### Title I Lenders and Title II Mortgagees
- Types of Programs & Mortgagees
- Application and Eligibility
- Post Approval Operations/Changes
- Voluntary Withdrawal

### Title II Forward Mortgages
- Origination/Processing
- Appraiser
- Underwriting
- Closing
- Post-Closing/Endorsement
- Product Sheets

### Condo Project Approval
- Appraiser and Property Requirements for Title II Forward and Reverse Mortgages

### Title II Forward Mortgages - Servicing
- Servicing of FHA-Insured Mortgages
- Default Servicing
- Loss Mitigation Performance
- Programs & Products

### Title II Forward Mortgages - Claims
- Submission
- Supplemental Claims
- Claims
- Reconveyance
- Post-Claims Review

### Title II Forward Mortgages - Disposition
- Management and Marketing Program
- REO Property Sales

### Quality Control, Oversight & Compliance
- Quality Control – Institution and Loan level
- Program Office Sanctions
- Sanctions Against Individuals
- Mortgagee Monitoring
- Mortgagee Review Board
- Referrals for Non-Compliance

### Other Participants
- Appraisers
- 203(k) Consultants
- DE Underwriters
- Nonprofits
- RE Brokers
- Closing Agents

### Title I Manufactured Home Loans
- Origination/Processing
- Underwriting
- Closing
- Post-Closing/Endorsement
- Land and Chattel Product Sheets

### Title I Loans - Servicing and Loss Mitigation
- Performing Loan Servicing
- Loss Mitigation

### Title I Loans - Claims and Disposition
- Claims for PI and MH
- Property Disposition for PI and MH

### HECM - Origination
- Origination/Processing
- Underwriting
- Closing
- Post-Closing/Endorsement

### HECM - Servicing
- Performing Loan Servicing
- Loss Mitigation

### HECM - Claims
- Post-Claims Review

### HECM - Disposition

### Title I Loans - Servicing and Loss Mitigation

### Other Participants

### Title I Property Improvement Loans
- Origination/Processing
- Underwriting
- Closing
- Post-Closing/Endorsement
- Product Sheets

### Other Participants

### As of August 14, 2019