




How can I get help from HUD?

Could I get help in Person During the Coronavirus (COVID-19) Pandemic?

No. We cannot accept walk-in visitors at this time; we've suspended face-to-face service to the public until further notice. This decision protects you and our employees during the COVID-19 pandemic.

We will provide services via phone and online while we focus our efforts on serving people most in need.

- **Online** at www.hud.gov You can find information on most of our programs.
 - HUD actions related to the pandemic at www.hud.gov/coronavirus
 - **By Phone**
 - **Call your local office** at (515) 284-4512. We have employees available to help you. Please leave a message and we will return your call as soon as possible.
 - **By email:** IA_Webmanager@hud.gov
 - **You Can also Call:**
 - For Public Housing: 800-955-2232
 - For Housing Counseling: (800) 569-4287
 - For Housing Discrimination: 1-800-669-9777 (or 1-800-927-9275 for TTY)
 - For Multifamily Complaints: 1-800-MULTI-70 (1-800-685-8470)
 - If your mortgage is insured by FHA: 1-800-Call-FHA (1-800-225-5342) or Email: Answers@hud.gov
 - OIG Hotline: (800) 347-3735
- www.HUD.gov/contact  www.hud.gov/directory/800
https://www.hud.gov/program_offices/public_indian_housing/about/hotlines

We apologize for the inconvenience and look forward to serving you during this challenging time