

FHA INFO #21-01

January 7, 2021



TO: All Interested Parties

NEWS AND UPDATES

A New FHA INFO Single Family News and Updates Email is Coming Soon — Same Great Information with a Brand New Look

The Federal Housing Administration's (FHA) Office of Single Family Housing is excited to announce that we'll begin publishing our FHA INFO Single Family News and Updates email — our primary industry stakeholder communication vehicle — through a new digital communications platform in the coming days. We're also updating the FHA INFO's look and introducing new options that will allow you to manage your subscription in real time. The new FHA INFO was redesigned to make it easier to read and access information on FHA Single Family Housing news including policy announcements, Mortgagee Letters, Federal Register notices, *Single Family Housing Policy Handbook* updates, training and educational offerings, job opportunities, and more.

To get ready for this change, please review the following:

What is changing?

Your FHA INFO will have a refreshed look and come from a new email address, FHAInfo@public.govdelivery.com. Plus, you'll have the ability to manage your subscription at any time and subscribe to news from other offices within HUD's Office of Housing (Multifamily and Manufactured Housing, Healthcare Facilities, and Housing Counseling).

What do I need to do to continue receiving this communication?

You will automatically begin receiving the new FHA INFO; however, you should add FHAInfo@public.govdelivery.com to your email's safe senders list. This will ensure that the FHA INFO is not sent to your spam or junk folder.

How do I manage my subscription or subscribe to receive other HUD-related digital communications, or unsubscribe?

Access the [Email Updates page](#) to update your subscription, select subscriptions, or delete your account.

Who do I contact for additional support or questions?

Click on Help at the bottom of any FHA INFO issued through the new platform or at the bottom of any of the subscription web pages. You may also contact the FHA Resource Center by email at: answers@hud.gov or call: 1-800-CALL-FHA (1-800-225-5342). Persons with hearing or speech impairments may reach this number by calling the Federal

Relay Service at 1-800-877-8339. Additionally, you can visit the Single Family Housing Frequently Asked Questions website to obtain answers 24/7 at: www.hud.gov/answers.

Remember to add the new email address – FHAInfo@public.govdelivery.com – to your safe senders list to ensure you continue to receive these communications. Also, please share this information with your colleagues.

Archived FHA INFO announcements are available at: https://www.hud.gov/program_offices/housing/sfh/FHA_info_messages

For more FHA news and updates, connect with us on [LinkedIn](#) and [Twitter](#).



Quick Links:

- FHA INFO Email Updates and Subscriber Preferences:
<https://public.govdelivery.com/accounts/USHUDFHA/subscriber/new?preferences>

Resources

Contact the FHA Resource Center:

- Visit our online knowledge base to obtain answers to frequently asked questions 24/7 at: www.hud.gov/answers.
- E-mail the FHA Resource Center at: answers@hud.gov. Emails and phone messages will be responded to during normal hours of operation, 8:00 AM to 8:00 PM (Eastern), Monday through Friday on all non-Federal holidays.
- Call 1-800-CALLFHA (1-800-225-5342). Persons with hearing or speech impairments may reach this number by calling the Federal Relay Service at 1-800-877-8339.

FHA INFO Archives:	Visit the FHA INFO Archives to access FHA INFO messages issued from 2012 to the present.										
Subscribe/Unsubscribe Instructions:	To subscribe to the Single Family FHA INFO mailing list you can use this link: FHA INFO or send a request by email to: answers@hud.gov Bulk subscriptions: To sign up your entire office or a large group, send the list of email addresses (in the format below) to: answers@hud.gov aaa@xyz.com bbb@xyz.com ccc@xyz.com To Unsubscribe follow the unsubscribe instructions on that page.										
Resource Links:	<table><tr><td>FHA Archived Webinars</td><td>Foreclosure Assistance</td></tr><tr><td>Career Opportunities</td><td>Grant Opportunities</td></tr><tr><td>Contracting Opportunities</td><td>HUD Homes - Property Listings</td></tr><tr><td>Events & Training</td><td>HUD.gov</td></tr><tr><td>FHA Forms</td><td>Making Home Affordable</td></tr></table>	FHA Archived Webinars	Foreclosure Assistance	Career Opportunities	Grant Opportunities	Contracting Opportunities	HUD Homes - Property Listings	Events & Training	HUD.gov	FHA Forms	Making Home Affordable
FHA Archived Webinars	Foreclosure Assistance										
Career Opportunities	Grant Opportunities										
Contracting Opportunities	HUD Homes - Property Listings										
Events & Training	HUD.gov										
FHA Forms	Making Home Affordable										

[FHA Homeownership Centers](#)
[FHA Mortgagee Letters](#)

[Presidentially-Declared Major Disaster Areas](#)
[Visit our Single Family Home Page](#)



We hope that you will want to continue receiving information from HUD.
We safeguard our lists and do not rent, sell, or permit the use of our lists by others, at any time, for any reason.

Connect with HUD on [Social Media](#) and follow Secretary Carson on [Twitter](#) and [Facebook](#).

[HUD COVID-19 Resources and Fact Sheets](#)