



FHA INFO #21-55

July 9, 2021

COVID-19 Loss Mitigation Policies Update Webinar and Updated Frequently Asked Questions

Today, the Federal Housing Administration (FHA) is announcing the availability of the pre-recorded webinar that discusses in greater detail the policies outlined in [Mortgagee Letter 2021-15](#), *Extension of the Foreclosure and Eviction Moratorium in Connection with the Presidentially-Declared COVID-19 National Emergency*, *Further Expansion of the COVID19 Forbearance and the COVID-19 Home Equity Conversion Mortgage (HECM) Extensions*, and *Establishment of the COVID-19 Advance Loan Modification (COVID-19 ALM)*. This training was previously announced in [FHA INFO #21-48](#), dated June 25, 2021.

Beginning July 14, 2021, servicers of FHA-Insured mortgages and other interested stakeholders in FHA transactions can access this no cost, on demand webinar on the [FHA Servicing and Loss Mitigation Training](#) web page on [hud.gov](#).

Additionally, the Frequently Asked Questions on this same topic are now available in the [FHA Resource Center Knowledge Base](#), or by contacting the Resource Center directly at the email address or phone number listed below under the Need Support? section.

Quick Links

- Mortgagee Letters: https://www.hud.gov/program_offices/administration/hudclips/letters/mortgagee
- FHA Servicing and Loss Mitigation Training: https://www.hud.gov/program_offices/housing/sfh/nsc/training
- FHA Resource Center Knowledge Base: <https://www.hud.gov/answers>

Need Support? Contact the FHA Resource Center.

- Visit our knowledge base to obtain answers to frequently asked questions 24/7 at www.hud.gov/answers.
- E-mail answers@hud.gov. Emails and phone messages will be responded to during normal hours of operation, 8:00 AM to 8:00 PM (Eastern), Monday through Friday on all non-Federal holidays.
- Call 1-800-CALLFHA (1-800-225-5342). Persons with hearing or speech impairments may reach this number by calling the Federal Relay Service at 1-800-877-8339.

About FHA INFO

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