



FHA INFO #21-71

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FHA New COVID-19 Recovery Loss Mitigation Options Webinar and Video Presentations Available

On July 23, 2021, the Federal Housing Administration (FHA) issued [FHA INFO 21-61](#), *FHA Establishes New, Streamlined COVID-19 Recovery Loss Mitigation Options*, which announced the publication of [Mortgagee Letter \(ML\) 2021-18](#), *COVID-19 Recovery Loss Mitigation Options*. That FHA INFO also contained references to a forthcoming COVID-19 Recovery Options training webinar as well as an on-demand industry update webinar.

Today, we are announcing the availability of the new COVID-19 Recovery Loss Mitigation Options training webinar as announced in [FHA INFO 21-61](#). Additionally — and in lieu of the Industry Update Webinar — a new video message from Julienne Joseph, FHA's Deputy Assistant Secretary (DAS) for the Office of Single Family Housing, is now available for viewing.

COVID-19 Recovery Loss Mitigation Options ML 2021-18 Training Webinar

The new on-demand ML 2021-18 COVID-19 Recovery Loss Mitigation Options training webinar, which is designed to help servicers and other interested parties better understand the details and nuances of the ML, is now available for viewing on the [FHA Servicing & Loss Mitigation Classroom and Webinar Training](#) page on hud.gov.

COVID-19 Recovery Options Industry Webinar Video Message

Single Family Housing DAS Julienne Joseph's on-demand video message, in which she introduces herself and addresses the pre-submitted questions that were received for the originally planned COVID-19 Recovery Loss Mitigation Options Industry webinar, can be accessed on HUD's YouTube channel by clicking [here](#).

Quick Links:

- FHA Servicing & Loss Mitigation Classroom and Webinar Training: https://www.hud.gov/program_offices/housing/sfh/nsc/training
- COVID-19 Recovery Options Industry Webinar Video Message: <https://youtu.be/4HEQGk7r7I0>
- FHA INFO Announcements Archives: https://www.hud.gov/program_offices/housing/sfh/FHA_info_messages

- Mortgagee Letters:
https://www.hud.gov/program_offices/administration/hudclips/letters/mortgagee

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- Visit our knowledge base to obtain answers to frequently asked questions 24/7 at www.hud.gov/answers.
- E-mail answers@hud.gov. Emails and phone messages will be responded to during normal hours of operation, 8:00 AM to 8:00 PM (Eastern), Monday through Friday on all non-Federal holidays.
- Call 1-800-CALLFHA (1-800-225-5342). Persons with hearing or speech impairments may reach this number by calling the Federal Relay Service at 1-800-877-8339.

About FHA INFO

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