



FHA INFO #21-30

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FHA Catalyst: Case Binder Module Release Includes Various System Enhancements

Today, the Federal Housing Administration (FHA) is implementing several enhancements to the [FHA Catalyst: Case Binder Module](#), which enables mortgagees to electronically deliver case binders for single family forward mortgages and Home Equity Conversion Mortgage loans.

These enhancements will allow mortgagees to respond more quickly, securely, and accurately to FHA's request for electronic case binders, while receiving updates on submission statuses.

The *FHA Catalyst: Case Binder Module* updates include:

- **Submission Type and Location Drop-Down Options**
 - The following drop-down menu options offer more flexibility when uploading case binder submissions:
 - Case Binder Submission Type - "Other"
 - Location Type - "HUD-HQ"
 - Submission Type "Other" and Location Type "HUD-HQ" will be used by HUD to request a case binder for an administrative purpose that does not fit into existing drop-down categories and identifies the location of the person who requests the case binder.
 - The information above is included in the case binder request and allows the mortgagee to indicate why the case binder is being submitted and where it should be routed to within *FHA Catalyst*.

- **System Upload Notifications**
 - Mortgagees receive a virus scan failure alert when uploading a case binder.
 - The system applies a hard stop, then displays a message when the case binder file name exceeds the character limits preventing the file from uploading.

In addition, all mortgagees may receive emails regarding case binder requests from FHA Connection (FHAC) to be uploaded to [FHA Catalyst](#). To ensure receipt of these communications, mortgagees are encouraged to keep their email contact information current within the Lender Electronic Assessment Portal (LEAP) and FHAC as applicable.

For more guidance on utilizing the new capabilities, users should reference the updated [FHA Catalyst: Case Binder Module User Guide](#) and visit [FHA's Knowledge Base](#) to view frequently asked questions.

Mortgagees may also request access to the module from the FHA Resource Center by emailing: answers@hud.gov or calling: 1-800-CALL-FHA (1-800-225-5342).

Quick Links

- *FHA Catalyst*: www.hud.gov/catalyst
- *FHA Catalyst*: Case Binder Module:
www.hud.gov/program_offices/housing/FHACatalyst/casebinder

Need Support? Contact the FHA Resource Center.

- Visit our knowledge base to obtain answers to frequently asked questions 24/7 at www.hud.gov/answers.
- E-mail answers@hud.gov. Emails and phone messages will be responded to during normal hours of operation, 8:00 AM to 8:00 PM (Eastern), Monday through Friday on all non-Federal holidays.
- Call 1-800-CALLFHA (1-800-225-5342). Persons with hearing or speech impairments may reach this number by calling the Federal Relay Service at 1-800-877-8339.

About FHA INFO

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