How Can I Get Help From HUD in Louisiana

To help contain the spread of the new coronavirus, the U.S. Department of Housing and Urban Development’s New Orleans Field Office will be temporarily inaccessible to walk-in visitors. Your safety is our primary concern.

HUD will continue to provide services via phone and online.

• By Phone:
  
  o **Call our office:** 504-671-3741 We have employees available to help you. If we don’t answer right away, please leave a message and we will return your call as soon as possible.

  For TTY call, 800.877.8339

  **You Can also Call:**

  For Public Housing: 800-955-2232

  For Housing Counseling: (800) 569-4287

  For Housing Discrimination: 1-800-669-9777 (or 1-800-927-9275 for TTY)

  For Multifamily Complaints:1-800-MULTI-70 (1-800-685-8470).

• Online
Email Customer Service, LAWebmanager@hud.gov

At www.hud.gov, you can find information on most of our programs, including HUD information and resources related to COVID-19 at www.hud.gov/coronavirus

If your mortgage is insured by FHA: 1-800-Call-FHA (1-800-225-5342) or Email: Answers@hud.gov

The Centers for Disease Control and Prevention (CDC) offers the most up-to-date information on COVID-19. For updates from CDC, please visit www.coronavirus.gov.

We apologize for the inconvenience and look forward to serving you during this challenging time.