



FHA INFO #21-51

June 29, 2021

FHA Systems Outage Due to System Maintenance

[FHA Connection](#) (FHAC) will be unavailable beginning Friday, July 2, 2021, at 10:00 PM (Eastern) through Tuesday, July 6, 2021, at 8:00 AM (Eastern) for system upgrades and maintenance. During this time, users will be unable to access the following applications through FHAC:

- Computerized Homes Underwriting Management System (CHUMS)
- Credit Alert Verification Reporting System (CAIVRS)
- CLAIMS
- Housing Counseling System (HCS)
- Lender Electronic Assessment Portal (LEAP)
- Loan Review System (LRS)
- Neighborhood Watch
- Multifamily Premiums
- Single Family Insurance System (SFIS)
- Single Family Default Monitoring System (SFDMS)
- Single Family Premium Collection Subsystem - Periodic (SFPCS-P)
- Single Family Collection Subsystem - Upfront (SFPC-U)
- Title I

These applications are scheduled to resume operations in FHAC on Tuesday, July 6, 2021, at 8:00 AM (Eastern). Access to FHA's (Technology Open To Approved Lenders) TOTAL Mortgage Scorecard by approved Automated Underwriting System (AUS) providers will not be affected by this outage. For additional support, users should contact the FHA Resource Center by emailing: answers@hud.gov or calling: 1-800-CALL-FHA (1-800-225-5342).

Quick Links

- FHAC:
<https://entp.hud.gov/idapp/html/hours1.cfm>

Need Support? Contact the FHA Resource Center.

- Visit our knowledge base to obtain answers to frequently asked questions 24/7 at www.hud.gov/answers.
- E-mail answers@hud.gov. Emails and phone messages will be responded to during normal hours of operation, 8:00 AM to 8:00 PM (Eastern), Monday through Friday on all non-Federal holidays.
- Call 1-800-CALLFHA (1-800-225-5342). Persons with hearing or speech impairments may reach this number by calling the Federal Relay Service at 1-800-877-8339.

About FHA INFO

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