any PIH rental assistance programs

Paragraph 3-10.C – Added new paragraph for EIV Multiple Subsidy Report

Paragraph 3-11.A.1 – Added co-head must sign and all must date the form at initial certification and each recertification

Paragraph 3-11.A.2 – Clarified how form HUD-9887 correlates with EIV

Paragraph 3-11.B – Added note for form HUD-9887 for individuals turning 18 between recertifications

Paragraph 3-11.C.2 – Changed tenant to family

Paragraph 3-12.H.2 – Added link and EIV System

Paragraph 3-12.I.2 – Clarified the statement is in addition to declaring citizenship status on the Citizenship Declaration form

Figure 3-4 – Updated the Figure to represent currently accepted DHS documents

Paragraph 3-12.L.1.b – Added link and EIV System

Paragraph 3-13.A.2 – Changed and to or and added Note to supplement the paragraph

Paragraph 3-21 – Added paragraph about use of Existing Tenant Search and Multiple Subsidy Search

Paragraph 3-21.B and C – Included reference to the Housing Choice Voucher regulations

Paragraph 3-24 – Added 24 CFR 5.233 Mandated Use of HUD's Enterprise Income Verification (EIV) System

Paragraph 3-26.B – Revised the order of priority for acceptable verification methods and added reference to Paragraph 5-13

Paragraph 3-26.C – Included income verification

Paragraph 3-28.B.1 – revised third party verification sources for verification of disability

Paragraph 3-28.B.2 – Clarified in the Note that the varying accuracy of Disability Status in EIV and how to verify

Paragraph 3-30 – Added the EIV System for up front verification of employment and income information

Paragraph 3-31 – Changed name to Verification of Social Security Numbers

Paragraph 3-31 A-C – Revised Social Security Number verification requirements to conform with 24 CFR 5.216 published in the Federal Register on December 29, 2010 and Housing Notice 10-08

Exhibit 3-5 – Revised exhibit to update currently accepted DHS documents

### D. Chapter 4. Waiting List and Tenant Selection Plan

Additional clarification on existing text:

Figure 4-1 – Added Enterprise Income Verification (EIV) and Violence Against Women Act (VAWA)

Paragraph 4-3 – Added Social Security Number (SSN) Requirements and penalties; 24 CFR 5.216 and 24 CFR 5.218 and Mandatory Use of Enterprise Income Verification (EIV) 24 CFR 5.233

Figure 4-2 – Added State lifetime sex offender registration check, EIV Existing Tenant Search, and VAWA

