



**FHA INFO #21-18**

**March 29, 2021**

### **FHA Implements Several FHA Catalyst Module Enhancements and Updates User Resources**

On Friday, March 26, 2021, the Federal Housing Administration (FHA) released technology updates to [FHA Catalyst](#) — FHA’s information technology initiative — that improve and enhance the user experience.

These enhancements give mortgagees the ability to delete incorrect appraisal submissions for documents in the *FHA Catalyst*: Electronic Appraisal Delivery Module, a component within the [FHA Catalyst: Property Valuation Module](#). Upgrades that enable users to access compliance rules and view hard stop and error messages on the appraisal details page were also deployed.

In addition, the following documents were recently updated to support users of various *FHA Catalyst* modules:

- [FHA Catalyst: Electronic Appraisal Delivery Module | Electronic Appraisal Delivery – Appraisal Management Company User Guide](#)
- [FHA Catalyst: Property Valuation Module | Electronic Appraisal Delivery – Lender Administrator Guide](#)
- [FHA Catalyst: Property Valuation Module | Electronic Appraisal Delivery – Lender User Guide](#)
- [FHA Catalyst: Claims Module | Single Family Forward Claims User Guide](#)

Mortgagees are encouraged to reference these documents and additional module resources from the [FHA Catalyst](#) page on HUD.gov.

To access to the *FHA Catalyst* modules, mortgagees should contact the FHA Resource Center by email at: [answers@hud.gov](mailto:answers@hud.gov) or call: 1-800-CALL-FHA (1-800-225-5342).

#### **Quick Links**

- *FHA Catalyst*: [www.hud.gov/catalyst](http://www.hud.gov/catalyst)

- *FHA Catalyst*: Claims Module:  
[www.hud.gov/program\\_offices/housing/FHACatalyst/claimsmodule](http://www.hud.gov/program_offices/housing/FHACatalyst/claimsmodule)
- *FHA Catalyst*: Property Valuation Module:  
[www.hud.gov/program\\_offices/housing/fha\\_catalyst\\_property\\_valuation\\_module](http://www.hud.gov/program_offices/housing/fha_catalyst_property_valuation_module)
- *FHA Catalyst*: Single Family Origination Module:  
[www.hud.gov/program\\_offices/housing/FHACatalyst/singlefamilyorigination](http://www.hud.gov/program_offices/housing/FHACatalyst/singlefamilyorigination)

### **Need Support? Contact the FHA Resource Center.**

- Visit our knowledge base to obtain answers to frequently asked questions 24/7 at [www.hud.gov/answers](http://www.hud.gov/answers).
- E-mail [answers@hud.gov](mailto:answers@hud.gov). Emails and phone messages will be responded to during normal hours of operation, 8:00 AM to 8:00 PM (Eastern), Monday through Friday on all non-Federal holidays.
- Call 1-800-CALLFHA (1-800-225-5342). Persons with hearing or speech impairments may reach this number by calling the Federal Relay Service at 1-800-877-8339.

### **About FHA INFO**

FHA INFO is a publication of the Federal Housing Administrations (FHA), Office of Single Family Housing, U.S. Department of Housing and Urban Development, 451 7th Street, SW, Washington, DC 20410. We safeguard our lists and do not rent, sell, or permit the use of our lists by others, at any time, for any reason.

Visit the [FHA INFO Archives](#) to access FHA INFO messages. For additional information and resources, visit the FHA Single Family Housing main page on [HUD.gov](http://HUD.gov)

Stay Connected with the Office of Housing and the Federal Housing Administration:



### **SUBSCRIBER SERVICES:**

[Manage Subscriptions](#) | [Unsubscribe All](#) | [Help](#)