

U.S. Department of Housing and Urban Development
Office of Public and Indian Housing: Real Estate Assessment Center
HUD Field Office Directors and EIV System Coordinators

ALL PHA ENTERPRISE INCOME VERIFICATION (EIV) SYSTEM ACCESS ISSUES ARE HANDLED BY THE EIV COORDINATORS AT THE LOCAL HUD FIELD OFFICE. IF THE HUD LOCAL FIELD OFFICE EIV COORDINATOR IS NOT ABLE TO RESOLVE THE ISSUES, HE/SHE WILL REQUEST ASSISTANCE FROM REAC-EIV at EIV_HELP@HUD.GOV. WHEN REQUESTING ASSISTANCE, YOU MUST PROVIDE: YOUR PHA CODE, USER ID, DESCRIPTION OF PROBLEM, AND SCREENSHOT OF EIV PROBLEM. ***PIH EIV COORDINATORS CANNOT ASSIST MULTIFAMILY HOUSING (MFH) EIV USERS. REFER THESE USERS TO MF_EIV@HUD.GOV.**

REAC EIV Assessment Manager: Rochelle Katz, Acting Rochelle.Katz@hud.gov

Network	FO Code	Field Office	States	EIV Coordinator Name	Phone Number	Email Address
Far West	0APH	Seattle	WA, ID, AK	Cabrini Morris	206-220-6414	Cabrini.S.Morris@hud.gov
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Far West	0EPH	Portland	OR, WA008, WA013	Billy Young	971-222-2602	Billy.C.Young@hud.gov
Far West	0EPH	Portland	OR, WA008, WA013	Chad Trepinski	971-222-2669	Chad.Trepinski@hud.gov
Northeast	1APH	Boston	MA	Michael Coughlin	617-994-8441	Michael.A.Coughlin@hud.gov
Northeast	1APH	Boston	MA	Caitlin Johnson	617-994-8402	Caitlin.Johnson@hud.gov
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Northeast	1FPH	Manchester (reports to 1APH)	ME, VT, NH	Caitlin Johnson	617-994-8402	Caitlin.Johnson@hud.gov
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Northeast	1GPH	Providence (reports to 1APH)	RI	Caitlin Johnson	617-994-8402	Caitlin.Johnson@hud.gov
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Northeast	3CPH	Charleston reports to 3BPH)	WV	Doreen Pederson	410-209-6574	Doreen.B.Pederson@hud.gov
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Network	FO Code	Field Office	States	EIV Coordinator Name	Phone Number	Email Address
Southeast	4CPH	Birmingham	AL	Michelle Green	205-745-4403	Michelle.D.Green@hud.gov
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Southeast	4DPH	Miami	FL/South	Amner Fernandez	305-520-5093	Amner.E.Fernandez@hud.gov
Southeast	4EPH	Columbia	SC	Lanita Jones	803-765-5207	Lanita.J.Jones@hud.gov
Southeast	4EPH	Columbia	SC	Fatima Pittman	803-253-3422	Fatima.C.Pittman@hud.gov
Southeast	4FPH	Greensboro	NC	Angela Strong	336-851-8089	Angela.T.Strong@hud.gov
Southeast	4FPH	Greensboro	NC	Candace Brunson	336-851-8183	Candace.A.Brunson@hud.gov
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Upper Midwest	5EPH	Columbus (reports to 5DPH)	OH	Marcy Dirks	216-357-7735	Marcy.L.Dirks@hud.gov
Upper Midwest	5EPH	Columbus (reports to 5DPH)	OH	Susan Zanghi	216-357-7753	Susan.M.Zanghi@hud.gov
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Upper Midwest	5GPH	Grand Rapids (reports to 5FPH)	MI	Ratico Lake	313-234-7456	Ratico.J.Lake@hud.gov
Upper Midwest	5HPH	Indianapolis	IN	Teresa Jeter	317-957-7342	Teresa.M.Jeter@hud.gov
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Rochelle Katz, Acting

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Network	FO Code	Field Office	States	EIV Coordinator Name	Phone Number	Email Address
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Far West	9GPH	Sacramento (reports to 9APH)	CA/North, NV	Rhonda R. Wilson	415-489-6427	Rhonda.R.Wilson@hud.gov