Paragraph 4-4.C.1.c – Removed language for when an individual has no SSN

Paragraph 4-4.C.3.d – Added use of EIV Existing Tenant Search  
 Paragraph 4-4.C – Added paragraph on VAWA  
 Paragraph 4-6.C.1.b – Updated requirements for residency preference to be in accordance with 24 CFR 5.105(a)  
 Paragraph 4-6.C.4 – Extended paragraph to include dating violence and stalking  
 Paragraph 4-7.B – Added paragraph establishing procedures for using EIV Existing Tenant Search  
 Paragraph 4-7.B.6 – Added State lifetime registration as a sex offender  
 Paragraph 4-7.D – Added new paragraph on screening using the EIV Existing Tenant Search  
 Paragraph 4-7.E – Added sex offender screening criteria  
 Paragraph 4-9.A – Added paragraph on prohibition of denying assistance to victims protected under VAWA  
 Paragraph 4-9.B – Revised SSN requirements to conform with 24 CFR 5.216 published in the Federal Register on December 29, 2010  
 Paragraph 4-10 – Updated Affirmative Fair Housing citations  
 Paragraph 4-13 – Added Social Security Number (SSN) Requirements and penalties; 24 CFR 5.216 and 24 CFR 5.218  
 Paragraph 4-14 – Added paragraph for Supplement to Application for Federally Assisted Housing  
 Paragraph 4-14.A.4 – Changed “should” to “may”  
 Paragraph 4-14.B – Added two paragraphs requesting information regarding sex offender registration, SSNs, and Supplement to Application for Federally Assisted Housing  
 Paragraph 4-14.D – Added paragraph and subparagraphs describing the Supplement to Application for Federally Assisted Housing  
 Paragraph 4-16.C – Added paragraph regarding SSN disclosure and verification requirements  
 Paragraph 4-20 – Added provision for applicant failing to provide SSNs for all household members  
 Paragraph 4-22.B and C – Added form HUD-92006 completed by the applicant  
 Paragraph 4-22.E – Added statement indicating additional disclosure requirements are in place for EIV Income data in tenant files  
 Paragraph 4-23.B – Added disclosure and verification of SSN(s)  
 Paragraph 4-24.B.2 – Added use of information contained in the EIV system  
 Paragraph 4-24.B.7 – Added use of the Existing Tenant Search in EIV  
 Paragraph 4-24.B.9 – Revised the SSN disclosure and verification requirements  
 Paragraph 4-24.B.10 – Clarified employment and income information from SSA’s and HHS’ NDNH database are included  
 Paragraph 4-24.B.12 – Changed “tenant” to “applicant”  
 Paragraph 2-24.13 – Added EIV & You and Resident Rights and Responsibilities brochures  
 Paragraph 4-27.E.4.a – Added State lifetime sex offender registration  
 Paragraph 4-27.E.5 and 4-27.E.5.a-g – Added State sex offender registration record(s)  
 Paragraph 4-27.E.6 – Added State lifetime sex offender registration  
 Paragraph 4-27.E.7.b – Added State lifetime sex offender registration  
 Exhibit 4-1 – Removed Note at the beginning for Exhibit, added SSA Benefit Letter and Proof of Income Letter

## E. Chapter 5. Determining Income and Calculating Tenant Rent

Additional clarification on existing text:

Figure 5-1 – Added Enterprise Income Verification (EIV)  
 Paragraph 5-3 – Added 24 CFR 5.233 Mandated Use of HUD’s Enterprise Income Verification (EIV) System  
 Paragraph 5-5.A – Removed “two”  
 Paragraph 5-5.A.2 – Removed example text  
 Paragraph 5-5.A.3 – Added new paragraph and subparagraphs on Using EIV  
 Paragraph 5-6.A.3.d – Clarified the paragraph to relate to earned income and this income exceeding \$480 annually  
 Paragraph 5-6.I – Provided reference to Sections J and O along with an Example  
 Paragraph 5-6.Q.3 – Added paragraph excluding deferred Department of Veterans Affairs disability payments received in a lump sum or in prospective monthly payments for Section 8 tenants  
 Paragraph 5-7.G.4.b – clarified IRA, Keogh, and similar retirement savings accounts are counted as assets, even though withdrawal would result in a penalty, unless benefits are being received through periodic payments.

Paragraph 5-7.G.4.d – revised to read “Include in annual income any retirement benefits received through periodic payments. Do not count any remaining amounts in the account as an asset.

Paragraph 5-10.A.1 – Clarified the deduction does not apply to foster children and foster adults; added statement for not needing legal custody of dependent to receive deduction

Paragraph 5-10.A.2 – included foster adult

Paragraph 5-11 – Added 24 CFR 5.233 Mandated use of HUD’s Enterprise Income Verification (EIV) System

Paragraph 5-12.A.2 – Added paragraph for use of EIV system for third party verification of a tenant’s employment and income at time of recertification and to assist in reducing administrative and subsidy payment errors

Paragraph 5-12.A.4 – Updated paragraph to conform with SSN requirements found in 24 CFR 5.216

Figure 5-4 – Updated figure to conform with SSN requirements found in 24 CFR 5.216

Paragraph 5-13.A – Updated the order of acceptable methods of verification

Paragraph 5-13.B – Added detail for the types of third party verification in the order of their acceptability

Paragraph 5-13 – Removed two paragraphs titled Review of Documents and Family Certification

Paragraph 5-15.A – Removed medical professionals and the reference to the HUD Fact Sheet and the Resident Rights and Responsibilities brochure

