



**FHA INFO #21-24**

**April 26, 2021**

### **Servicing and Loss Mitigation Key Changes Prerecorded Webinar Now Available**

Today, the Federal Housing Administration (FHA) announced the availability of the prerecorded webinar — [Single Family Housing Policy Handbook 4000.1 Section III: Servicing and Loss Mitigation Key Changes](#) — that covers the policy changes and process improvements to the *Servicing and Loss Mitigation* section of [Handbook 4000.1](#) that published on April 19, 2021. This training was previously announced in [FHA INFO #21-23](#), dated April 19, 2021. FHA servicers and other interested stakeholders in FHA transactions can click [here](#) to access this no cost, on demand webinar.

The webinar link is also available on the [FHA Single Family Events and Training](#) page on [hud.gov](#).

#### **Quick Links**

- Single Family Events and Training:  
[https://www.hud.gov/program\\_offices/housing/sfh/events](https://www.hud.gov/program_offices/housing/sfh/events)
- Online or PDF versions of Handbook 4000.1:  
[https://www.hud.gov/program\\_offices/administration/hudclips/handbooks/hsgb](https://www.hud.gov/program_offices/administration/hudclips/handbooks/hsgb)
- FHA INFO Announcement Archives:  
[https://www.hud.gov/program\\_offices/housing/sfh/FHA\\_info\\_messages](https://www.hud.gov/program_offices/housing/sfh/FHA_info_messages)

#### **Need Support? Contact the FHA Resource Center.**

- Visit our knowledge base to obtain answers to frequently asked questions 24/7 at [www.hud.gov/answers](http://www.hud.gov/answers).
- E-mail [answers@hud.gov](mailto:answers@hud.gov). Emails and phone messages will be responded to during normal hours of operation, 8:00 AM to 8:00 PM (Eastern), Monday through Friday on all non-Federal holidays.

- Call 1-800-CALLFHA (1-800-225-5342). Persons with hearing or speech impairments may reach this number by calling the Federal Relay Service at 1-800-877-8339.

#### **About FHA INFO**

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Visit the [FHA INFO Archives](#) to access FHA INFO messages. For additional information and resources, visit the FHA Single Family Housing main page on [HUD.gov](http://HUD.gov)

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