



FHA INFO #21-49

June 28, 2021

FHA Catalyst Module Now Includes Enhanced Features for Claim Submissions

On June 25, 2021, the Federal Housing Administration (FHA) released enhancements to the the [FHA Catalyst: Claims Module](#) as part of FHA's ongoing efforts to expand its technology capabilities. The platform enhancements provide mortgagees with additional options and flexibilities for claim submissions within [FHA Catalyst](#).

The following functionalities are now available on the *FHA Catalyst: Claims Module*, which allows mortgagees to:

- Receive notification that prevents duplicate claim submissions.
- Add documents and/or files to an existing claim submission.
- Complete the actions below using an application programming interface (API), a web based interface:
 - Search for a single claim;
 - Search in bulk for multiple claims;
 - Submit multiple claims;
 - Retrieve status on multiple claims;
 - Download the status details on each claim made in bulk submissions; and
 - Recheck the status on suspended claims.

To support users of the *FHA Catalyst: Claims Module*, mortgagees should review the updated [FHA Catalyst: Claims Module Single Family Forward Claims User Guide](#).

Mortgagees can request access to modules within the *FHA Catalyst* platform from the FHA Resource Center by emailing at: answers@hud.gov or calling: 1-800-CALL-FHA (1-800-225-5342).

Quick Links

- *FHA Catalyst*
www.hud.gov/catalyst

- *FHA Catalyst: Claims Module*
www.hud.gov/program_offices/housing/FHACatalyst/claimsmodule

Need Support? Contact the FHA Resource Center.

- Visit our knowledge base to obtain answers to frequently asked questions 24/7 at www.hud.gov/answers.
- E-mail answers@hud.gov. Emails and phone messages will be responded to during normal hours of operation, 8:00 AM to 8:00 PM (Eastern), Monday through Friday on all non-Federal holidays.
- Call 1-800-CALLFHA (1-800-225-5342). Persons with hearing or speech impairments may reach this number by calling the Federal Relay Service at 1-800-877-8339.

About FHA INFO

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