Paragraph 5-15.B.1 – Added IRS, SSA, and SWICAs abbreviations and the Department of Health and Human Services National Directory of New Hires

Paragraph 5-15.B.2 – Clarified the 9887 must be signed by head of household, spouse, co-head regardless of age

Paragraph 5-15.C – Added the EIV & You brochure

Paragraph 5-15.C.1 – Clarified HUD-9887-A form and Fact Sheet

Paragraph 5-15.C.2 – Removed reference to HUD National Multifamily Clearinghouse and provided reference to Chapter 1

Paragraph 5-15.C.3 – Added new paragraph for EIV & You brochure

Paragraph 5-16 – Removed paragraph

Paragraph 5-16 (new) – Removed repetitive language to clarify paragraph

Paragraph 5-16.A – Added HUD-9887-A

Paragraph 5-16.A.3 – Added new paragraph for NDNH

Paragraph 5-16.A.3.c – Added NDNH reference

Paragraph 5-16.B.1 and 2 – Clarified valid verification dates

Paragraph 5-16.B.4 – Removed paragraph

Paragraph 5-17 – Rearranged wording to make the paragraph read clearly

Paragraph 5-18.B – Revised to include EIV and EIV documentation

Paragraph 5-18.D – Added original tenant provided documents must be returned to tenant and removed the Note

Paragraph 5-20 – New paragraph Added explaining Security of EIV data

Paragraph 5-21.A – Added HUD-9887-A

Paragraph 5-21.B – added any member of the tenant’s family, indicated the household’s assistance is terminated

Paragraph 5-21.C Example – Added HUD-9887-A

Paragraph 5-23.A.3 – Added paragraph for EIV Income Report

Paragraph 5-23.A.4 – Clarified third party verifications received from third-party sources

Paragraph 5-23.C – Added Note on the Federal Privacy Act

Paragraph 5-23.D – Added HUD-9887-A

Paragraph 5-25.B.1 – Clarified operating rent by inserting “gross rent”

Exhibit 5-3 – Added language to clarify transportation to/from treatment and lodging

Exhibit 5-3 – Removed language allowing certain maintenance or personal care services provided for qualified long-term care as medical expenses

## F. Chapter 6. Lease Requirements and Leasing Activities

Additional clarification on existing text:

Updated references throughout Chapter.

Paragraph 6-1.B – Section 1: added lease addendums as a required attachment to the lease, when applicable.

Section 4: added the “EIV & You” brochure as a required handout that must be provided to tenants

Figure 6-1 – Added Violence Against Women Act (VAWA) as a key term

Paragraph 6-3 – Added Subsection E: Violence Against Women Act (VAWA) Protection, and cites the governing authority

Paragraph 6-4, 6-4.A, 6-4.C, 6-4.D – Added lease amendments to the heading; identifies lease addendums as a regulatory requirement, and clarified the availability of model leases in English and other languages; added subparagraph C on VAWA Lease Addendum; clarified in 6-4D that changes to model lease by owners may only be for documented state and local law, and, lease changes are made using a lease addendum

Figure 6-2 – Clarified required leases for Section 202/8 or Section 202 PACs, and the programs that use the lease.

Figure 6-3 – New Figure for HUD Issued Lease Addendum; includes VAWA addendum

Paragraph 6-5.A, B, C, D and E – added owner’s, VAWA lease addendum and clarified the requirements of HUD issued lease addenda

Paragraph 6-5.G – Added paragraph for Requirements of HUD issued lease addendums

Paragraph 6-12. B, C and D – Clarified that lease changes must be incorporated into the lease as a lease addendum, and no HUD/CA approval required; clarified that owner modification must be in form of lease addendum and requires HUD/CA approval

Paragraph 6-24.C – Updated definition of Assistance Animals

Paragraph 6-27. B – Updated list to include VAWA addenda and EIV & You as topics to be covered in tenant briefing

Paragraph 6-27.C.2 – Added language to ensure owners have appropriate means to communicate with hearing and/or speech impaired individuals and HUD’s LEP website link

Figure 6-9 – Included Police/Security Addendum, VAWA Addendum, EIV & You Brochure, and How Your Rent is Determined Fact Sheet

Exhibit 6-6 – Added EIV and VAWA

## G. Chapter 7. Recertification, Unit Transfers, and Gross Rent Changes

Additional clarification on existing text:

Figure 7-1 – added Enterprise Income Verification (EIV) as a key term.

