



How Can I Get Help From HUD in Louisiana

To help contain the spread of the new coronavirus, the U.S. Department of Housing and Urban Development's New Orleans Field Office will be temporarily inaccessible to walk-in visitors. Your safety is our primary concern.

HUD will continue to provide services via phone and online.

- **By Phone:**

- **Call our office:** 504-671-3741 We have employees available to help you. If we don't answer right away, please leave a message and we will return your call as soon as possible.

For TTY call, 800.877.8339

You Can also Call:

For Public Housing: 800-955-2232

For Housing Counseling: (800) 569-4287

For Housing Discrimination: 1-800-669-9777 (or 1-800-927-9275 for TTY)

For Multifamily Complaints: 1-800-MULTI-70 (1-800-685-8470).

- **Online**

- Email Customer Service, LAWebmanager@hud.gov
- At www.hud.gov, you can find information on most of our programs, including HUD information and resources related to COVID-19 at www.hud.gov/coronavirus
- If your mortgage is insured by FHA: 1-800-Call-FHA (1-800-225-5342) or Email: Answers@hud.gov
- The Centers for Disease Control and Prevention (CDC) offers the most up-to-date information on COVID-19. For updates from CDC, please visit www.coronavirus.gov.

We apologize for the inconvenience and look forward to serving you during this challenging time.