**U.S. DEPARTMENT OF HOUSING AND URBAN DEVELOPMENT**
WASHINGTON, DC 20410-8000

ASSISTANT SECRETARY FOR HOUSING-
FEDERAL HOUSING COMMISSIONER

**January 21, 2011**

**MORTGAGEE LETTER 2011-08**

**TO:** **ALL APPROVED MORTGAGEES**

**SUBJECT:** FHA Single Family Insurance Claims Accounts Receivable Subsystem (ARS) Remittances: Pay.gov Implementation

The purpose of this mortgagee letter is to announce a change in the remittance process for over claimed amounts of FHA single family claims. This modification of the existing process is being made in response to the Department of the Treasury's mandate for all agencies to switch from their current lockbox services to Treasury's Pay.gov collection service.

On March 1, 2011, Pay.gov services will be functional for Single Family Claim remittances. All lenders/servicers must take appropriate action to fully convert to Pay.gov for this purpose by April 14, 2011. Effective April 14, 2011, HUD will no longer accept checks submitted to the U.S. Bank lockbox in St. Louis, Missouri, for funds related to Single Family Claim repayments. Guidance and instruction regarding the new remittance process can be found at: http://www.hud.gov/offices/hsg/comp/premiums/arsclaims.cfm

If you have any questions concerning this process, please contact the Single Family Claims Branch via e-mail at: fha_sfclaims@hud.gov.

Sincerely,

/s/

David H. Stevens
Assistant Secretary for Housing-
Federal Housing Commissioner