Paragraph 7-3 – added 24. CFR 5.233 Mandated Use of HUD’s EIV System

Paragraph 7-4 – clarified when owners must use EIV Income Report as third-party verification; that owners must provide tenant with copy of EIV & You brochure, and that owner’s policy on criminal background checks may include lifetime sex offender registration checks

Paragraph 7-6 – clarified that HUD will terminate a certification if a new recertification is not submitted within 15 months from the anniversary date

Figure 7-3 – clarified the owner’s responsibility for obtaining and reviewing EIV reports and for documenting social security numbers for all household members in the recertification steps

Paragraph 7-8.C – clarified that owners must use EIV Income Report as third party verification unless tenant disputes the EIV information or the owner cannot provide acceptable documentation to use for rent calculation

Paragraph 7-8.D.3 – added and clarified tenant eviction as a condition for non-recertification

Paragraph 7-10.A and C – clarified State sex offender registration check as a required screening criteria and requires tenant to disclose and provide verification of SSN; clarified Subparagraph C that an owner must not use the EIV report for a tenant that turned 18 unless the tenant signs the consent form HUD-9887

Paragraph 7-11.A.3 – added Note

Paragraph 7-11.C – clarified State sex offender registration check as a required screening criteria and requires tenant to disclose and provide verification of SSN

Paragraph 7-12.A – clarified EIV’s usage when tenant reports a change in employment or income  
Paragraph 7-12.B.1 added use of the EIV New Hires Report  
Paragraph 7-13.C.2 – added example  
Paragraph 7-18.C – Removed 75 day implementation of utility allowance and clarified effective dates  
Paragraph 7-18.D – Removed Note at the end of paragraph  
Exhibit 7-3 – Added “at least” to the date requirement in the notice  
Exhibit 7-5 – Added verifications not available in the EIV System

## H. Chapter 8. Termination

Corrected erroneous references or typos:

8-4

Additional clarification on existing text:

Figure 8-1 – Added Enterprise Income Verification (EIV)  
Paragraph 8-5.A – Changed “family” to “household” members  
Paragraph 8-5.B – Separated to two paragraphs and added Department of Health and Human Services (HHS’) National Directory of New Hires (NDNH)  
Paragraph 8-5.D Note – Added wording to clarify rent paid when a tenant with more than one form of subsidy has their subsidy terminated  
Paragraph 8-11.A – Added 24 CFR 5.218 Penalties for failing to disclose and verify Social Security and Employer Identification Numbers  
Figure 8-2 – Added failure to disclose and provide verification of SSN(s) and failure to sign and submit consent forms  
Paragraph 8-13.A.6 – Added new paragraph and subparagraphs for failure to disclose and provide verification of SSNs  
Paragraph 8-14.A.5 – Added sex offender language to match Housing Notice 2012-11  
Paragraph 8-14.C.1, 3, 4, 5, 7, 9, 11, 13, and 14 – Added State lifetime sex offender registration records  
Paragraph 8-14.C.3 – Added members of the applicant’s household  
Paragraph 8-14.C.5.a and b – Removed Section 8 reference  
Paragraph 8-14.C.7 – Added Note for lifetime sex offender registration  
Paragraph 8-14.C.9 – Added Note on Dru Sjodin National Sex Offender Database  
Paragraph 8-14.C.13 – Added language requiring owners to maintain criminal records and sex offender registration check  
Paragraph 8-17 – Added 24 CFR 5.233 Mandated Use of HUD’s Enterprise Income Verification (EIV) System  
Paragraph 8-18.A – Added use of EIV system  
Paragraph 8-18.C.1.c – Added Note indicating for when owners may not suspend, terminate, reduce or make a final denial of any benefits of a tenant  
Paragraph 8-18.E.2 – Added a reference to paragraph 8-23  
Paragraph 8-20 – Added paragraph and subparagraphs dealing with Discrepancies Reported in EIV  
Paragraph 8-21.A.1.c – Added fails to report income received  
Paragraph 8-21.A.3 – Reworded repayment plan to repayment agreement  
Paragraph 8-21.A.5 – Revised paragraph to expound on five year limitation for overpayments  
Paragraph 8-21.A.6 – Revised paragraph for having 50059 on hand for overpayment of assistance  
Paragraph 8-21.B.2 – Added paragraph regarding owner retaining portion of repayments actually collected from the tenant  
Paragraph 8-22 – Added a revision paragraph on tenant repayment options  
Paragraph 8-23 – Added a revision paragraph on repayment agreements  
Paragraph 8-24 – Added paragraph regarding Income Discrepancy Report  
Paragraph 8-24.B – Removed wording on finding errors through Management and Occupancy Reviews and added language on how to handle income discrepancies  
Paragraph 8-25 – Added paragraph for Reimbursement for Errors Discovered During a Monitoring Review

