

**FHA INFO 2024-89** 

**December 16, 2024** 

# **New FHA Catalyst Enhancements Announced Today**

As part of its ongoing technology modernization effort, the Federal Housing Administration (FHA) is announcing the following enhancements to its Single Family FHA Catalyst technology, available today.

## **FHA Catalyst Mortgagee Administrator Role Improvements**

FHA has implemented new Mortgagee Administrator functionalities that allow for better management of case binder submissions for pre-endorsement reviews. Details of these revised functionalities can be found on the <a href="FHA Catalyst: User Access Management webpage">FHA Catalyst Mortgagee Administrator Role User Guide</a>.

To support FHA Catalyst Mortgagee Administrators, FHA has made available a series of training videos consisting of six "how-to" tutorials for Mortgagee Administrators on the following topics:

- Creating a User
- Resetting a Password
- Accessing a User Roster Report
- Reactivating a User
- Freezing/Unfreezing a User
- Transferring a Case Servicing Binder

The tutorials can be accessed on the <u>FHA Catalyst User Access Management webpage</u> on <u>hud.gov</u>.

### **FHA Catalyst Servicing Binder Submission Capabilities**

The <u>FHA Catalyst: Case Binder Module</u> can now accept servicing binders from FHA-approved servicers when requested by FHA for various servicing oversight and monitoring reviews. This new capability provides a streamlined process for the submission of servicing binders to FHA. Servicers will receive an email notification with instructions when binders are requested.

For more information, review the FHA Catalyst: Case Binder Module User Guide and User Guide Change Overview available on the FHA Catalyst: Case Binder Module webpage.

### **Need Support? Contact the FHA Resource Center.**

- Visit our knowledge base to obtain answers to frequently asked guestions 24/7 at www.hud.gov/answers.
- E-mail answers@hud.gov. Emails and phone messages will be responded to during normal hours of operation, 8:00 AM to 8:00 PM (Eastern), Monday through Friday on all non-Federal holidays.
- Call 1-800-CALLFHA (1-800-225-5342). Persons with hearing or speech impairments may reach this number by calling the Federal Relay Service at 1-800-877-8339.

#### **About FHA INFO**

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