I. Existing Chapter 9 from Change 3

This chapter has been removed due to the information already existing in the MAT Guide.

J. New Chapter 9. Enterprise Income Verification (EIV)

Entire chapter has been created providing guidance for HUD's Enterprise Income Verification System

Exhibit 9-1 – Failed EIV Pre-screening Report Error Messages

Exhibit 9-2 – Failed Verification Report (Failed the SSA Identity Test) Error Messages

Exhibit 9-3 – EIV Income Report Information

Exhibit 9-4 – Sample Tenant Consent to Disclose EIV Income Information

Exhibit 9-5 – Use of EIV Reports

Exhibit 9-6 – National Directory of New Hires (NDNH) Data Elements

Exhibit 9-7 – How EIV Calculates Income Discrepancies

K. Appendices

Additional clarification on existing text:

Appendix 3 – Added chapter references to all factors to be verified

Appendix 3 – Assets disposed of for less than fair market value – clarified self-declaration certification can be signed by applicant and/or tenant; reworded verification tips for clarification

Appendix 3 – Employment income including tips, gratuities, overtime – Added EIV Income Report under verification tips; changed most recent pay stubs to 4-6

Appendix 3 – Added new factor and acceptable sources – Immigration Status (SSN) Individuals who do not contend eligible immigration status under the Section 221(d)(3) BMIR, Section 202 PAC, Section 202 PRAC, Section 811 PRAC programs

Appendix 3 – Income maintenance payments, benefits, income other than wages – Added EIV for written third party and verification tips

Appendix 3 – Social Security number – Revised documents to be provided by applicant and removed self-declaration

Appendix 3 – Added new factor and acceptable sources – Student Status (Section 8 only)

Appendix 3 – Added new factor and acceptable sources – Student Status (Section 221(d)(3) BMIR, Section 202 PAC, Section 202 PRAC and Section 811 PRAC)

Appendix 3 – Unemployment compensation – Added EIV for written third party and verification tips

Appendix 3 – Notes – Added HUD9887-A, EIV, and reworded for third party source

Appendix 6-C – Updated C.1 for EIV, Social Security and SSI income; added Proof of Income Letter

Appendix 6-C – Updated C.2 for EIV

Appendix 7-B – Updated Item 45 to remove under 6 SSN language

L. Glossary

Defined or revised the definition of the following terms:

Accessible (FH Act)

Accessible Route (FH Act)

As-Paid Locality

Assistance Animals

Bifurcate

Dating Violence

Domestic Violence

Enterprise Income Verification (EIV)

Immediate Family Member

Improper Payment

Independent Public Auditor

Operating Rent (PRAC)

Security Personnel  
Stalking  
VAWA

I approve the above changes to HUD Handbook 4350.3, REV-1, *Occupancy Requirements of Subsidized Multifamily Housing Programs*.

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Carol J. Galante, Assistant Secretary for Housing –  
Federal Housing Commissioner